



**Northern Lakes
Community Mental
Health Authority**

Board of Directors Packet

December 18, 2025



The Northern Lakes Community Mental Health Authority Board will meet on December 18, 2025, at 105 Hall St, Traverse City, MI 49684 & Virtually at: <https://www.northernlakescmh.org/about-us/board-of-directors/> or via phone: +1 810-258-9588, 877 408 48#

AGENDA

- | Time | Item # | |
|-------------|---------------|--|
| 1:00 p.m. | 1 | Opening: <ul style="list-style-type: none">• Confirm Quorum and Pledge of Allegiance• Approval of Agenda• Conflict of Interest• Consent Agenda (Minutes)*• Appointment of Timekeeper |
| 1:05 p.m. | 2 | Public Comment |
| 1:10 p.m. | 3 | Celebrate Northern Lakes – ACT Team |
| 1:15 p.m. | 4 | Report of Officers: <ul style="list-style-type: none">• Recipient Rights Director Report<ul style="list-style-type: none">○ Brian Newcomb, Director of the Office of Recipient Rights• Chief Executive Officer Report<ul style="list-style-type: none">○ Lynda Zeller, Chief Executive Officer• Chief Financial Officer Report<ul style="list-style-type: none">○ Melissa Bentgen, Interim Chief Financial Officer |
| 2:00 p.m. | 5 | Committee Reports: <ul style="list-style-type: none">• NMRE Update<ul style="list-style-type: none">○ Ruth Pilon• Executive<ul style="list-style-type: none">○ Greg McMorrow• Finance<ul style="list-style-type: none">○ Al Cambridge○ Vote on Procurement Policy from 11/20• Policy<ul style="list-style-type: none">○ Dave Freedman• Personnel<ul style="list-style-type: none">○ Ruth Pilon• Community Engagement<ul style="list-style-type: none">○ Crystal Frost-Anderson |
| 2:45 p.m. | 6 | Unfinished Business |
| 2:50 p.m. | 7 | Public Comment |
| 2:55 p.m. | 8 | Announcements/Board Comments/Presentations <ul style="list-style-type: none">• 2026 Annual Calendar• 2026 Annual Workplan - Draft• February CMHAM Conference – Board Attendance |
| 3:00 p.m. | 9 | Adjourn, Next Meeting: January 15, 2026 |

NOTICE: If any person with a disability needs accommodation, please call 231-935-3567 three days prior to the posted meeting date.



Administrative Office, 105 Hall Street, Suite A, Traverse City, MI 49684

Board of Directors Meeting Minutes

November 20, 2025

1:00 p.m.

Board Members Present: Shawn Kraycs, Lynn Pope, Kim Morley, Christal Frost Anderson, Ruth Pilon, Mark Nyman, Dean Smallegan, Ben Townsend, Al Cambridge, Penny Morris, Vince Cornellier, Ty Wessell, Dave Freedman, Tony Lentych, Mary Marois, Greg McMorrow

Others Present: Lynda Zeller, Kim Silbor, Erica Longstreet, Joe Barkman, Jeremiah Williams, Victoria McDonald, Cassie Beard, Chad Koehn, Jennifer Colvin, April Weinrick, Marsha Brown, Alexandra Coon

Virtual Attendees: 4 Unknown, Ann Ketchum, Daniel Mauk, Becky Brown, Kirstie Maier, David A, Neil Rojas, Aimee Horton Johnson, Sophorn Klingelsmith, Gina Schlegel, Terri Henderson, Somer Quinlan, Tiffany Fewins, Rob Veale, Michael Corby, Lisa Jones, Abby Schonfeld, Kaitlin Merritt, Kari Barker, Christina VanHouten, Amanda Ritchie, Erin Barbus, Lisa Woodcox, Traverse House, Rob Palmer, Kellee Hoag, Ashley Cross, Bobbi Hudson, Sue Hamel, Brooke Clarke, Meryah Martin, Jordan Byington, Kelly Christian, Heather Rose, Jillian Smithingell, Dr. Curtic Cummins, Kiley Fields, Lauren VanHulle, Teri Dougherty, Dawn Galbraith-Kantz, Danielle Oswald, Jodi Schwind, Amber Cowley, Robert Ordiway, Tammy Heitkamp, Tessa Rheaume, Heather Sleight, Manda Clements, Bria Brunette, Melissa Trout, Kayla Sklener, Mark Draeger, Lisa Holmes, Karen Cass, Amanda Link, Lori Stendel, Caleb Gomez, Erica Smith, Donna St. Germain, Justin Reed, Leanne Sleder, Trapper Merz, Angie Shroader, Jennifer Edwards, Tracy Brown, Mats Andtbacka, Haylea Campbell, Amy Kotulski, Molly Caminata, Pamela Sparks, Jason Bont, Erika Solomonson, Laura Field, Kenneth P. Watson.

Call to Order: 1:00 p.m.

Conflict of Interest: None

Timekeeper: Mary Marois

Approval of Agenda: Yes, no changes requested.

Public Comment: None.

Celebrate Northern Lakes: The Board of Directors and the Leadership team at Northern Lakes CMHA recognized the excellent work of the Crisis and Access Specialists Team of Cadillac. The team is made up of Jenn Edwards, Cassie Beard, Season Longoria, Chad Koehn and is led by Joe Barkman.

Report of Officers:

Recipient Rights Report: Brian Newcomb, Director of the Office of Recipient Rights has prepared a report. The report is presented in the board packet. Mr. Newcomb shared that there is an open position in recipient rights for a recipient rights advisor. Mr. Newcomb thanked Mark Drager, the former recipient rights advisor, for his work on the team.

Chief Executive Officer's Report: Lynda Zeller, Chief Executive Officer of Northern Lakes, presented her report to the Board. The full report is included in the packet. The report included the KPI report, upcoming meetings, agency updates, media, and more. Ms. Zeller shared that the CFO, Kevin Hartley, has resigned and that Melissa Bentgen, finance manager, has accepted the role of Interim CFO. The Board and Staff wish Mr. Hartley well. Northern Lakes CMHA is also receiving support via associate agreements from the PIHP and central wellnesses CFO, free of charge to aid in the transition. Ms. Zeller spoke about her future aspirations to maximize revenue and to bring on more employees to help lower case loads once the Agency is more financially healthy. The Agency is making progress on this front and is headed in the right direction.

Chief Financial Officer's Report: Melissa Bentgen, Interim Chief Financial Officer of Northern Lakes, presented the financial report created by Mr. Hartley (former CFO). The report included a summary of variances and fluctuations, which highlighted the operating revenues, such as the Medicaid capitations, Healthy Michigan capitation, and general fund capitations. Ms. Bentgen touched on the importance of lowering the spending from General Fund which had an overspend of 3.5 million this past FY.

Chief Information Officer's Report: Dan Mauk, Chief Information Officer of Northern Lakes, presented the security report. This contained the quarterly report from the Agencies response provider. Mr. Mauk included a monthly report that contained 15 investigations in the month of September. Ms. Zeller spoke about her hope to eventually fill the senior administrator role that was not kept due to cost containment if the Agency's finances continue to trend up. This would help to quicken response time.

Committee Reports:

NMRE:

Ms. Pilon reviewed updates regarding the NMRE committee meeting. Ms. Pilon shared that the NMRE Board is going to work with Rehman to audit FY's 2018 and 2019. Ms. Zeller added that the NMRE have placed FY's 2021 and 2022 in escrow. Northern Lakes is going to pursue a lookback with RPC within a timeline of 60-90 days. Mr. Freedman shared that the NMRE had recently awarded NLCMHA 3 million dollars with a unanimous vote. Mr. McMorrow added that Mr. Cambridge started the motion that led to the awarding and thanked the NMRE for working with NLCMHA.

Executive:

Mr. Greg McMorrow, the Chairperson of the Board, gave praise to the new CEO Lynda Zeller. Mr. McMorrow stated that in a little over 30 days the information flow has been fantastic, the relationships with the community is going in the right direction, and that more work is getting done faster in the

committees. Mr. McMorrow spoke about how grateful he is to the Board for their commitment to the committee model.

Finance: Mr. Cambridge shared that the finance committee met before the Board meeting. The finance committee welcomes Melissa as the interim CFO and is very comfortable working with her. Ms. Zeller spoke about the impact of not opting out of Public Act 152 and gave insight into what the act means. The act’s original intention was to limit public employers from paying more than they should into employees health insurance. The Board opted out last year. Due to the Agency trending in a positive direction financially, Ms. Zeller supports opting out of PA 152 again this year. Ms. Marois, Mr. Smallegan, Mr. Lentych, Ms. Morley, Mr. Wessell and Mr. McMorrow showed support for opting out.

MOTION: The Board opts out of PA 152.

RESULT: ROLL CALL, ADOPTED [UNANIMOUS]

MOVER: D. Smallegan

SECONDER: A. Cambridge

Mr. Cambridge brought forth the Agencies’ existing purchasing policy. The policy has been cleaned up but there has been no change in the limits. This policy was presented at this Board meeting to give a 30 day notice to review before voting on policy changes at the next Board meeting in December 2025.

Policy: Mr. Freedman shared that the policy committee has not met and are deferring meetings until after January to give time for adjustment.

Personnel: Ms. Pilon shared that the personnel committee met on October 24th where they discussed the workplace culture survey and made recommendations. There was discussion about PA 152 and waiting to send out the culture survey once that decision is solidified. The next meeting will be February 27th in Traverse City.

Unfinished Business: There was a request for future Board meetings to have the option of ordering lunch. Mr. Cambridge shared that any time the Board meetings are in Houghton Lake, Mr. Cambridge and Kim will provide lunch.

Public Comment: None

Announcements/ Board Member Reports/ Board Association: Ms. Marois shared that this was one of the best Board meetings that she had been to and that she feels there is a connection between the CEO and the Board. Ms. Marois is proud to be a part of that and thinks the Agency is headed in a positive direction.

Next Meeting: January 15, 2026 – Traverse City

Adjournment: 3:00 p.m.

Respectfully submitted,

Alexandra Coon, Interim Executive Administrator

Greg McMorrow, Board Chairperson

Lynn Pope, Secretary

Office of Recipient Rights Director's Report December 2025

Dates represented	10/01/23-12/09/23	10/1/24-12/09/24	10/1/25-12/09/25
Complaints	91	104	52
OJ, No Right Inv.	14	24	8
Interventions	9	12	8
Investigations	69	68	36
Investigations Comp	69	68	10
Investigations open	0	0	26
Inv > 90 days	0	0	0
Inv < 90 days	69/69(100%)	68/68(100%)	10/10(100%)
Summary Report Avg	72/72(100%)	68/68(100%)	7/7(100%)
NLCMHA staff alleg.	20	23	8
NLCMHA Staff W/I 1 yr	3	5	1

Complaint Source

Complaint Source	Count
Anonymous	1
Community/General Public	2
Guardian/Family	3
ORR	9
Recipient	10
Staff	27
Total	52

5 Year Trends

	Abuse I & II	Abuse III	Neglect I & II	Neglect III	Services Suited to Condition	Total
FY2021	23	32	17	80	74	226
FY2022	44	46	25	152	151	418
FY2023	39	17	21	144	126	347
FY2024	29	26	4	98	169	326
FY2025	33	11	11	93	146	294
FY2026	0	0	0	5	3	8

Complaints Per Provider:

October 1, 2025- December 9, 2025

See attached chart.

Notes:

Interviews have been completed for new Advisor Opening; Specialist interviews will be held soon.

Respectfully submitted,

Brian Newcomb

Director of Recipient Rights

ORR Provider Report October 1, 2025 – December 9, 2025

Program	Substantiated	Pending	Not Substantiated	NA
Beacon Home at Trolley Center	0	2	0	0
Beacon Home at Woodland	0	2	0	0
Danes AFC	0	1	0	0
Elmwood AFC	2	5	0	0
Grand Traverse Mental Health Crisis and Access Center	0	0	1	0
Great lakes Center for Autism	1	0	0	0
Heart and Soul Living LLC	0	1	0	0
Hickory Hill AFC LLC	0	2	0	0
Hope Network Neo Birdsong	1	0	0	0
Hope Network Neo Breton	0	1	0	0
Hope Network Neo Bristol	2	5	0	0
Hope Network Neo Grandville	1	0	0	0
Hope Network West Michigan - Cadillac Center	0	1	0	0
IDD Adult Case Management	1	1	1	0
IDD Children's Case Management	0	0	1	0
Jones Lake AFC Home	0	2	0	0
Mama T's AFC	0	1	0	0
MI Independent Living, LLC	0	1	0	0
North Arrow ABA	0	2	0	0
Northern Lakes CMH Authority	1	1	1	1
Ohana AFC	0	1	0	0
Pearl Street Home	2	0	0	0
Psychiatric Services	1	0	1	0
Real Life Living Services	0	1	0	0
Seneca Place Home	2	3	0	0
Spectrum Community Services SIP - Kentucky	0	1	0	0
TC Office/Grand Traverse County	0	3	0	0
Wright Street AFC Home	1	0	0	0

Chief Executive Officer's

Report to the Board

December 10, 2025

Dear NLCMHA Board Members.

I am using a new format for the CEO report. This format is intended to achieve three over-arching objectives each month:

- To raise awareness of **key operational activities** or issues involving: community, workforce, consumer services, stewardship and partnerships.
- To provide **timely updates** relevant to **Board Governance Policies**. Key References: Sections 1.2 (Annual Work Plan) and Section 2 (Chief Executive Officer).
- To provide **timely updates** on issues specified in the “2023 **Updated Resolution and Agreement**” between NLCMHA and our six counties. Key References: Section IX (CEO and Board Member Duties), Section XVI (Transparency, Performance, and Quality Assurance), Section XVII (Dispute Resolution Process).

GOVERNANCE AND ACCOUNTABILITY:

NLCMHA Board:

- **2026 Annual Work Plan:** The 2026 Annual Work Plan is due to be finalized in January. It is on the agenda under announcements this month. The current draft is included in your packet. Please make note of the yellow highlighted areas. There are decisions to be made about service areas of interest for board presentations. Also, the board can consider whether there are study sessions, educational opportunities, or community presentations that are of interest to add to this workplan. The 2026 calendar for board meetings and locations is also included in your packet.

County:

- I attended the **Missaukee** County Commission December 9, where I shared updates from NLCMHA and received input from the County Administrator and Commissioners.
- January 14, 2026, I am scheduled with **Grand Traverse** County.
- I would like to **add the remaining counties** to my calendar in the **first quarter of calendar year 2026**. I am grateful to Commissioners Smallegan and Morris for their assistance in getting these first two counties accomplished. I look forward to continuing to work with Commissioners on our NLCMHA board to make introductions to get the remaining counties scheduled.

STATE:

- **2025 End of Year Reports:** “Annual Submission” reports to MDHHS and NMRE for FY 2025 are underway. This large report is due February 28 and includes items such as waiting lists, services requested, community data, stakeholder survey, and Needs Assessment with planned action in 5 priority areas. Our final EQI (encounter data) report and Financial Status Report (FSR) for FY 2025 are also due in February to MDHHS. For Medicaid funded services, NMRE will aggregate data for all CMHSPs in our region. The FY 2025 Annual Report is being drafted. Goal is to publish/release February 2026.

NMRE:

- **CFO functions and “Look Back 2020, 2021, 2022 NMRE”:** Support from Centra Wellness CFO and North Care PIHP CEO continues several days a week. We are extremely grateful to these two people (Donna Nieman and Megan Rooney). If not for this support (gratis) we would need to engage with a financial or auditing entity again to support the CFO function. That would

have been very costly. The next steps on the “NMRE/look back”: we will run re-stated FSRs, we will engage an independent review of those FSRs by our auditor, and finally we will discuss with NMRE to determine if consensus can be reached on cost settlement (due to NMRE and/or due to NLCMHA).

SERVICES AND WORKFORCE:

- Services: This month has been filled with activities dedicated to **bringing people closer to home** to receive services. Staff are working across departments and areas (finance, network administration, clinical, operations, reimbursement, training and more) to identify people who want to come home and to strengthen the capacity of our homes to better meet the unique needs of people who live far away now. Several strategies were identified for implementation.
- Strong focus continues **Crisis and Access improvements**. Processes and practices are being made more seamless between all crisis and access points. This is paving the way for “same day access” piloting in 2026, which should have a significant positive impact on our indicators related to “wait times” for service. We remain very active in our commitment to the Crisis Center in strong partnership with Munson.
- As cash flow begins trending more positively, I will be evaluating where we should first institute **remedies** (unfreezing positions, etc.) **for greatest positive impact on consumer service and workforce**. We are re-evaluating Utilization Management systems and reports to right size (and not overspend) General Fund and ensure Medicaid revenues are maximized and remain within budget.
- Data Dashboard: The attached data dashboard contains all of FY 2025 and the first month of FY 2026 (October). It is attached.

COMMUNITY AND PARTNERSHIPS:

- Community Crisis Response: The **N6CIS** team provides debriefing and follow up support to the broad community. Recently our staff received direct support after an exceedingly difficult community event that touched us in many ways. This is an excellent service, and one that all board members and community leaders should know about. It is a combined effort by NLCMHA and broad community team of volunteers. I will be providing more information about this team at the next board meeting. I want to ensure all our board members know how to request support for their communities.
- Public Comment: There was **no public comment** for follow-up from November meeting.
- Communications and **Media**: relevant articles and correspondence are attached.

STEWARDSHIP AND FINANCES:

- As noted under sections above, many cross-system activities are underway focused on strengthening our revenue cycle in addition to **reducing expenses**.
- The Finance Committee will be evaluating the list of contracts for 2026 within the budget and may be recommending action.
- Procurement Policy: This policy was presented by the Finance Committee last month for your consideration of approval at this month’s meeting.
- Grants: There are no grants of significant value to note. We evaluated an MDHHS grant for Crisis services, but it was confirmed we would not qualify as this was for a specific service (Crisis Stabilization Unit/CSU)

Respectfully submitted, Lynda Zeller, CEO

Draft Policy - Finance Committee

Policy # _____ Purchasing and Procurement	Effective Date: _____
Part 100: Business Practices, Subpart D: Budget and Finance	
Last Revised: 5/13/2024	Last Review: _____
Policy Owner: _____	

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Applicability

Policy applies to all Northern Lakes Community Mental Health Authority (NLCMHA) activities, operations, and sites and to all Employees.

Definitions

Simplified Acquisition Threshold: The Simplified Acquisition Threshold is defined by 48 CFR 2.101. At the time this policy was reviewed, the amount was \$250,000.

Policy

It is the policy of the Authority that all procurement will be conducted in a fair treatment for those involved in NLCMHA procurement—the process for buying, purchasing, renting, leasing, or other acquisition—of supplies and services. The Authority shall maximize the quality and quantity of what NLCMHA purchases with public funds and safeguard NLCMHA’s purchasing system.

Procedures

CONTRACTS, GENERAL PROCEDURE

1. Contracts

- a. When another agency or agent receives funds for the performance of tasks related to the Board's program, a contract shall be prepared and signed by both parties.
- b. The Chief Executive Officer (CEO) may approve new service agreements and contracts that cost less than \$100,000 annually or over the contract life.
- c. The board will be provided a monthly list of new contracts entered into.
- d. The CEO may approve all contracts that have been included in the annual budget regardless of the cost of the contract. The CEO may also approve agreements which continue the same service level and cost from a prior contract. These agreements must be done within the approved budget line-item spending limits.
- e. The Board of Directors must approve all other contracts.
- f. New contracts that cost more than \$100,000 annually may be reviewed by an attorney at the CEO's discretion to assure the agreement is legally sound and that NLCMHA interest is protected.
- g. All service agreements and service contracts shall be awarded on the basis of cost, experience, and references. No contracts may be written or awarded to employees or Board members or their immediate family without Board approval.
- h. At minimum, all contracts must contain the purpose, effective dates, authorized signatures, amount to be paid, how liability risks are covered or met, and services to be provided. The contract must comply with State contract and regulation requirements, BAA and HIPAA requirements, and any other known applicable regulations.

2. Purchasing Responsibilities

All purchases (regardless of the method of payment) must be:

- a. Properly authorized per the "Purchase Authorization Thresholds" listed below.
- b. Adequately documented including but not limited to signed Purchase Orders, Invoices and any other required backup documentation.

- c. Reasonable/necessary under the circumstances. The CFO or designee is primarily responsible for overseeing the purchase of supplies and services, managing supplies and services, and disposing of supplies and services for NLCMHA.
- d. Because of the nature of the mission of this organization, NLCMHA does not make charitable contributions.

3. Spending Authority

- a. The Board of Directors is recognized as the ultimate spending authority for the Authority. To more efficiently conduct NLCMHA business, the CEO may delegate spending authority to senior administrative staff, within clear restrictions and controls.
- b. All monies to be disbursed will be distributed according to the fiscal allotment approved by the Board.
- c. No employee shall approve a transaction that will result in personal gain. The CEO has final authority for the approval of all employee transactions.
- d. Approval of travel and personal expenses will always be at the next highest level of authority for every employee. The CEO has the final authority for the approval of all employee travel and personal expenses.
- e. No employee shall approve a transaction in which a conflict of interest exists.
- f. If there is any doubt about the propriety of an expenditure, the employee should not approve the expenditure, but rather refer approval to a higher authority.
- g. The Board must approve all unbudgeted purchases over \$100,000, as evidenced by board meeting minutes (vote), prior to award. Purchases may not be artificially divided to make their prices less than \$100,000.
- h. Purchases via contracts specifically identified in the budget are considered approved in conjunction with budget approval. Additionally, purchases routine in nature such as the annual replacement of information technology equipment, are considered approved in conjunction with budget approval.

Purchase Authorization Thresholds

\$ Threshold	Required Procedure	Responsibility
Budgeted - All New less than \$100,000	Network Services Provider Purchases	CEO in conjunction with Contracts Manager
Greater than \$25,000	Formal Procurement Process/Competitive Quotes	Requesting Manager along with Contracts Manager and CFO
\$5,000 - \$25,000	Three (3) Informal Quotes	Requesting Manager along with Contracts Manager and CFO
Less than \$5,000	No quotes/bid required	Director or Supervisor

Purchase Approval Thresholds

\$ Threshold	Responsibility
Budgeted - All New \$50,000 - \$100,000	CEO
\$5,000 - \$49,999	Requesting Manager in conjunction with Contracts Manager and CFO
\$1,000 - \$4,999	Manager of Department
Less than \$1,000	Supervisor/Manager of Department

4. Purchasing Methods

- a. All purchases of goods or services shall be conducted with the intention and good faith effort to provide full and open competition.
- b. Procurement by noncompetitive proposal – it may be necessary for the procurement of goods and services where full and open competition cannot be achieved. The following limitations and documentation requirements will apply to all such situations:

Limitations – procurement through solicitation of a proposal from only one source may only be utilized when:

- The item is available only from a single source
- A public exigency or emergency for the requirement will not permit a delay resulting from competitive solicitation
- The federal government or State of Michigan have expressly authorized noncompetitive proposals in response to a written request from NLCMHA
- After solicitation of multiple sources, competition is determined inadequate.

Documentation – For all purchases made without full and open competition, all documentation supporting the above limitations will be submitted to accounting with the purchase and will be retained by the Contracts Department for no less than two (2) years after the date of purchase or two (2) years following the end of the contract term for any services purchased under the terms of a contract.

- c. Micro-purchases (Less than \$10,000 as defined by 2 CFR 200.320(a)) - these may be accomplished without soliciting competitive quotations if the CEO or designee considers the price to be reasonable. Contracts may not be artificially divided to make their prices less than \$10,000.
- d. Small-purchases (Less than the Simplified Acquisition Threshold as defined in 2 CFR 200.320(b)) – These purchases can be made by collecting informal price and rate quotes from at least three qualified sources. All quotes must be kept on file for two years from the purchase date, or, for services obtained through a contract, for two years after the contract ends. Competitive quoting is required for small purchases between \$25,000 and \$100,000,
- e. All other purchases (greater than \$100,000) may be accomplished by the following two methods:

- Procurement by sealed bids - To use this method, the following criteria must apply to the procurement

- A complete, adequate, and realistic specification or purchase description is available.
- Two (2) or more responsible bidders are willing and able to compete effectively for the business
- The procurement lends itself to a firm fixed price contract and the selection of the successful bidder can be made principally based on price.

If the procurement criteria meet these requirements the following guidelines must apply to the procurement:

- Invitation for bids must be publicly advertised and solicited from an adequate number of known suppliers, providing them sufficient response time prior to the date set for opening bids
- All bids will be publicly opened at the time and place prescribed in the invitation for bids

- A firm fixed price contract will be made to the lowest responsive and responsible bidder. Lowest bid must be calculated including all discounts, transportation costs, and life cycle costs. Payment discounts can only be considered in the calculation if management can demonstrate historical experience and reasonable intent of taking advantage of such discounts.
- Any or all bids may be rejected for sound documented reasons.
- Procurement by competitive proposals – purchases made through this method shall comply with the following guidelines:
 - Requests for proposals (RFP) must be publicized and identify all evaluation factors and their relative importance. All responses must be given consideration to the maximum extent practical.
 - Proposals must be solicited from an adequate number of qualified sources.
 - Management must have and properly follow a written procedure for conducting technical evaluations of proposals received and selecting the final recipient.

5. Documentation

- a. Requests for payments are to be submitted by noon on Tuesday to be considered in the check run that week. This timeline may vary due to cashflow or holidays.
- b. Sufficient documentation must be provided for each transaction to ensure that goods or services have been received. Documentation includes signed purchase order, Invoices or contracts received from the vendor, receiving documentation (if applicable) and budget line-item data for proper costing.
- c. Each week a payment voucher shall be prepared by an employee who is not designated as the review of the check run.

6. Check Runs

- a. Accounts Payable produces checks on Fridays for both check and ACH payments. The day of payments will be adjusted for bank and agency recognized holidays. NLCMHA does not do a check run the last week of each calendar year.

- b. Accounts Payable enters bills to be paid each week into Intacct for payment based on date of submission or date received.
- c. A listing of all chosen payables is reviewed and approved by the CFO/Finance Manager/Reimbursement Manager.
- d. Checks are printed by Accounts Payable
- e. A file of ACH payments is created and sent to the bank for each pay cycle as well as a positive pay file.
- f. A file of remittance details is created from the GL and uploaded to the EHR for the corresponding provider's to retrieve.
- g. Checks are sorted, verified and distributed.

7. Signing Checks

- a. The authorized signatories for all fund accounts may include: Board Chair, CEO, CFO or other members of Leadership Team if necessary.
- b. Electronic check signatures are printed on checks through the GL software.
- c. Sequential check numbers are generated and printed on checks through the GL software.
- d. It is the responsibility of the CEO to ensure signatures can be gained so payments can be made on obligations of NLCMHA and that adequate controls and safeguards have been established to ensure disbursement of funds for proper purposes only.
- e. It is the responsibility of all check signers to ensure there is adequate documentation consistent with established internal controls, for valid payment of checks they sign.
- f. Checks cannot be made out to "CASH".

Standards

2 CFR 200.320

FY2025 Monthly Assessments

FY2025 Inpatient Readmission Rate			
	Admissions	Readmits in 30 Days	% Readmitted
October	73	7	10%
November	60	5	8%
December	48	2	4%
January	62	7	11%
February	42	8	19%
March	51	11	22%
April	60	3	5%
May	44	0	0%
June	48	6	13%
July	44	4	9%
August	48	9	19%
September	49	5	10%
TOTAL			11%

FY2025 Monthly Access Timeliness, Request to Assessment												
	October	November	December	January	February	March	April	May	June	July	August	September
Within 14 days	51	58	45	70	70	72	71	62	49	75	54	69
Outside 14 days	18	8	10	12	12	10	16	16	12	6	7	8
Consumer Cancelled/Rescheduled	9	10	5	10	9	10	10	11	6	11	10	4
Consumer Requested outside 14 days	9	3	6	0	1	9	9	4	5	3	4	3
Consumer No Showed	35	19	17	23	18	28	18	22	21	17	17	26
Consumer Chose to Not Pursue Svcs	0	0	0	0	0	0	0	0	0	0	0	0
Other (denial, no follow up)	15	11	24	15	13	12	23	17	11	9	9	13

FY2025 Monthly Access Timeliness, Assessment to Service												
	October	November	December	January	February	March	April	May	June	July	August	September
Within 14 days	55	45	42	53	55	52	68	60	48	63	41	60
Outside 14 days	3	3	3	3	3	3	7	0	2	2	3	2
Consumer Cancelled/Rescheduled	1	2	3	6	1	4	9	2	2	3	2	3
Consumer Requested outside 14 days	3	3	4	1	6	4	10	8	13	5	1	3
Consumer No Showed	13	17	9	11	16	11	11	9	13	10	10	11
Consumer Chose to Not Pursue Svcs	0	0	2	2	1	0	1	2	3	4	1	1
Other (denial, no follow up)	7	6	9	0	6	17	10	12	7	3	5	9
Monthly % seen in 14 Days	94.8%	93.8%	93.3%	94.6%	94.8%	94.5%	90.7%	100.0%	96.0%	96.9%	93.2%	96.8%

Referrals for Denied Initial Clinical Assessments, FY25												
	October	November	December	January	February	March	April	May	June	July	August	September
External Mental Health Provider	7	2	6	3	2	1	1	4	3	1	1	4
External SUD Provider	3	1	2	6	0	0	0	0	0	0	0	0
No Referral	3	3	1	0	2	3	3	7	0	2	4	1
Other Community Services	4	5	3	5	6	4	1	1	1	5	5	5

FY2025 Mobile Crisis Response Times, Monthly												
	October	November	December	January	February	March	April	May	June	July	August	September
30 Minutes or Less	10	14	6	11	13	17	11	6	5	3	4	7
31 Minutes to 1 Hour	7	1	6	3	2	2	5	0	1	1	1	1
Over 1 Hour	8	3	3	6	2	2	2	4	0	0	0	0

FY2025 Monthly Service Information for Crawford County												
Area of Service	October	November	December	January	February	March	April	May	June	July	August	September
Additional Supports (Homebased, Respite, Residential, Clubhouse and Nursing	\$ 21,414.25	\$ 20,778.19	\$ 22,476.40	\$ 27,812.05	\$ 22,631.85	\$ 29,706.13	\$ 38,540.06	\$ 34,495.29	\$ 36,752.75	\$ 32,585.85	\$ 31,649.81	\$ 31,574.65
Autism Services	\$ 34,638.86	\$ 29,203.67	\$ 25,683.47	\$ 24,501.77	\$ 23,010.98	\$ 22,365.20	\$ 18,789.53	\$ 22,589.52	\$ 31,709.31	\$ 32,717.49	\$ 32,626.68	\$ 38,488.53
Case Management, ACT and Treatment Planning	\$ 51,679.48	\$ 45,393.55	\$ 36,930.14	\$ 49,588.52	\$ 37,787.76	\$ 51,818.93	\$ 48,725.63	\$ 53,970.75	\$ 48,496.89	\$ 82,890.23	\$ 64,357.31	\$ 81,185.65
Community Living Supports	\$ 340,000.93	\$ 335,303.82	\$ 337,538.57	\$ 368,818.78	\$ 348,682.87	\$ 371,896.84	\$ 347,576.59	\$ 363,828.86	\$ 385,163.52	\$ 403,890.40	\$ 409,582.27	\$ 347,035.04
Crisis Services, Assessments and Testing	\$ 14,710.00	\$ 18,313.00	\$ 14,790.00	\$ 20,016.20	\$ 11,570.00	\$ 23,479.00	\$ 17,271.00	\$ 16,813.26	\$ 12,991.00	\$ 13,714.17	\$ 33,316.62	\$ 23,829.38
Evaluation and Management Physician Level	\$ 23,009.33	\$ 22,862.14	\$ 19,997.36	\$ 23,814.39	\$ 23,696.47	\$ 24,647.61	\$ 23,031.94	\$ 29,199.89	\$ 23,003.10	\$ 24,105.89	\$ 29,048.23	\$ 29,402.07
Psychiatric Inpatient	\$ 36,687.34	\$ 45,282.24	\$ 70,589.82	\$ 65,509.37	\$ 10,989.11	\$ 36,020.66	\$ 45,094.47	\$ 10,119.58	\$ -	\$ -	\$ 41,582.02	\$ 39,022.05
Psychotherapy and Outpatient Services	\$ 25,276.00	\$ 21,517.40	\$ 14,905.36	\$ 22,065.54	\$ 21,946.72	\$ 19,428.00	\$ 25,769.74	\$ 24,150.26	\$ 21,149.38	\$ 37,229.06	\$ 22,808.28	\$ 24,506.74
Vocational & Skills Building, Family and Health Services	\$ 3,036.69	\$ 2,454.29	\$ 1,972.52	\$ 4,221.29	\$ 3,657.02	\$ 2,813.52	\$ 3,175.25	\$ 2,969.09	\$ 3,134.31	\$ 1,771.81	\$ 1,131.92	\$ 3,824.77
Other	\$ 1,248.00	\$ 1,404.00	\$ 936.00	\$ 624.00	\$ 936.00	\$ 1,404.00	\$ 2,184.00	\$ 2,964.00	\$ 2,028.00	\$ 3,075.48	\$ 2,477.47	\$ 341.72
Total	\$ 551,700.88	\$ 542,512.30	\$ 545,819.64	\$ 606,971.91	\$ 504,908.78	\$ 583,579.89	\$ 570,158.21	\$ 561,100.50	\$ 564,428.26	\$ 631,980.38	\$ 668,580.61	\$ 619,210.60
Number of Registered People Receiving Services	175	190	178	183	178	192	196	196	177	182	191	182
Average Cost per Registered Person Served	\$ 3,152.58	\$ 2,855.33	\$ 3,066.40	\$ 3,316.79	\$ 2,836.57	\$ 3,039.48	\$ 2,908.97	\$ 2,862.76	\$ 3,188.86	\$ 3,472.42	\$ 3,500.42	\$ 3,402.26
Service Transactions Provided	27,175	25,698	23,657	26,229	22,947	25,173	24,362	25,771	25,123	26,787	27,319	17,147
Average Cost per Transaction	\$ 20	\$ 21	\$ 23	\$ 23	\$ 22	\$ 23	\$ 23	\$ 22	\$ 22	\$ 24	\$ 24	\$ 36
Count of Adult IDD	41	41	42	41	40	39	38	39	38	36	39	36
Count of Child IDD	9	9	10	11	12	11	16	9	10	13	16	11
Count of Adult SMI	104	114	102	107	99	115	113	120	103	108	108	102
Count of Child SED	21	26	24	24	27	27	29	28	26	25	28	33
Total	175	190	178	183	178	192	196	196	177	182	191	182
IDD Adult Cost	\$ 285,652.48	\$ 266,819.42	\$ 256,121.10	\$ 279,945.85	\$ 260,749.39	\$ 268,822.36	\$ 255,580.46	\$ 268,125.88	\$ 258,145.20	\$ 262,247.55	\$ 274,576.93	\$ 223,319.82
IDD Child Cost	\$ 68,864.60	\$ 59,659.81	\$ 63,791.69	\$ 70,269.21	\$ 62,269.04	\$ 62,921.90	\$ 62,682.83	\$ 63,765.48	\$ 70,556.93	\$ 79,741.20	\$ 87,412.24	\$ 78,787.54
Adult SMI Cost	\$ 167,447.80	\$ 189,302.07	\$ 194,471.85	\$ 224,122.85	\$ 156,409.35	\$ 217,048.63	\$ 213,953.92	\$ 190,746.14	\$ 197,413.13	\$ 250,769.91	\$ 274,807.38	\$ 260,380.79
Child SED Cost	\$ 29,736.00	\$ 26,731.00	\$ 31,435.00	\$ 32,634.00	\$ 25,481.00	\$ 34,787.00	\$ 37,941.00	\$ 38,463.00	\$ 38,313.00	\$ 39,221.72	\$ 31,784.06	\$ 56,722.45
Total	\$ 551,700.88	\$ 542,512.30	\$ 545,819.64	\$ 606,971.91	\$ 504,908.78	\$ 583,579.89	\$ 570,158.21	\$ 561,100.50	\$ 564,428.26	\$ 631,980.38	\$ 668,580.61	\$ 619,210.60
Adult IDD Cost per consumer	\$ 6,967.13	\$ 6,507.79	\$ 6,098.12	\$ 6,827.95	\$ 6,518.73	\$ 6,892.88	\$ 6,725.80	\$ 6,875.02	\$ 6,793.29	\$ 7,284.65	\$ 7,040.43	\$ 6,203.33
Child IDD Cost per consumer	\$ 7,651.62	\$ 6,628.87	\$ 6,379.17	\$ 6,388.11	\$ 5,189.09	\$ 5,720.17	\$ 3,917.68	\$ 7,085.05	\$ 7,055.69	\$ 6,133.94	\$ 5,463.27	\$ 7,162.50
Adult SMI Cost per consumer	\$ 1,610.08	\$ 1,660.54	\$ 1,906.59	\$ 2,094.61	\$ 1,579.89	\$ 1,887.38	\$ 1,893.40	\$ 1,589.55	\$ 1,916.63	\$ 2,321.94	\$ 2,544.51	\$ 2,552.75
Child SED Cost per consumer	\$ 1,416.00	\$ 1,028.12	\$ 1,309.79	\$ 1,359.75	\$ 943.74	\$ 1,288.41	\$ 1,308.31	\$ 1,373.68	\$ 1,473.58	\$ 1,568.87	\$ 1,135.15	\$ 1,718.86
Total	\$ 3,152.58	\$ 2,855.33	\$ 3,066.40	\$ 3,316.79	\$ 2,836.57	\$ 3,039.48	\$ 2,908.97	\$ 2,862.76	\$ 3,188.86	\$ 3,472.42	\$ 3,500.42	\$ 3,402.26

FY2025 Service Information For Grand Traverse County												
Area of Service	October	November	December	January	February	March	April	May	June	July	August	September
Additional Supports (Homebased, Respite, Residential, Clubhouse and Nursing	\$ 145,677.83	\$ 132,661.35	\$ 126,785.58	\$ 177,081.10	\$ 147,689.74	\$ 173,738.79	\$ 181,862.82	\$ 177,136.48	\$ 177,483.71	\$ 217,327.29	\$ 196,983.39	\$ 176,669.34
Autism Services	\$ 147,433.75	\$ 141,453.14	\$ 147,770.67	\$ 176,268.96	\$ 136,598.30	\$ 159,651.04	\$ 171,791.76	\$ 156,045.92	\$ 136,468.59	\$ 159,465.35	\$ 125,657.46	\$ 117,021.15
Case Management, ACT and Treatment Planning	\$ 216,707.28	\$ 199,529.11	\$ 185,160.99	\$ 245,460.81	\$ 231,700.72	\$ 244,653.27	\$ 274,550.16	\$ 262,931.78	\$ 253,337.00	\$ 374,848.58	\$ 328,624.84	\$ 342,030.95
Community Living Supports	\$ 1,356,540.86	\$ 1,261,550.98	\$ 1,294,191.10	\$ 1,389,204.91	\$ 1,231,167.88	\$ 1,443,864.21	\$ 1,383,753.24	\$ 1,407,510.64	\$ 1,422,308.37	\$ 1,544,727.65	\$ 1,562,003.58	\$ 1,497,292.19
Crisis Services, Assessments and Testing	\$ 124,952.00	\$ 122,369.40	\$ 98,925.90	\$ 147,945.26	\$ 116,378.24	\$ 139,544.38	\$ 145,407.60	\$ 133,419.96	\$ 123,298.83	\$ 275,635.97	\$ 293,307.24	\$ 290,611.70
Evaluation and Management Physician Level	\$ 91,225.54	\$ 92,033.63	\$ 86,819.15	\$ 103,471.05	\$ 97,989.60	\$ 98,212.30	\$ 108,139.89	\$ 101,973.36	\$ 101,411.84	\$ 111,893.51	\$ 95,936.99	\$ 96,970.60
Psychiatric Inpatient	\$ 283,606.33	\$ 264,549.73	\$ 149,221.39	\$ 255,878.70	\$ 196,960.59	\$ 199,966.39	\$ 249,802.10	\$ 208,626.58	\$ 307,493.68	\$ 181,770.93	\$ 236,649.27	\$ 135,832.71
Psychotherapy and Outpatient Services	\$ 149,650.83	\$ 123,615.07	\$ 107,930.28	\$ 141,587.14	\$ 137,597.40	\$ 145,770.38	\$ 142,824.10	\$ 139,516.97	\$ 138,781.49	\$ 418,251.97	\$ 372,910.78	\$ 368,574.47
Vocational & Skills Building, Family and Health Services	\$ 67,030.81	\$ 57,307.51	\$ 50,039.84	\$ 69,722.09	\$ 62,145.45	\$ 62,337.76	\$ 61,805.93	\$ 65,776.45	\$ 66,087.42	\$ 70,301.82	\$ 54,964.54	\$ 54,583.20
Other	\$ 12,561.68	\$ 9,081.16	\$ 8,669.05	\$ 9,058.44	\$ 10,290.00	\$ 9,059.76	\$ 15,047.40	\$ 12,614.06	\$ 12,047.49	\$ 13,682.34	\$ 12,584.33	\$ 12,435.59
Total	\$ 2,595,386.91	\$ 2,404,151.08	\$ 2,255,513.95	\$ 2,715,678.46	\$ 2,368,517.92	\$ 2,676,798.28	\$ 2,734,985.00	\$ 2,665,552.20	\$ 2,738,718.42	\$ 3,367,905.41	\$ 3,279,622.42	\$ 3,092,021.90
Number of Registered People Receiving Services	940	955	900	1,002	962	993	1,029	1,032	1,032	1,054	1,032	1,023
Average Cost per Registered Person Served	\$ 2,761.05	\$ 2,517.44	\$ 2,506.13	\$ 2,710.26	\$ 2,462.08	\$ 2,695.67	\$ 2,657.91	\$ 2,582.90	\$ 2,653.80	\$ 3,195.36	\$ 3,177.93	\$ 3,022.50
Service Transactions Provided	113,007	102,087	100,059	110,942	98,795	110,558	105,956	106,123	105,345	112,636	105,560	97,018
Average Cost per Transaction	\$ 23	\$ 24	\$ 23	\$ 24	\$ 24	\$ 24	\$ 26	\$ 25	\$ 26	\$ 30	\$ 31	\$ 32
Count of Adult IDD	262	273	261	278	268	274	283	283	283	280	275	273
Count of Child IDD	62	68	64	63	73	73	70	81	81	73	79	75
Count of Adult SMI	514	509	477	545	505	532	546	536	538	578	550	550
Count of Child SED	102	105	98	116	116	114	130	132	130	123	128	125
Total	940	955	900	1,002	962	993	1,029	1,032	1,032	1,054	1,032	1,023
IDD Adult Cost	\$ 1,222,447.13	\$ 1,132,493.80	\$ 1,130,089.00	\$ 1,247,780.39	\$ 1,098,995.75	\$ 1,270,108.54	\$ 1,216,163.83	\$ 1,248,704.14	\$ 1,275,208.85	\$ 1,453,795.30	\$ 1,466,633.94	\$ 1,389,535.45
IDD Child Cost	\$ 232,587.34	\$ 226,450.67	\$ 237,981.82	\$ 269,449.84	\$ 233,087.91	\$ 268,308.04	\$ 283,484.99	\$ 277,586.11	\$ 254,766.41	\$ 300,915.24	\$ 262,955.13	\$ 249,808.56
Adult SMI Cost	\$ 960,125.36	\$ 897,665.41	\$ 749,726.02	\$ 1,018,856.83	\$ 885,593.07	\$ 980,362.59	\$ 1,033,664.37	\$ 955,234.87	\$ 1,013,567.45	\$ 1,364,178.61	\$ 1,333,070.03	\$ 1,206,167.24
Child SED Cost	\$ 180,227.08	\$ 147,541.20	\$ 137,717.11	\$ 179,591.40	\$ 150,841.19	\$ 158,019.11	\$ 201,671.81	\$ 184,027.08	\$ 195,175.71	\$ 249,016.26	\$ 216,963.32	\$ 246,510.65
Total	\$ 2,595,386.91	\$ 2,404,151.08	\$ 2,255,513.95	\$ 2,715,678.46	\$ 2,368,517.92	\$ 2,676,798.28	\$ 2,734,985.00	\$ 2,665,552.20	\$ 2,738,718.42	\$ 3,367,905.41	\$ 3,279,622.42	\$ 3,092,021.90
Adult IDD Cost per consumer	\$ 4,665.83	\$ 4,148.33	\$ 4,329.84	\$ 4,488.42	\$ 4,100.73	\$ 4,635.43	\$ 4,297.40	\$ 4,412.38	\$ 4,506.04	\$ 5,192.13	\$ 5,333.21	\$ 5,089.87
Child IDD Cost per consumer	\$ 3,751.41	\$ 3,330.16	\$ 3,718.47	\$ 4,276.98	\$ 3,192.99	\$ 3,675.45	\$ 4,049.79	\$ 3,426.99	\$ 3,145.26	\$ 4,122.13	\$ 3,328.55	\$ 3,330.78
Adult SMI Cost per consumer	\$ 1,867.95	\$ 1,763.59	\$ 1,571.75	\$ 1,869.46	\$ 1,753.65	\$ 1,842.79	\$ 1,893.16	\$ 1,782.15	\$ 1,883.95	\$ 2,360.17	\$ 2,423.76	\$ 2,193.03
Child SED Cost per consumer	\$ 1,766.93	\$ 1,405.15	\$ 1,405.28	\$ 1,548.20	\$ 1,300.36	\$ 1,386.13	\$ 1,551.32	\$ 1,394.14	\$ 1,501.35	\$ 2,024.52	\$ 1,695.03	\$ 1,972.09
Total	\$ 2,761.05	\$ 2,517.44	\$ 2,506.13	\$ 2,710.26	\$ 2,462.08	\$ 2,695.67	\$ 2,657.91	\$ 2,582.90	\$ 2,653.80	\$ 3,195.36	\$ 3,177.93	\$ 3,022.50

FY2025 Service Information For Leelanau County												
Area of Service	October	November	December	January	February	March	April	May	June	July	August	September
Additional Supports (Homebased, Respite, Residential, Chubhouse and Nursing	\$ 13,103.72	\$ 14,706.07	\$ 11,046.73	\$ 18,001.76	\$ 16,987.41	\$ 20,175.20	\$ 22,586.82	\$ 16,791.13	\$ 17,780.61	\$ 16,831.07	\$ 19,564.02	\$ 19,488.53
Autism Services	\$ 5,093.32	\$ 5,503.00	\$ 5,959.00	\$ 8,554.75	\$ 9,542.50	\$ 11,539.79	\$ 11,346.00	\$ 12,270.00	\$ 12,541.75	\$ 10,417.83	\$ 11,376.52	\$ 4,094.75
Case Management, ACT and Treatment Planning	\$ 22,856.42	\$ 21,511.25	\$ 18,732.00	\$ 17,367.68	\$ 18,915.95	\$ 19,465.47	\$ 21,277.29	\$ 17,536.22	\$ 14,274.29	\$ 29,270.79	\$ 21,502.89	\$ 24,835.78
Community Living Supports	\$ 167,145.77	\$ 157,792.30	\$ 158,902.24	\$ 169,351.80	\$ 147,824.12	\$ 170,850.34	\$ 157,247.67	\$ 166,165.43	\$ 154,113.50	\$ 172,963.93	\$ 174,075.33	\$ 167,065.58
Crisis Services, Assessments and Testing	\$ 14,409.00	\$ 14,236.00	\$ 5,373.00	\$ 4,163.00	\$ 6,796.00	\$ 7,101.00	\$ 13,102.00	\$ 12,107.00	\$ 6,619.00	\$ 9,177.92	\$ 11,091.27	\$ 11,406.15
Evaluation and Management Physician Level	\$ 5,857.39	\$ 8,511.11	\$ 5,922.14	\$ 6,871.14	\$ 7,691.52	\$ 6,993.34	\$ 10,908.31	\$ 8,690.91	\$ 5,441.79	\$ 9,013.22	\$ 9,448.06	\$ 6,538.88
Psychiatric Inpatient	\$ 7,496.40	\$ 38,742.72	\$ 14,110.32	\$ 11,519.66	\$ 20,903.28	\$ -	\$ 5,152.58	\$ 23,749.46	\$ 24,693.06	\$ 8,883.00	\$ 15,228.00	\$ -
Psychotherapy and Outpatient Services	\$ 10,801.96	\$ 6,786.74	\$ 9,301.18	\$ 10,099.18	\$ 9,606.28	\$ 8,070.56	\$ 12,865.23	\$ 9,766.38	\$ 17,775.39	\$ 38,004.86	\$ 25,989.14	\$ 15,348.40
Vocational & Skills Building, Family and Health Services	\$ 7,943.79	\$ 5,873.15	\$ 4,915.89	\$ 9,023.47	\$ 8,364.57	\$ 7,984.43	\$ 7,151.92	\$ 8,843.68	\$ 8,013.49	\$ 7,878.60	\$ 6,144.28	\$ 5,759.04
Other	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 512.58	\$ -
Total	\$ 254,707.77	\$ 273,662.34	\$ 234,262.50	\$ 254,952.44	\$ 246,631.63	\$ 252,180.13	\$ 261,637.82	\$ 275,920.21	\$ 261,252.88	\$ 302,441.22	\$ 294,932.09	\$ 254,537.11
Number of Registered People Receiving Services	91	98	93	88	91	94	98	95	83	99	90	90
Average Cost per Registered Person Served	\$ 2,798.99	\$ 2,792.47	\$ 2,518.95	\$ 2,897.19	\$ 2,710.24	\$ 2,682.77	\$ 2,669.77	\$ 2,904.42	\$ 3,147.63	\$ 3,054.96	\$ 3,277.02	\$ 2,828.19
Service Transactions Provided	11,960	10,315	10,449	12,112	11,542	12,518	12,312	11,625	11,783	11,968	11,934	10,384
Average Cost per Transaction	\$ 21	\$ 27	\$ 22	\$ 21	\$ 21	\$ 20	\$ 21	\$ 24	\$ 22	\$ 25	\$ 25	\$ 25
Count of Adult IDD	40	37	37	38	37	39	40	40	41	40	36	37
Count of Child IDD	3	4	4	4	4	5	4	3	4	5	3	3
Count of Adult SMI	37	44	42	37	41	41	45	41	30	42	41	42
Count of Child SED	11	13	10	9	9	9	9	11	8	12	10	8
Total	91	98	93	88	91	94	98	95	83	99	90	90
IDD Adult Cost	\$ 183,840.28	\$ 170,595.09	\$ 167,462.58	\$ 182,693.91	\$ 163,462.65	\$ 187,418.07	\$ 175,822.97	\$ 185,233.01	\$ 173,568.36	\$ 191,289.51	\$ 196,104.94	\$ 183,415.84
IDD Child Cost	\$ 7,729.32	\$ 24,184.00	\$ 7,363.00	\$ 9,989.56	\$ 11,646.50	\$ 15,500.79	\$ 15,098.00	\$ 13,996.00	\$ 13,247.75	\$ 13,914.87	\$ 13,132.36	\$ 6,554.43
Adult SMI Cost	\$ 50,942.23	\$ 68,332.53	\$ 49,150.74	\$ 38,863.89	\$ 58,963.48	\$ 37,068.27	\$ 55,035.85	\$ 53,548.20	\$ 64,792.09	\$ 77,864.65	\$ 72,582.87	\$ 51,483.79
Child SED Cost	\$ 12,195.94	\$ 10,550.72	\$ 10,286.18	\$ 23,405.08	\$ 12,559.00	\$ 12,193.00	\$ 15,681.00	\$ 23,143.00	\$ 9,644.68	\$ 19,372.19	\$ 13,111.92	\$ 13,083.05
Total	\$ 254,707.77	\$ 273,662.34	\$ 234,262.50	\$ 254,952.44	\$ 246,631.63	\$ 252,180.13	\$ 261,637.82	\$ 275,920.21	\$ 261,252.88	\$ 302,441.22	\$ 294,932.09	\$ 254,537.11
Adult IDD Cost per consumer	\$ 4,596.01	\$ 4,610.68	\$ 4,526.02	\$ 4,807.73	\$ 4,417.91	\$ 4,805.59	\$ 4,395.57	\$ 4,630.83	\$ 4,233.37	\$ 4,782.24	\$ 5,447.36	\$ 4,957.18
Child IDD Cost per consumer	\$ 2,576.44	\$ 6,046.00	\$ 1,840.75	\$ 2,497.39	\$ 2,911.63	\$ 3,100.16	\$ 3,774.50	\$ 4,665.33	\$ 3,311.94	\$ 2,782.97	\$ 4,377.45	\$ 2,184.81
Adult SMI Cost per consumer	\$ 1,376.82	\$ 1,553.01	\$ 1,170.26	\$ 1,050.38	\$ 1,438.13	\$ 904.10	\$ 1,223.02	\$ 1,306.05	\$ 2,159.74	\$ 1,853.92	\$ 1,770.31	\$ 1,225.80
Child SED Cost per consumer	\$ 1,108.72	\$ 811.59	\$ 1,028.62	\$ 2,600.56	\$ 1,395.44	\$ 1,354.78	\$ 1,742.33	\$ 2,103.91	\$ 1,205.59	\$ 1,614.35	\$ 1,311.19	\$ 1,635.38
Total	\$ 2,798.99	\$ 2,792.47	\$ 2,518.95	\$ 2,897.19	\$ 2,710.24	\$ 2,682.77	\$ 2,669.77	\$ 2,904.42	\$ 3,147.63	\$ 3,054.96	\$ 3,277.02	\$ 2,828.19

FY2025 Service Information For Missaukee County												
Area of Service	October	November	December	January	February	March	April	May	June	July	August	September
Additional Supports (Homebased, Respite, Residential, Chubhouse and Nursing	\$ 23,179.01	\$ 20,895.68	\$ 18,217.61	\$ 26,085.43	\$ 20,931.92	\$ 29,330.26	\$ 31,041.85	\$ 28,561.86	\$ 29,668.21	\$ 26,355.37	\$ 21,097.16	\$ 20,619.24
Autism Services	\$ 15,587.10	\$ 11,418.77	\$ 11,111.75	\$ 22,011.50	\$ 22,744.01	\$ 25,534.96	\$ 21,866.49	\$ 26,064.85	\$ 24,741.25	\$ 25,715.83	\$ 23,286.75	\$ 17,008.50
Case Management, ACT and Treatment Planning	\$ 26,583.67	\$ 20,549.63	\$ 21,207.03	\$ 22,186.02	\$ 22,587.14	\$ 26,554.30	\$ 28,351.06	\$ 35,378.38	\$ 37,522.93	\$ 57,071.75	\$ 47,579.96	\$ 45,916.74
Community Living Supports	\$ 422,946.32	\$ 402,977.41	\$ 409,528.67	\$ 419,866.47	\$ 379,893.96	\$ 413,987.92	\$ 398,937.56	\$ 406,726.17	\$ 401,249.01	\$ 424,520.29	\$ 431,670.70	\$ 396,022.01
Crisis Services, Assessments and Testing	\$ 11,419.00	\$ 10,984.00	\$ 14,725.20	\$ 3,775.00	\$ 11,591.75	\$ 11,324.00	\$ 17,768.48	\$ 9,162.00	\$ 9,611.00	\$ 19,568.88	\$ 15,520.82	\$ 18,420.30
Evaluation and Management Physician Level	\$ 12,741.30	\$ 12,668.76	\$ 12,509.81	\$ 13,759.94	\$ 15,394.15	\$ 15,214.85	\$ 15,121.82	\$ 16,726.84	\$ 15,889.81	\$ 18,215.65	\$ 16,787.19	\$ 16,368.99
Psychiatric Inpatient	\$ 10,455.40	\$ 39,778.33	\$ 23,110.32	\$ 13,745.35	\$ -	\$ 43,163.77	\$ 144,062.39	\$ 8,883.00	\$ 24,773.20	\$ 51,991.44	\$ 34,796.38	\$ 7,570.50
Psychotherapy and Outpatient Services	\$ 17,868.90	\$ 11,207.68	\$ 10,984.28	\$ 16,721.21	\$ 12,109.38	\$ 14,106.00	\$ 15,770.12	\$ 29,036.83	\$ 22,426.12	\$ 43,867.66	\$ 40,103.32	\$ 35,867.12
Vocational & Skills Building, Family and Health Services	\$ 17,968.16	\$ 16,115.51	\$ 13,025.94	\$ 17,938.48	\$ 14,058.04	\$ 14,698.25	\$ 11,347.05	\$ 10,083.63	\$ 13,224.57	\$ 11,955.49	\$ 8,782.23	\$ 10,717.40
Other	\$ 3,567.33	\$ 2,141.64	\$ 1,950.00	\$ 2,853.11	\$ 1,985.64	\$ 825.11	\$ 2,229.11	\$ 2,003.14	\$ 4,008.88	\$ 1,560.51	\$ 1,508.53	\$ 2,029.78
Total	\$ 562,316.19	\$ 548,737.41	\$ 536,370.61	\$ 558,942.51	\$ 501,295.99	\$ 594,739.42	\$ 686,495.93	\$ 572,626.70	\$ 583,114.98	\$ 680,822.87	\$ 641,133.04	\$ 570,540.58
Number of Registered People Receiving Services	127	129	125	116	127	134	132	138	132	140	135	136
Average Cost per Registered Person Served	\$ 4,427.69	\$ 4,253.78	\$ 4,290.96	\$ 4,818.47	\$ 3,947.21	\$ 4,438.35	\$ 5,200.73	\$ 4,149.47	\$ 4,417.54	\$ 4,863.02	\$ 4,749.13	\$ 4,195.15
Service Transactions Provided	27,280	24,308	24,026	25,961	23,991	28,082	20,880	20,524	18,031	17,669	16,821	15,987
Average Cost per Transaction	\$ 21	\$ 23	\$ 22	\$ 22	\$ 21	\$ 21	\$ 33	\$ 28	\$ 32	\$ 39	\$ 38	\$ 36
Count of Adult IDD	45	44	43	43	45	46	44	44	43	43	43	43
Count of Child IDD	15	10	10	10	10	9	11	14	9	8	8	8
Count of Adult SMI	49	59	60	47	54	60	53	55	54	65	60	57
Count of Child SED	18	16	12	16	18	19	24	25	26	24	24	28
Total	127	129	125	116	127	134	132	138	132	140	135	136
IDD Adult Cost	\$ 394,449.03	\$ 359,296.96	\$ 368,587.39	\$ 379,324.87	\$ 344,310.42	\$ 384,882.38	\$ 372,920.09	\$ 375,271.13	\$ 387,043.66	\$ 399,626.99	\$ 385,407.77	\$ 386,534.37
IDD Child Cost	\$ 30,328.64	\$ 19,050.30	\$ 18,977.49	\$ 29,375.50	\$ 28,678.58	\$ 32,768.16	\$ 62,507.67	\$ 35,173.34	\$ 32,204.21	\$ 34,685.59	\$ 32,373.10	\$ 20,911.77
Adult SMI Cost	\$ 116,342.52	\$ 149,632.65	\$ 135,386.73	\$ 128,903.14	\$ 105,259.99	\$ 147,751.63	\$ 198,101.42	\$ 125,136.23	\$ 129,232.11	\$ 206,201.62	\$ 171,870.33	\$ 111,467.95
Child SED Cost	\$ 21,196.00	\$ 20,757.50	\$ 13,419.00	\$ 21,339.00	\$ 23,047.00	\$ 29,337.25	\$ 52,966.75	\$ 37,046.00	\$ 34,635.00	\$ 40,308.67	\$ 51,481.84	\$ 51,626.49
Total	\$ 562,316.19	\$ 548,737.41	\$ 536,370.61	\$ 558,942.51	\$ 501,295.99	\$ 594,739.42	\$ 686,495.93	\$ 572,626.70	\$ 583,114.98	\$ 680,822.87	\$ 641,133.04	\$ 570,540.58
Adult IDD Cost per consumer	\$ 8,765.53	\$ 8,165.84	\$ 8,571.80	\$ 8,821.51	\$ 7,651.34	\$ 8,367.01	\$ 8,475.46	\$ 8,528.89	\$ 9,001.02	\$ 9,293.65	\$ 8,962.97	\$ 8,989.17
Child IDD Cost per consumer	\$ 2,021.91	\$ 1,905.03	\$ 1,897.75	\$ 2,937.55	\$ 2,867.86	\$ 3,640.91	\$ 5,682.52	\$ 2,512.38	\$ 3,578.25	\$ 4,335.70	\$ 4,046.64	\$ 2,613.97
Adult SMI Cost per consumer	\$ 2,374.34	\$ 2,536.15	\$ 2,256.45	\$ 2,742.62	\$ 1,949.26	\$ 2,462.53	\$ 3,737.76	\$ 2,275.20	\$ 2,393.19	\$ 3,172.33	\$ 2,864.51	\$ 1,955.58
Child SED Cost per consumer	\$ 1,177.56	\$ 1,297.34	\$ 1,118.25	\$ 1,333.69	\$ 1,280.39	\$ 1,544.07	\$ 2,206.95	\$ 1,481.84	\$ 1,332.12	\$ 1,679.53	\$ 2,145.08	\$ 1,843.80
Total	\$ 4,427.69	\$ 4,253.78	\$ 4,290.96	\$ 4,818.47	\$ 3,947.21	\$ 4,438.35	\$ 5,200.73	\$ 4,149.47	\$ 4,417.54	\$ 4,863.02	\$ 4,749.13	\$ 4,195.15

FY2025 Service Information For Missaukee County

Area of Service	October	November	December	January	February	March	April	May	June	July	August	September
Additional Supports (Homebased, Respite, Residential, Chubhouse and Nursing)	\$ 23,179.01	\$ 20,895.68	\$ 18,217.61	\$ 26,085.43	\$ 20,931.92	\$ 29,330.26	\$ 31,041.85	\$ 28,561.86	\$ 29,668.21	\$ 26,355.37	\$ 21,097.16	\$ 20,619.24
Autism Services	\$ 15,587.10	\$ 11,418.77	\$ 11,111.75	\$ 22,011.50	\$ 22,744.01	\$ 25,534.96	\$ 21,866.49	\$ 26,064.85	\$ 24,741.25	\$ 25,715.83	\$ 23,286.75	\$ 17,008.50
Case Management, ACT and Treatment Planning	\$ 26,583.67	\$ 20,549.63	\$ 21,207.03	\$ 22,186.02	\$ 22,587.14	\$ 26,554.30	\$ 28,351.06	\$ 35,378.38	\$ 37,522.93	\$ 57,071.75	\$ 47,579.96	\$ 45,916.74
Community Living Supports	\$ 422,946.32	\$ 402,977.41	\$ 409,528.67	\$ 419,866.47	\$ 379,893.96	\$ 413,987.92	\$ 398,937.56	\$ 406,726.17	\$ 401,249.01	\$ 424,520.29	\$ 431,670.70	\$ 396,022.01
Crisis Services, Assessments and Testing	\$ 11,419.00	\$ 10,984.00	\$ 14,725.20	\$ 3,775.00	\$ 11,591.75	\$ 11,324.00	\$ 17,768.48	\$ 9,162.00	\$ 9,611.00	\$ 19,568.88	\$ 15,520.82	\$ 18,420.30
Evaluation and Management Physician Level	\$ 12,741.30	\$ 12,668.76	\$ 12,509.81	\$ 13,759.94	\$ 15,394.15	\$ 15,214.85	\$ 15,121.82	\$ 16,726.84	\$ 15,889.81	\$ 18,215.65	\$ 16,787.19	\$ 16,368.99
Psychiatric Inpatient	\$ 10,455.40	\$ 39,778.33	\$ 23,110.32	\$ 13,745.35	\$ -	\$ 43,163.77	\$ 144,062.39	\$ 8,883.00	\$ 24,773.20	\$ 51,991.44	\$ 34,796.38	\$ 7,570.50
Psychotherapy and Outpatient Services	\$ 17,868.90	\$ 11,207.68	\$ 10,984.28	\$ 16,721.21	\$ 12,109.38	\$ 14,106.00	\$ 15,770.12	\$ 29,036.83	\$ 22,426.12	\$ 43,867.66	\$ 40,103.32	\$ 35,867.12
Vocational & Skills Building, Family and Health Services	\$ 17,968.16	\$ 16,115.51	\$ 13,025.94	\$ 17,938.48	\$ 14,058.04	\$ 14,698.25	\$ 11,347.05	\$ 10,083.63	\$ 13,224.57	\$ 11,955.49	\$ 8,782.23	\$ 10,717.40
Other	\$ 3,567.33	\$ 2,141.64	\$ 1,950.00	\$ 2,853.11	\$ 1,985.64	\$ 825.11	\$ 2,229.11	\$ 2,003.14	\$ 4,008.88	\$ 1,560.51	\$ 1,508.53	\$ 2,029.78
Total	\$ 562,316.19	\$ 548,737.41	\$ 536,370.61	\$ 558,942.51	\$ 501,295.99	\$ 594,739.42	\$ 686,495.93	\$ 572,626.70	\$ 583,114.98	\$ 680,822.87	\$ 641,133.04	\$ 570,540.58
Number of Registered People Receiving Services	127	129	125	116	127	134	132	138	132	140	135	136
Average Cost per Registered Person Served	\$ 4,427.69	\$ 4,253.78	\$ 4,290.96	\$ 4,818.47	\$ 3,947.21	\$ 4,438.35	\$ 5,200.73	\$ 4,149.47	\$ 4,417.54	\$ 4,863.02	\$ 4,749.13	\$ 4,195.15
Service Transactions Provided	27,280	24,308	24,026	25,961	23,991	28,082	20,880	20,524	18,031	17,669	16,821	15,987
Average Cost per Transaction	\$ 21	\$ 23	\$ 22	\$ 22	\$ 21	\$ 21	\$ 33	\$ 28	\$ 32	\$ 39	\$ 38	\$ 36
Count of Adult IDD	45	44	43	43	45	46	44	44	43	43	43	43
Count of Child IDD	15	10	10	10	10	9	11	14	9	8	8	8
Count of Adult SMI	49	59	60	47	54	60	53	55	54	65	60	57
Count of Child SED	18	16	12	16	18	19	24	25	26	24	24	28
Total	127	129	125	116	127	134	132	138	132	140	135	136
IDD Adult Cost	\$ 394,449.03	\$ 359,296.96	\$ 368,587.39	\$ 379,324.87	\$ 344,310.42	\$ 384,882.38	\$ 372,920.09	\$ 375,271.13	\$ 387,043.66	\$ 399,626.99	\$ 385,407.77	\$ 386,534.37
IDD Child Cost	\$ 30,328.64	\$ 19,050.30	\$ 18,977.49	\$ 29,375.50	\$ 28,678.58	\$ 32,768.16	\$ 62,507.67	\$ 35,173.34	\$ 32,204.21	\$ 34,685.59	\$ 32,373.10	\$ 20,911.77
Adult SMI Cost	\$ 116,342.52	\$ 149,632.65	\$ 135,386.73	\$ 128,903.14	\$ 105,259.99	\$ 147,751.63	\$ 198,101.42	\$ 125,136.23	\$ 129,232.11	\$ 206,201.62	\$ 171,870.33	\$ 111,467.95
Child SED Cost	\$ 21,196.00	\$ 20,757.50	\$ 13,419.00	\$ 21,339.00	\$ 23,047.00	\$ 29,337.25	\$ 52,966.75	\$ 37,046.00	\$ 34,635.00	\$ 40,308.67	\$ 51,481.84	\$ 51,626.49
Total	\$ 562,316.19	\$ 548,737.41	\$ 536,370.61	\$ 558,942.51	\$ 501,295.99	\$ 594,739.42	\$ 686,495.93	\$ 572,626.70	\$ 583,114.98	\$ 680,822.87	\$ 641,133.04	\$ 570,540.58
Adult IDD Cost per consumer	\$ 8,765.53	\$ 8,165.84	\$ 8,571.80	\$ 8,821.51	\$ 7,651.34	\$ 8,367.01	\$ 8,475.46	\$ 8,528.89	\$ 9,001.02	\$ 9,293.65	\$ 8,962.97	\$ 8,989.17
Child IDD Cost per consumer	\$ 2,021.91	\$ 1,905.03	\$ 1,897.75	\$ 2,937.55	\$ 2,867.86	\$ 3,640.91	\$ 5,682.52	\$ 2,512.38	\$ 3,578.25	\$ 4,335.70	\$ 4,046.64	\$ 2,613.97
Adult SMI Cost per consumer	\$ 2,374.34	\$ 2,536.15	\$ 2,256.45	\$ 2,742.62	\$ 1,949.26	\$ 2,462.53	\$ 3,737.76	\$ 2,275.20	\$ 2,393.19	\$ 3,172.33	\$ 2,864.51	\$ 1,955.58
Child SED Cost per consumer	\$ 1,177.56	\$ 1,297.34	\$ 1,118.25	\$ 1,333.69	\$ 1,280.39	\$ 1,544.07	\$ 2,206.95	\$ 1,481.84	\$ 1,332.12	\$ 1,679.53	\$ 2,145.08	\$ 1,843.80
Total	\$ 4,427.69	\$ 4,253.78	\$ 4,290.96	\$ 4,818.47	\$ 3,947.21	\$ 4,438.35	\$ 5,200.73	\$ 4,149.47	\$ 4,417.54	\$ 4,863.02	\$ 4,749.13	\$ 4,195.15

FY2025 Service Information for Roscommon County												
Area of Service	October	November	December	January	February	March	April	May	June	July	August	September
Additional Supports (Homebased, Respite, Residential, Chubhouse and Nursing	\$ 40,150.08	\$ 38,283.68	\$ 42,613.50	\$ 56,659.37	\$ 28,657.81	\$ 44,518.45	\$ 43,223.74	\$ 44,602.38	\$ 40,698.72	\$ 48,280.04	\$ 39,152.35	\$ 42,768.49
Autism Services	\$ 6,402.63	\$ 12,182.44	\$ 23,061.13	\$ 25,491.84	\$ 29,722.65	\$ 35,190.67	\$ 35,670.82	\$ 33,342.10	\$ 35,943.20	\$ 46,559.96	\$ 48,767.66	\$ 53,966.29
Case Management, ACT and Treatment Planning	\$ 76,380.28	\$ 72,306.97	\$ 61,279.39	\$ 72,861.52	\$ 74,586.56	\$ 81,599.40	\$ 94,376.59	\$ 96,356.34	\$ 75,427.40	\$ 135,984.31	\$ 123,444.42	\$ 119,467.83
Community Living Supports	\$ 455,029.46	\$ 459,308.40	\$ 459,977.64	\$ 499,852.74	\$ 492,121.09	\$ 527,188.56	\$ 533,095.49	\$ 544,635.31	\$ 523,969.67	\$ 559,863.33	\$ 530,787.37	\$ 520,161.90
Crisis Services, Assessments and Testing	\$ 35,040.44	\$ 21,468.20	\$ 18,375.00	\$ 10,422.00	\$ 13,968.00	\$ 19,756.00	\$ 21,743.00	\$ 23,284.88	\$ 14,083.88	\$ 15,721.72	\$ 21,228.74	\$ 34,226.45
Evaluation and Management Physician Level	\$ 42,059.65	\$ 38,801.57	\$ 33,695.83	\$ 43,166.32	\$ 39,987.99	\$ 36,325.39	\$ 38,422.54	\$ 37,955.34	\$ 34,229.26	\$ 41,983.53	\$ 42,794.57	\$ 36,417.33
Psychiatric Inpatient	\$ 163,299.57	\$ 89,280.08	\$ 39,337.28	\$ 89,034.43	\$ 50,135.14	\$ 32,466.02	\$ 12,797.79	\$ 58,830.58	\$ 33,818.21	\$ 82,488.67	\$ 6,345.00	\$ 47,477.54
Psychotherapy and Outpatient Services	\$ 60,558.22	\$ 63,059.06	\$ 51,423.72	\$ 66,627.40	\$ 66,158.08	\$ 56,801.30	\$ 55,347.14	\$ 69,298.49	\$ 55,631.74	\$ 98,533.40	\$ 94,447.94	\$ 85,724.32
Vocational & Skills Building, Family and Health Services	\$ 12,406.31	\$ 10,296.30	\$ 7,278.28	\$ 12,130.10	\$ 10,863.10	\$ 7,546.30	\$ 12,096.05	\$ 12,400.88	\$ 11,543.51	\$ 11,463.40	\$ 10,031.60	\$ 14,914.82
Other	\$ 1,301.10	\$ 1,875.30	\$ 1,146.99	\$ 3,496.68	\$ 2,123.72	\$ 1,872.00	\$ 2,555.60	\$ 3,043.67	\$ 3,144.44	\$ 2,506.51	\$ 551.07	\$ 1,467.65
Total	\$ 892,627.74	\$ 806,862.00	\$ 738,188.76	\$ 879,742.40	\$ 808,324.14	\$ 843,264.09	\$ 849,328.76	\$ 923,749.97	\$ 828,490.03	\$ 1,043,384.87	\$ 917,550.72	\$ 956,592.62
Number of Registered People Receiving Services	304	308	304	303	296	296	293	307	303	296	301	287
Average Cost per Registered Person Served	\$ 2,936.28	\$ 2,619.68	\$ 2,428.25	\$ 2,903.44	\$ 2,730.82	\$ 2,848.87	\$ 2,898.73	\$ 3,008.96	\$ 2,734.29	\$ 3,524.95	\$ 3,048.34	\$ 3,333.08
Service Transactions Provided	23,813	22,090	21,226	25,681	25,335	27,475	26,409	26,013	25,346	25,816	26,441	24,561
Average Cost per Transaction	\$ 37	\$ 37	\$ 35	\$ 34	\$ 32	\$ 31	\$ 32	\$ 36	\$ 33	\$ 40	\$ 35	\$ 39
Count of Adult IDD	67	67	67	61	62	61	63	62	65	64	63	64
Count of Child IDD	21	23	19	17	21	20	18	22	19	19	21	24
Count of Adult SMI	166	165	175	170	166	166	161	169	164	168	166	142
Count of Child SED	50	53	43	55	47	49	51	54	55	45	51	57
Total	304	308	304	303	296	296	293	307	303	296	301	287
IDD Adult Cost	\$ 376,483.76	\$ 355,419.75	\$ 347,003.58	\$ 391,962.95	\$ 364,783.31	\$ 382,284.89	\$ 398,947.78	\$ 419,988.17	\$ 387,160.59	\$ 430,188.12	\$ 404,515.11	\$ 423,494.18
IDD Child Cost	\$ 55,243.35	\$ 31,286.66	\$ 39,560.97	\$ 45,617.46	\$ 49,278.41	\$ 58,021.23	\$ 56,839.67	\$ 69,082.51	\$ 56,184.77	\$ 78,614.01	\$ 79,721.45	\$ 100,606.44
Adult SMI Cost	\$ 380,692.75	\$ 324,356.95	\$ 302,561.51	\$ 374,424.98	\$ 335,001.71	\$ 327,517.47	\$ 313,916.06	\$ 365,220.71	\$ 320,423.31	\$ 447,112.71	\$ 349,592.88	\$ 331,051.36
Child SED Cost	\$ 80,207.88	\$ 95,798.64	\$ 49,062.70	\$ 67,737.01	\$ 59,260.71	\$ 75,440.50	\$ 79,625.25	\$ 69,458.58	\$ 64,839.81	\$ 87,470.03	\$ 83,721.28	\$ 101,440.64
Total	\$ 892,627.74	\$ 806,862.00	\$ 738,188.76	\$ 879,742.40	\$ 808,324.14	\$ 843,264.09	\$ 849,328.76	\$ 923,749.97	\$ 828,608.48	\$ 1,043,384.87	\$ 917,550.72	\$ 956,592.62
Adult IDD Cost per consumer	\$ 5,619.16	\$ 5,304.77	\$ 5,179.16	\$ 6,425.62	\$ 5,883.60	\$ 6,266.97	\$ 6,332.50	\$ 6,774.00	\$ 5,956.32	\$ 6,721.69	\$ 6,420.87	\$ 6,617.10
Child IDD Cost per consumer	\$ 2,630.64	\$ 1,360.29	\$ 2,082.16	\$ 2,683.38	\$ 2,346.59	\$ 2,901.06	\$ 3,157.76	\$ 3,140.11	\$ 2,957.09	\$ 4,137.58	\$ 3,796.26	\$ 4,191.94
Adult SMI Cost per consumer	\$ 2,293.33	\$ 1,965.80	\$ 1,728.92	\$ 2,202.50	\$ 2,018.08	\$ 1,973.00	\$ 1,949.79	\$ 2,161.07	\$ 1,953.80	\$ 2,661.39	\$ 2,105.98	\$ 2,331.35
Child SED Cost per consumer	\$ 1,604.16	\$ 1,807.52	\$ 1,140.99	\$ 1,231.58	\$ 1,260.87	\$ 1,539.60	\$ 1,561.28	\$ 1,286.27	\$ 1,178.91	\$ 1,943.78	\$ 1,641.59	\$ 1,779.66
Total	\$ 2,936.28	\$ 2,619.68	\$ 2,428.25	\$ 2,903.44	\$ 2,730.82	\$ 2,848.87	\$ 2,898.73	\$ 3,008.96	\$ 2,734.68	\$ 3,524.95	\$ 3,048.34	\$ 3,333.08

FY2025 Service Information for Wexford County												
Area of Service	October	November	December	January	February	March	April	May	June	July	August	September
Additional Supports (Homebased, Respite, Residential, Clubhouse and Nursing	\$ 135,246.89	\$ 120,000.45	\$ 97,535.82	\$ 110,287.02	\$ 106,253.66	\$ 131,627.67	\$ 134,984.94	\$ 134,112.09	\$ 140,142.35	\$ 172,740.50	\$ 155,335.03	\$ 153,407.39
Autism Services	\$ 79,658.42	\$ 84,127.70	\$ 68,649.85	\$ 83,183.29	\$ 73,293.01	\$ 89,412.00	\$ 98,899.52	\$ 99,324.30	\$ 89,322.81	\$ 98,489.79	\$ 94,713.08	\$ 93,753.25
Case Management, ACT and Treatment Planning	\$ 132,088.17	\$ 117,152.32	\$ 103,027.21	\$ 123,732.91	\$ 115,475.56	\$ 123,359.26	\$ 138,858.32	\$ 144,552.49	\$ 126,449.84	\$ 211,959.50	\$ 193,772.51	\$ 194,605.30
Community Living Supports	\$ 820,165.42	\$ 783,990.73	\$ 810,395.28	\$ 800,342.19	\$ 769,514.50	\$ 860,782.11	\$ 852,618.03	\$ 861,246.97	\$ 844,053.10	\$ 893,534.38	\$ 878,959.24	\$ 877,383.77
Crisis Services, Assessments and Testing	\$ 36,251.57	\$ 50,339.20	\$ 36,281.00	\$ 43,621.42	\$ 42,460.12	\$ 46,751.32	\$ 38,429.00	\$ 42,246.00	\$ 48,295.48	\$ 63,502.62	\$ 59,607.84	\$ 71,790.97
Evaluation and Management Physician Level	\$ 75,332.68	\$ 59,682.05	\$ 52,446.95	\$ 64,307.44	\$ 67,339.02	\$ 67,598.41	\$ 80,216.89	\$ 60,132.11	\$ 57,368.25	\$ 70,588.68	\$ 56,518.04	\$ 68,368.43
Psychiatric Inpatient	\$ 148,996.67	\$ 253,032.78	\$ 98,915.52	\$ 121,542.41	\$ 66,757.46	\$ 86,123.01	\$ 164,984.04	\$ 66,015.01	\$ 116,269.73	\$ 67,478.68	\$ 109,371.44	\$ 73,892.78
Psychotherapy and Outpatient Services	\$ 94,759.88	\$ 74,315.47	\$ 61,867.06	\$ 104,318.10	\$ 112,300.88	\$ 96,756.45	\$ 130,211.56	\$ 117,464.21	\$ 120,877.09	\$ 238,653.27	\$ 196,490.44	\$ 212,630.26
Vocational & Skills Building, Family and Health Services	\$ 63,163.20	\$ 53,676.43	\$ 48,048.71	\$ 65,355.67	\$ 61,541.46	\$ 53,193.68	\$ 53,347.43	\$ 50,252.93	\$ 53,081.95	\$ 53,639.67	\$ 46,105.40	\$ 54,496.10
Other	\$ 10,239.60	\$ 8,257.93	\$ 6,156.61	\$ 7,609.29	\$ 7,419.89	\$ 7,073.27	\$ 10,254.06	\$ 8,958.00	\$ 9,594.22	\$ 7,510.99	\$ 7,723.83	\$ 6,985.96
Total	\$ 1,595,902.50	\$ 1,604,575.06	\$ 1,383,324.01	\$ 1,524,299.74	\$ 1,422,355.56	\$ 1,562,677.18	\$ 1,702,803.79	\$ 1,584,304.11	\$ 1,605,454.82	\$ 1,878,098.08	\$ 1,798,596.85	\$ 1,807,314.21
Number of Registered People Receiving Services	555	548	498	539	528	541	583	557	545	545	518	530
Average Cost per Registered Person Served	\$ 2,875.50	\$ 2,928.06	\$ 2,777.76	\$ 2,828.01	\$ 2,693.86	\$ 2,888.50	\$ 2,920.76	\$ 2,844.35	\$ 2,945.79	\$ 3,446.05	\$ 3,472.19	\$ 3,410.03
Service Transactions Provided	58,648	51,607	50,730	56,167	53,986	61,232	58,637	57,998	58,306	60,988	57,698	58,351
Average Cost per Transaction	\$ 27	\$ 31	\$ 27	\$ 27	\$ 26	\$ 26	\$ 29	\$ 27	\$ 28	\$ 31	\$ 31	\$ 31
Count of Adult IDD	126	127	122	126	121	128	132	124	124	127	124	124
Count of Child IDD	54	58	52	54	52	55	57	59	60	51	64	55
Count of Adult SMI	282	264	238	264	260	259	277	262	254	267	225	239
Count of Child SED	93	99	86	95	95	99	117	112	107	100	105	112
Total	555	548	498	539	528	541	583	557	545	545	518	530
IDD Adult Cost	\$ 764,115.55	\$ 812,340.60	\$ 738,286.68	\$ 755,105.79	\$ 720,797.26	\$ 769,927.14	\$ 753,700.70	\$ 744,837.33	\$ 742,703.44	\$ 805,641.55	\$ 788,840.93	\$ 796,268.80
IDD Child Cost	\$ 120,547.56	\$ 157,708.61	\$ 107,979.79	\$ 126,301.58	\$ 114,392.26	\$ 132,677.15	\$ 142,686.70	\$ 154,664.72	\$ 147,106.45	\$ 167,094.63	\$ 168,648.17	\$ 162,760.32
Adult SMI Cost	\$ 571,731.66	\$ 528,264.31	\$ 472,768.56	\$ 499,293.30	\$ 483,375.54	\$ 523,028.70	\$ 620,265.45	\$ 561,199.90	\$ 588,134.31	\$ 723,385.33	\$ 663,932.81	\$ 623,086.63
Child SED Cost	\$ 139,507.73	\$ 106,261.54	\$ 64,288.98	\$ 143,599.07	\$ 103,790.50	\$ 137,044.19	\$ 186,150.94	\$ 123,602.16	\$ 127,510.62	\$ 181,976.57	\$ 177,174.94	\$ 225,198.46
Total	\$ 1,595,902.50	\$ 1,604,575.06	\$ 1,383,324.01	\$ 1,524,299.74	\$ 1,422,355.56	\$ 1,562,677.18	\$ 1,702,803.79	\$ 1,584,304.11	\$ 1,605,454.82	\$ 1,878,098.08	\$ 1,798,596.85	\$ 1,807,314.21
Adult IDD Cost per consumer	\$ 6,064.41	\$ 6,396.38	\$ 6,051.53	\$ 5,992.90	\$ 5,957.00	\$ 6,015.06	\$ 5,709.85	\$ 6,006.75	\$ 5,989.54	\$ 6,343.63	\$ 6,361.62	\$ 6,421.52
Child IDD Cost per consumer	\$ 2,232.36	\$ 2,719.11	\$ 2,076.53	\$ 2,338.92	\$ 2,199.85	\$ 2,412.31	\$ 2,503.28	\$ 2,621.44	\$ 2,451.77	\$ 3,276.37	\$ 2,635.13	\$ 2,959.28
Adult SMI Cost per consumer	\$ 2,027.42	\$ 2,001.00	\$ 1,986.42	\$ 1,891.26	\$ 1,859.14	\$ 2,019.42	\$ 2,239.23	\$ 2,141.98	\$ 2,315.49	\$ 2,709.31	\$ 2,950.81	\$ 2,607.06
Child SED Cost per consumer	\$ 1,500.08	\$ 1,073.35	\$ 747.55	\$ 1,511.57	\$ 1,092.53	\$ 1,384.28	\$ 1,591.03	\$ 1,103.59	\$ 1,191.69	\$ 1,819.77	\$ 1,687.38	\$ 2,010.70
Total	\$ 2,875.50	\$ 2,928.06	\$ 2,777.76	\$ 2,828.01	\$ 2,693.86	\$ 2,888.50	\$ 2,920.76	\$ 2,844.35	\$ 2,945.79	\$ 3,446.05	\$ 3,472.19	\$ 3,410.03

FY2026 Monthly Service Information for Crawford County

Area of Service	October
Additional Supports (Homebased, Respite, Residential, Clubhouse and f	\$ 34,261.10
Autism Services	\$ 32,352.35
Case Management, ACT and Treatment Planning	\$ 78,353.09
Community Living Supports	\$ 268,494.99
Crisis Services, Assessments and Testing	\$ 21,809.82
Evaluation and Management Physician Level	\$ 29,756.77
Psychiatric Inpatient	\$ 21,098.00
Psychotherapy and Outpatient Services	\$ 47,327.98
Vocational & Skills Building, Family and Health Services	\$ 853.44
Other	\$ 683.44
Total	\$ 534,990.98
Number of Registered People Receiving Services	185
Average Cost per Registered Person Served	\$ 2,891.84
Service Transactions Provided	9,546
Average Cost per Transaction	\$ 56
Count of Adult IDD	37
Count of Child IDD	13
Count of Adult SMI	104
Count of Child SED	31
Total	185
IDD Adult Cost	\$ 180,738.29
IDD Child Cost	\$ 41,259.81
Adult SMI Cost	\$ 255,455.15
Child SED Cost	\$ 57,537.73
Total	\$ 534,990.98
Adult IDD Cost per consumer	\$ 4,884.82
Child IDD Cost per consumer	\$ 3,173.83
Adult SMI Cost per consumer	\$ 2,456.30
Child SED Cost per consumer	\$ 1,856.06
Total	\$ 2,891.84

FY2026 Service Information For Grand Traverse County

Area of Service	October
Additional Supports (Homebased, Respite, Residential, Clubhouse and f	\$ 139,233.10
Autism Services	\$ 120,811.78
Case Management, ACT and Treatment Planning	\$ 305,081.81
Community Living Supports	\$ 1,119,061.75
Crisis Services, Assessments and Testing	\$ 238,654.20
Evaluation and Management Physician Level	\$ 118,127.91
Psychiatric Inpatient	\$ 95,144.35
Psychotherapy and Outpatient Services	\$ 464,049.54
Vocational & Skills Building, Family and Health Services	\$ 3,482.38
Other	\$ 8,030.42
Total	\$ 2,611,677.24
Number of Registered People Receiving Services	975
Average Cost per Registered Person Served	\$ 2,678.64
Service Transactions Provided	36,153
Average Cost per Transaction	\$ 72
Count of Adult IDD	250
Count of Child IDD	71
Count of Adult SMI	520
Count of Child SED	134
Total	975
IDD Adult Cost	\$ 986,186.92
IDD Child Cost	\$ 232,541.39
Adult SMI Cost	\$ 1,092,346.45
Child SED Cost	\$ 300,602.48
Total	\$ 2,611,677.24
Adult IDD Cost per consumer	\$ 3,944.75
Child IDD Cost per consumer	\$ 3,275.23
Adult SMI Cost per consumer	\$ 2,100.67
Child SED Cost per consumer	\$ 2,243.30
Total	\$ 2,678.64

FY2026 Service Information For Missaukee County

Area of Service	October
Additional Supports (Homebased, Respite, Residential, Clubhouse and Nursing Home)	\$ 16,561.10
Autism Services	\$ 18,680.05
Case Management, ACT and Treatment Planning	\$ 70,724.94
Community Living Supports	\$ 341,078.01
Crisis Services, Assessments and Testing	\$ 21,853.49
Evaluation and Management Physician Level	\$ 20,272.40
Psychiatric Inpatient	\$ 14,161.00
Psychotherapy and Outpatient Services	\$ 53,805.56
Vocational & Skills Building, Family and Health Services	\$ 8,366.06
Other	\$ 1,822.24
Total	\$ 567,324.85

Number of Registered People Receiving Services	148
Average Cost per Registered Person Served	\$ 3,833.28

Service Transactions Provided	12,090
Average Cost per Transaction	\$ 47

Count of Adult IDD	43
Count of Child IDD	9
Count of Adult SMI	65
Count of Child SED	31
Total	148

IDD Adult Cost	\$ 353,099.34
IDD Child Cost	\$ 26,132.76
Adult SMI Cost	\$ 112,463.96
Child SED Cost	\$ 75,628.79
Total	\$ 567,324.85

Adult IDD Cost per consumer	\$ 8,211.61
Child IDD Cost per consumer	\$ 2,903.64
Adult SMI Cost per consumer	\$ 1,730.21
Child SED Cost per consumer	\$ 2,439.64
Total	\$ 3,833.28

FY2026 Service Information For Leelanau County

Area of Service	October
Additional Supports (Homebased, Respite, Residential, Clubhouse and Nursing Home)	\$ 12,490.61
Autism Services	\$ 3,470.52
Case Management, ACT and Treatment Planning	\$ 25,839.95
Community Living Supports	\$ 123,506.88
Crisis Services, Assessments and Testing	\$ 14,473.76
Evaluation and Management Physician Level	\$ 5,953.82
Psychiatric Inpatient	\$ -
Psychotherapy and Outpatient Services	\$ 15,083.52
Vocational & Skills Building, Family and Health Services	\$ 530.10
Other	\$ 512.58
Total	\$ 201,861.74

Number of Registered People Receiving Services	76
Average Cost per Registered Person Served	\$ 2,587.97

Service Transactions Provided	2,511
Average Cost per Transaction	\$ 80

Count of Adult IDD	36
Count of Child IDD	3
Count of Adult SMI	25
Count of Child SED	6
Total	76

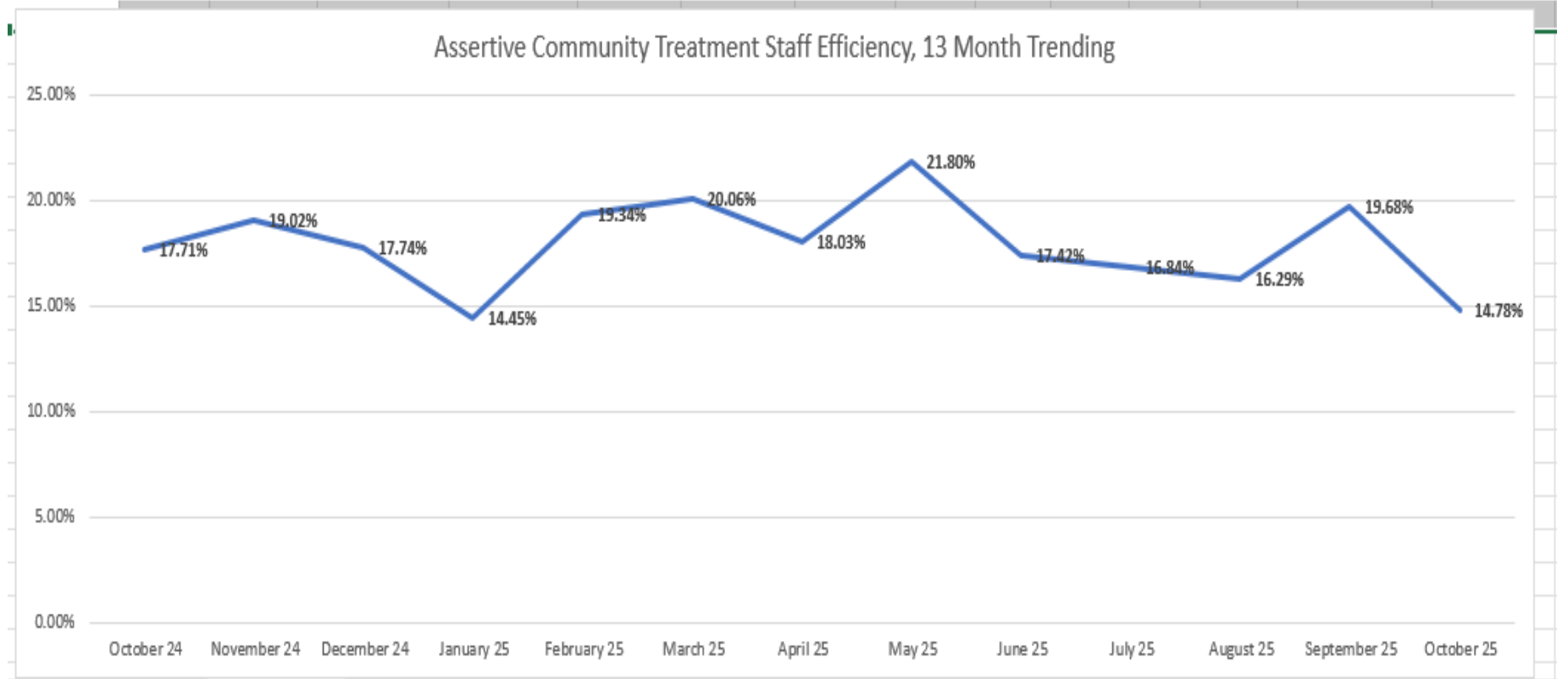
IDD Adult Cost	\$ 135,429.70
IDD Child Cost	\$ 7,975.82
Adult SMI Cost	\$ 44,712.07
Child SED Cost	\$ 13,744.15
Total	\$ 201,861.74

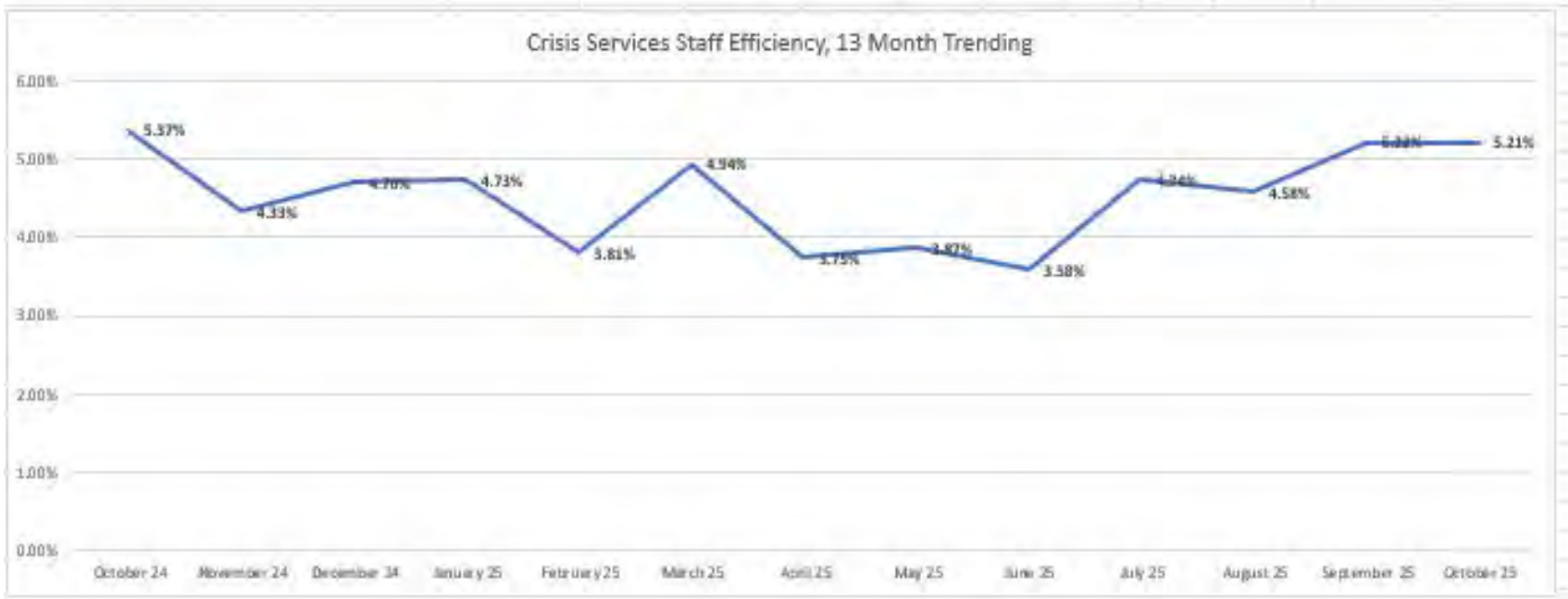
Adult IDD Cost per consumer	\$ 3,563.94
Child IDD Cost per consumer	\$ 2,658.61
Adult SMI Cost per consumer	\$ 1,541.80
Child SED Cost per consumer	\$ 1,718.02
Total	\$ 2,587.97

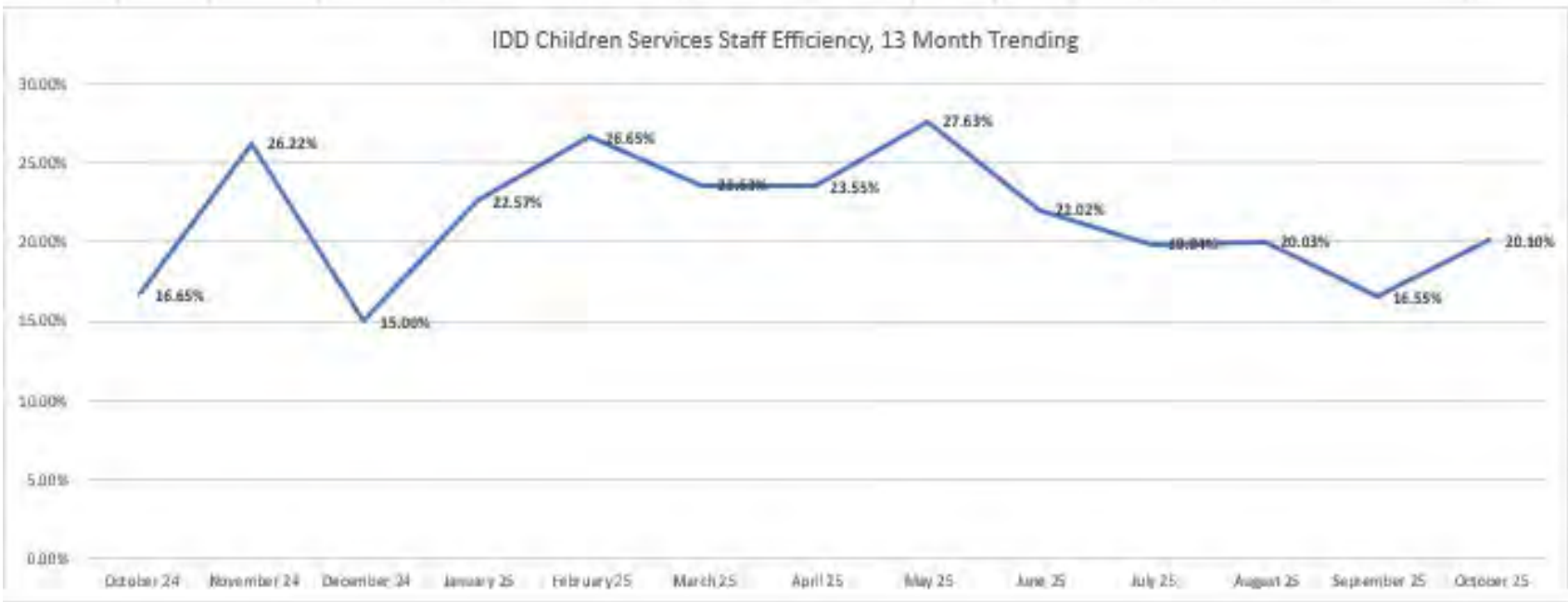
FY2026 Service Information for Wexford County	
Area of Service	October
Additional Supports (Homebased, Respite, Residential, Clubhouse and f	\$ 145,210.10
Autism Services	\$ 100,389.39
Case Management, ACT and Treatment Planning	\$ 205,338.24
Community Living Supports	\$ 786,740.21
Crisis Services, Assessments and Testing	\$ 92,638.12
Evaluation and Management Physician Level	\$ 70,189.36
Psychiatric Inpatient	\$ 31,691.73
Psychotherapy and Outpatient Services	\$ 202,448.50
Vocational & Skills Building, Family and Health Services	\$ 41,460.97
Other	\$ 7,938.62
Total	\$ 1,684,045.24
Number of Registered People Receiving Services	541
Average Cost per Registered Person Served	\$ 3,112.84
Service Transactions Provided	44,066
Average Cost per Transaction	\$ 38
Count of Adult IDD	122
Count of Child IDD	55
Count of Adult SMI	239
Count of Child SED	125
Total	541
IDD Adult Cost	\$ 719,945.30
IDD Child Cost	\$ 148,059.14
Adult SMI Cost	\$ 599,168.97
Child SED Cost	\$ 216,871.83
Total	\$ 1,684,045.24
Adult IDD Cost per consumer	\$ 5,901.19
Child IDD Cost per consumer	\$ 2,691.98
Adult SMI Cost per consumer	\$ 2,506.98
Child SED Cost per consumer	\$ 1,734.97
Total	\$ 3,112.84

FY2026 Service Information for Roscommon County	
Area of Service	October
Additional Supports (Homebased, Respite, Residential, Clubhouse and f	\$ 42,465.01
Autism Services	\$ 43,919.84
Case Management, ACT and Treatment Planning	\$ 121,058.44
Community Living Supports	\$ 439,161.14
Crisis Services, Assessments and Testing	\$ 28,395.33
Evaluation and Management Physician Level	\$ 37,954.33
Psychiatric Inpatient	\$ 12,134.43
Psychotherapy and Outpatient Services	\$ 104,825.56
Vocational & Skills Building, Family and Health Services	\$ 7,097.29
Other	\$ 104.17
Total	\$ 837,115.54
Number of Registered People Receiving Services	282
Average Cost per Registered Person Served	\$ 2,968.49
Service Transactions Provided	11,407
Average Cost per Transaction	\$ 73
Count of Adult IDD	66
Count of Child IDD	28
Count of Adult SMI	138
Count of Child SED	50
Total	282
IDD Adult Cost	\$ 345,950.92
IDD Child Cost	\$ 76,358.34
Adult SMI Cost	\$ 304,088.24
Child SED Cost	\$ 110,718.04
Total	\$ 837,115.54
Adult IDD Cost per consumer	\$ 5,241.68
Child IDD Cost per consumer	\$ 2,727.08
Adult SMI Cost per consumer	\$ 2,203.54
Child SED Cost per consumer	\$ 2,214.36
Total	\$ 2,968.49

FY2025-26 Monthly Team Efficiency														
	Expected	October 24	November 24	December 24	January 25	February 25	March 25	April 25	May 25	June 25	July 25	August 25	September 25	October 25
ACT	35%	17.71%	19.02%	17.74%	14.45%	19.34%	20.06%	18.03%	21.80%	17.42%	16.84%	16.29%	19.68%	14.78%
CPSS	30%	20.76%	19.14%	18.59%	20.57%	19.95%	18.73%	21.46%	19.76%	23.62%	28.32%	28.54%	28.43%	28.38%
CST	30%	5.37%	4.33%	4.70%	4.73%	3.81%	4.94%	3.75%	3.87%	3.58%	4.74%	4.58%	5.22%	5.21%
IDD Adult	30%	10.99%	12.38%	13.73%	12.11%	13.66%	12.61%	12.67%	13.89%	15.92%	17.69%	14.76%	18.27%	15.65%
IDD Child	30%	16.65%	26.22%	15.00%	22.57%	26.65%	23.63%	23.55%	27.63%	22.02%	19.84%	20.03%	16.55%	20.10%
MIA CSM	30%	19.30%	21.98%	22.95%	24.96%	25.08%	24.69%	24.35%	25.10%	24.22%	24.28%	28.52%	29.72%	26.65%
MIA OP	50%	38.64%	41.43%	35.68%	37.52%	43.86%	46.16%	43.97%	42.62%	40.50%	43.66%	46.00%	46.83%	51.37%
SED HB	30%	19.22%	18.66%	18.30%	19.97%	16.53%	16.17%	20.24%	21.48%	25.04%	22.32%	20.40%	21.41%	23.44%
SED OP CSM	35%	28.11%	29.48%	23.12%	25.87%	29.42%	26.27%	29.11%	28.70%	27.18%	27.14%	22.93%	23.97%	30.78%
SED PSP	30%	20.76%	20.33%	17.32%	19.48%	17.63%	21.64%	23.33%	17.74%	21.48%	28.10%	28.19%	33.45%	26.63%





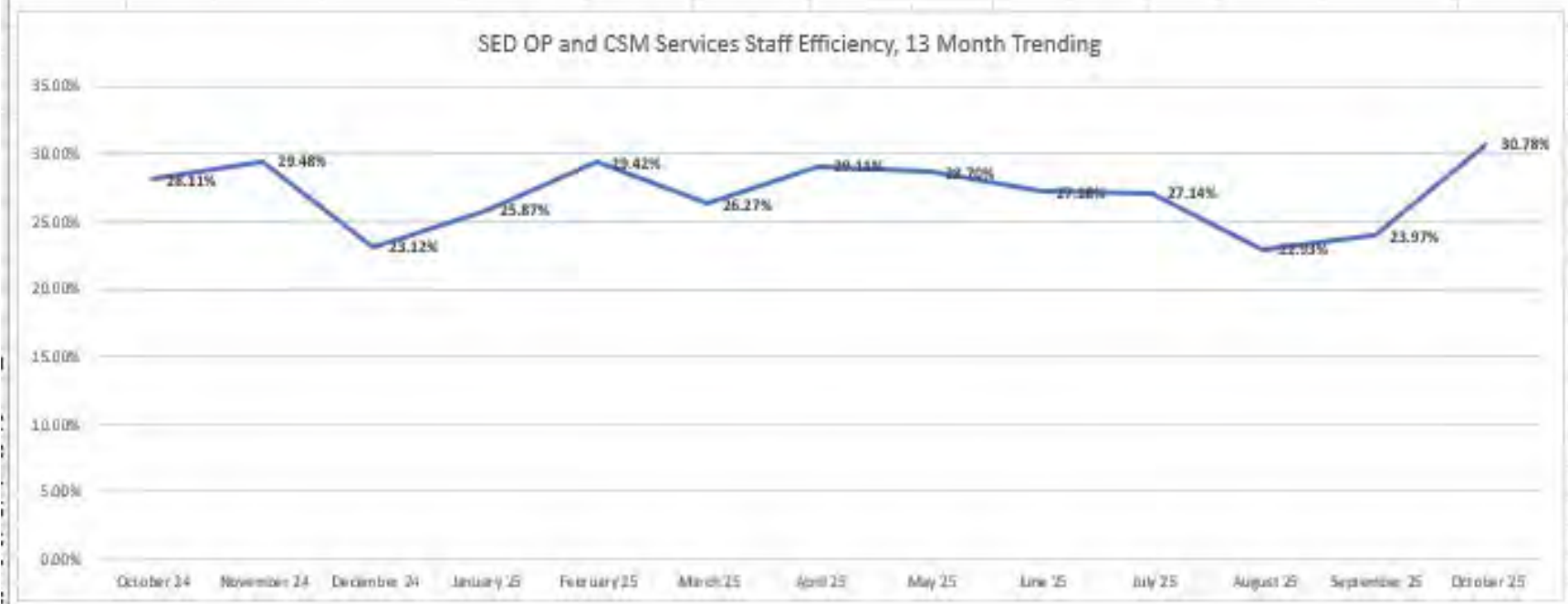
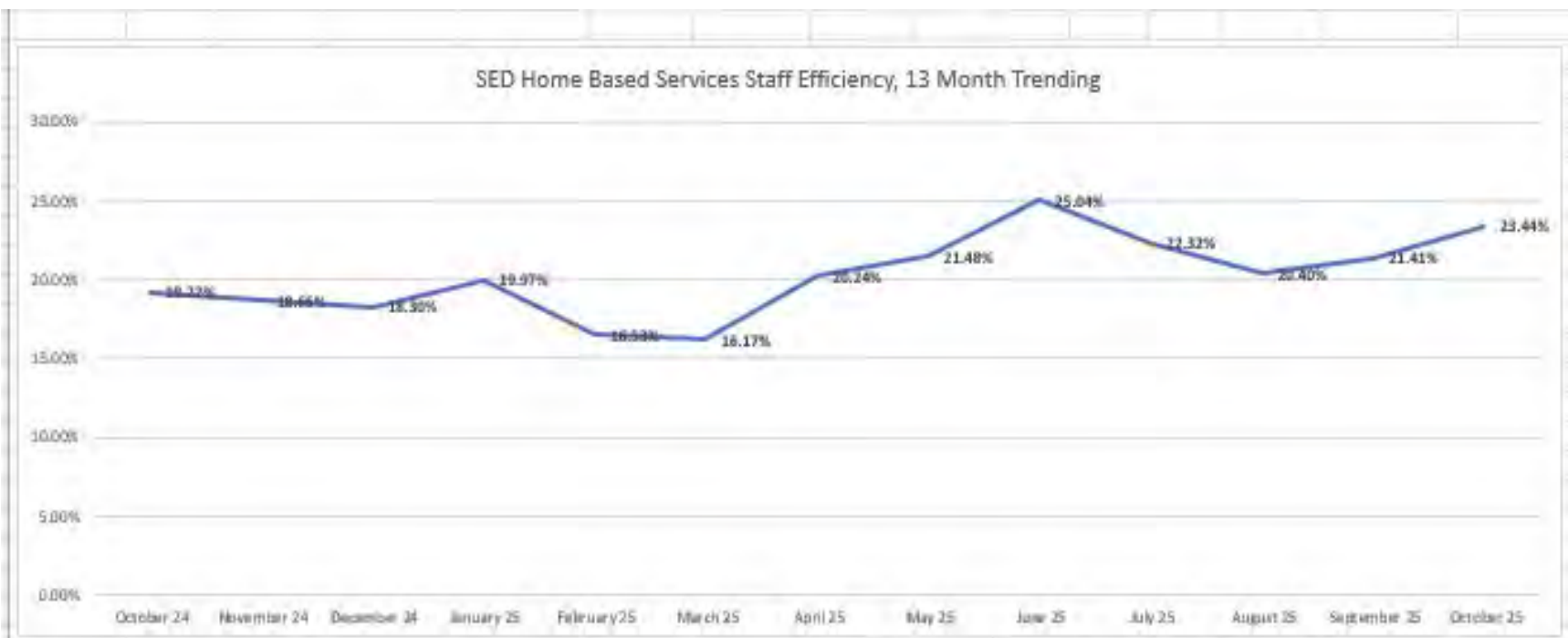


MIA CSM Services Staff Efficiency, 13 Month Trending



MIA OP Services Staff Efficiency, 13 Month Trending





SED PSP Services Staff Efficiency, 13 Month Trending



FY2026 Monthly Access Timeliness, Request to Assessment		
	October	November
Within 14 days	71	
Outside 14 days	8	
Consumer Cancelled/Rescheduled	13	
Consumer Requested outside 14 days	1	
Consumer No Showed	28	
Consumer Chose to Not Pursue Svcs	0	
Other (denial, no follow up)	6	

FY2026 Monthly Access Timeliness, Assessment to Service		
	October	November
Within 14 days	68	
Outside 14 days	2	
Consumer Cancelled/Rescheduled	6	
Consumer Requested outside 14 days	5	
Consumer No Showed	9	
Consumer Chose to Not Pursue Svcs	1	
Other (denial, no follow up)	6	
Monthly % seen in 14 Days	97.1%	#DIV/0!

Referrals for Denied Initial Clinical Assessments, FY26		
	October	November
External Mental Health Provider	3	
External SUD Provider	0	
No Referral	0	
Other Community Services	1	

FY2026 Mobile Crisis Response Times, Monthly		
	October	November
30 Minutes or Less	6	14
31 Minutes to 1 Hour	1	1
Over 1 Hour	4	1

FY2026 Inpatient Readmission Rate			
	Admissions	Readmits in 30 Days	% Readmitted
October	48	3	6%
November			
December			
January			
February			
March			
April			
May			
June			
July			
August			
September			
TOTAL			6%

New Data Worksheet

FY2024-25 Complete Performance Indicator Measures for Northern Lakes Community Mental Health (Medicaid and Non-Medicaid)

CMHSP INDICATOR	QTR.	NL	NL
		Percent	Count
ACCESS: TIMELINESS/ INPATIENT SCREENINGS			
	7-9/24	92%	51
Percent completed within three hours	10-12/24	96%	69
Children	1-3/25	98%	62
Standard 95%	4-6/25	98%	61
	7-9/25	94%	54

CMHSP INDICATOR	QTR.	NL	NL
		Percent	Count
ACCESS: TIMELINESS/ INPATIENT SCREENINGS			
	7-9/24	98%	303
Percent completed within three hours	10-12/24	99%	326
Adults	1-3/25	99%	288
Standard 95%	4-6/25	100%	325
	7-9/25	99%	345

CMHSP INDICATOR	QTR.	NL	NL	NL
		Percent	Exception	Count
CONTINUITY OF CARE				
Persons Discharged from an Inpatient	7-9/24	10%	0	21
Setting and Readmitted within 30 days	10-12/24	0%	0	30
Children	1-3/25	6%	0	18
Standard 15% or less	4-6/25	7%	0	28
	7-9/25	7%	1	14

CMHSP INDICATOR	QTR.	NL	NL	NL
		Percent	Exception	Count
CONTINUITY OF CARE				
Persons Discharged from an Inpatient	7-9/24	17%	5	150
Setting and Readmitted within 30 days	10-12/24	7%	4	138
Adults	1-3/25	15%	1	116
Standard 15% or less	4-6/25	11%	2	126
	7-9/25	12%	4	161

CMHSP INDICATOR	QTR.	NL	NL	NL
		Percent	Exception	Count
ACCESS: TIMELINESS				
Persons Discharged from an Inpatient	7-9/24	94%	4	17
Setting and Seen within 7 days	10-12/24	90%	9	21
Children	1-3/25	100%	7	11
Standard 95%	4-6/25	100%	8	20
	7-9/25	100%	3	12

CMHSP INDICATOR	QTR.	NL	NL	NL
		Percent	Exception	Count
ACCESS: TIMELINESS				
Persons Discharged from an Inpatient	7-9/24	96%	74	81
Setting and Seen within 7 days	10-12/24	86%	71	71
Adults	1-3/25	91%	64	48
Standard 95%	4-6/25	94%	72	84
	7-9/25	80%	81	84

CMHSP INDICATOR	QTR.	NL	Reported to
		Count	MDHHS Percent
ACCESS: TIMELINESS			
Percent with first face-to-face professional assessment within 14 days of request* ALL CONSUMERS	7-9/24	321	55%
	10-12/24	356	44%
	1-3/25	399	54%
	4-6/25	381	47%
	7-9/25	346	57%
YOUTH WITH EMOTIONAL DISTURBANCES			
	7-9/24	77	51%
	10-12/24	90	36%
	1-3/25	106	64%
	4-6/25	116	54%
	7-9/25	96	65%
ADULTS WITH MENTAL ILLNESS			
	7-9/24	193	55%
	10-12/24	215	46%
	1-3/25	233	47%
	4-6/25	193	41%
	7-9/25	198	50%
ADULTS WITH DEVELOPMENTAL DISABILITIES			
	7-9/24	22	59%
	10-12/24	15	40%
	1-3/25	16	56%
	4-6/25	10	50%
	7-9/25	15	40%
CHILDREN WITH DEVELOPMENTAL DISABILITIES			
	7-9/24	29	62%
	10-12/24	36	53%
	1-3/25	44	64%
	4-6/25	52	52%
	7-9/25	37	84%

CMHSP INDICATOR	QTR.	NL	Reported to
		Count	MDHHS Percent
ACCESS: TIMELINESS			
Percent with first face-to-face service within 14** days of assessment	7-9/24	201	68%
	10-12/24	233	63%
ALL CONSUMERS	1-3/25	257	64%
	4-6/25	294	62%
	7-9/25	245	70%
YOUTH WITH EMOTIONAL DISTURBANCES			
	7-9/24	48	58%
	10-12/24	66	56%
	1-3/25	80	66%
	4-6/25	99	64%
	7-9/25	70	63%
ADULTS WITH MENTAL ILLNESS			
	7-9/24	104	62%
	10-12/24	112	63%
	1-3/25	125	57%
	4-6/25	130	54%
	7-9/25	128	71%
ADULTS WITH DEVELOPMENTAL DISABILITIES			
	7-9/24	23	87%
	10-12/24	13	54%
	1-3/25	16	100%
	4-6/25	16	81%
	7-9/25	12	92%
CHILDREN WITH DEVELOPMENTAL DISABILITIES			
	7-9/24	26	92%
	10-12/24	42	79%
	1-3/25	36	67%
	7-9/25	49	71%
	7-9/25	35%	71%
CMHSP INDICATOR	QTR.	NL Percent	NL Count
DENIAL AND APPEAL:			
Number of Assessments	7-9/24		233
	10-12/24		264
	1-3/25		293
	4-6/25		325
	7-9/25		278
Number of Denials	7-9/24		30
	10-12/24		39
	1-3/25		31
	4-6/25		10
	7-9/25		23
Number of Appeals	7-9/24		1
	10-12/24		0
	1-3/25		0
	4-6/25		1
	7-9/25		0
% of second opinions resulting in delivery of services	7-9/24	0%	0
	10-12/24	0%	0
	1-3/25	0%	0
(N=number of requests for second opinions)	4-6/25	100%	1
	7-9/25	0%	0

CMHA Board of Directors, CMHSP Directors, and PIHP Directors:

As you know, the Court of Claims concluded oral arguments yesterday afternoon. Although Judge Yates did not issue an opinion from the bench, his questions suggested that he has several concerns regarding the RFP and its alignment with the Mental Health Code. He questioned both parties during closing arguments about issues related to delegation of functions—including contracting authority—braided funding needed to carry out statutory administrative responsibilities, the administration and delivery of substance use disorder services, and processes involving involuntary commitment and inpatient hospitalization. Judge Yates mentioned potential remedies several times and indicated that he would prefer to allow the state, through DTMB and MDHHS, to identify and work through an appropriate remedy versus mandating the state pull the RFP by his order. It is not clear what that may look like; the state could pull the RFP and write a new one or attempt to fix the current RFP to make it fit within the current structure of Michigan law.

Judge Yates is expected to issue an opinion late next week at the earliest.

We will pass along additional information as it becomes available.

Alan Bolter

Associate Director

Community Mental Health Association of Michigan

2025 Art of Recovery Show – Traverse City Library

Thank you to those involved and to those who attended

Deb Freed, Cindy Petersen, Aimee Horton Johnson, and Kim Silbor



A San Francisco Clinic Shows Promise in Treating Drug-Fueled Public Breakdowns

A former Goodwill thrift store now houses an urgent care clinic for people experiencing mental health breakdowns in public.



Listen to this article · 7:58 min [Learn more](#)



By Heather Knight

Reporting from San Francisco

Nov. 9, 2025

For years, they have been a disturbing part of daily life in San Francisco. People stumbling into rushing traffic. Screaming incoherently. Threatening strangers on sidewalks or while riding the bus.

What has never been clear is where to take people in the throes of a mental health crisis or drug-fueled hallucinations.

Emergency rooms are crowded and chaotic. Jails are intended for people who commit crimes, not those having breakdowns. Sobering centers can provide a space to rest, but do not always offer longer-term care. All of those places often send people back to the streets after a few hours, their cycles of despair continuing.

But now, San Francisco is trying something new. In a city known for bureaucracy, it is remarkably straightforward. And if its early success continues, the program may serve as a model for other communities trying to find a middle ground between “live and let live” and “lock them up” as they try to address drug addiction and mental health issues on the street.

A facility at 822 Geary Street — in a neighborhood locals call “the Tendernob” because it sits north of the gritty Tenderloin and south of fancy Nob Hill — has morphed from a shuttered Goodwill thrift shop into an urgent care clinic for people having public breakdowns.



San Francisco paramedics responded to a 911 call about a woman splayed unconscious on a sidewalk. They roused her and offered to help, but she declined and walked away. Minh Connors for The New York Times



It is always open. It is always staffed with a nurse and several mental health specialists. A doctor is always on call. Police officers, paramedics and street crisis counselors can drop off people who need help at any time.

People in crisis can walk in themselves, or be brought in by family members or friends. As of Oct. 1, the state has certified it as an alternative to emergency rooms, which means that ambulances can drop people there.

The facility is voluntary, and people can leave whenever they want to, but the aim is to make the patients feel comfortable and decide to stay. The staff also treats patients' low-level medical needs, prescribes anti-psychotic medication, gives them access to laundry facilities and showers, and provides space to rest. Case managers can connect people to longer-term help, such as a methadone or buprenorphine prescription to fight opioid addictions or a bed in a residential treatment center.

The stories of people the clinic has helped so far are heart-rending. There was a homeless woman addicted to methamphetamines who had climbed down onto subway tracks searching for cigarette butts. She hears voices and yells in public

without knowing she is doing so, she told caregivers at 822 Geary. They said she is now in a 90-day residential treatment program and on medication.

A homeless man, also addicted to drugs, was having delusions related to artificial intelligence and the Church of Scientology, but is now sticking to a treatment plan that includes medical care and counseling, staff members said.

The city is partly reimbursed by Medi-Cal, California's health care program for low-income people, and also uses funds from a business tax approved by voters to pay for homeless services.

The facility opened in late April, and new data from its first five months showed that 344 people were admitted, and 88 went on to enter residential treatment programs, a higher percentage than other city programs achieve, the mayor's office said.



The rest returned to their own homes or the homes of family members, or entered a homeless shelter or hospital. Twenty-six people left against medical advice, and 45 were cleared to be discharged, but did not say where they were headed.

Keith Humphreys, a Stanford professor who specializes in psychiatry and behavioral health, said most cities offer people experiencing mental health crises and drug addictions just two extreme options: emergency rooms or sobering centers without medical care. He said he was not aware of other cities offering this kind of middle ground.

“Innovations that work seem obvious in retrospect,” he said.

Mayor Daniel Lurie won his seat after promising to make the city’s streets safer and cleaner. The Covid-19 pandemic and the fentanyl epidemic had proved to be a double whammy, emptying downtown office buildings and turning some sidewalks below them into open-air drug markets and homeless shantytowns. Two people, on average, were dying every day of drug overdoses, a number that remains stubbornly high. There were 38 drug deaths in the city in September.

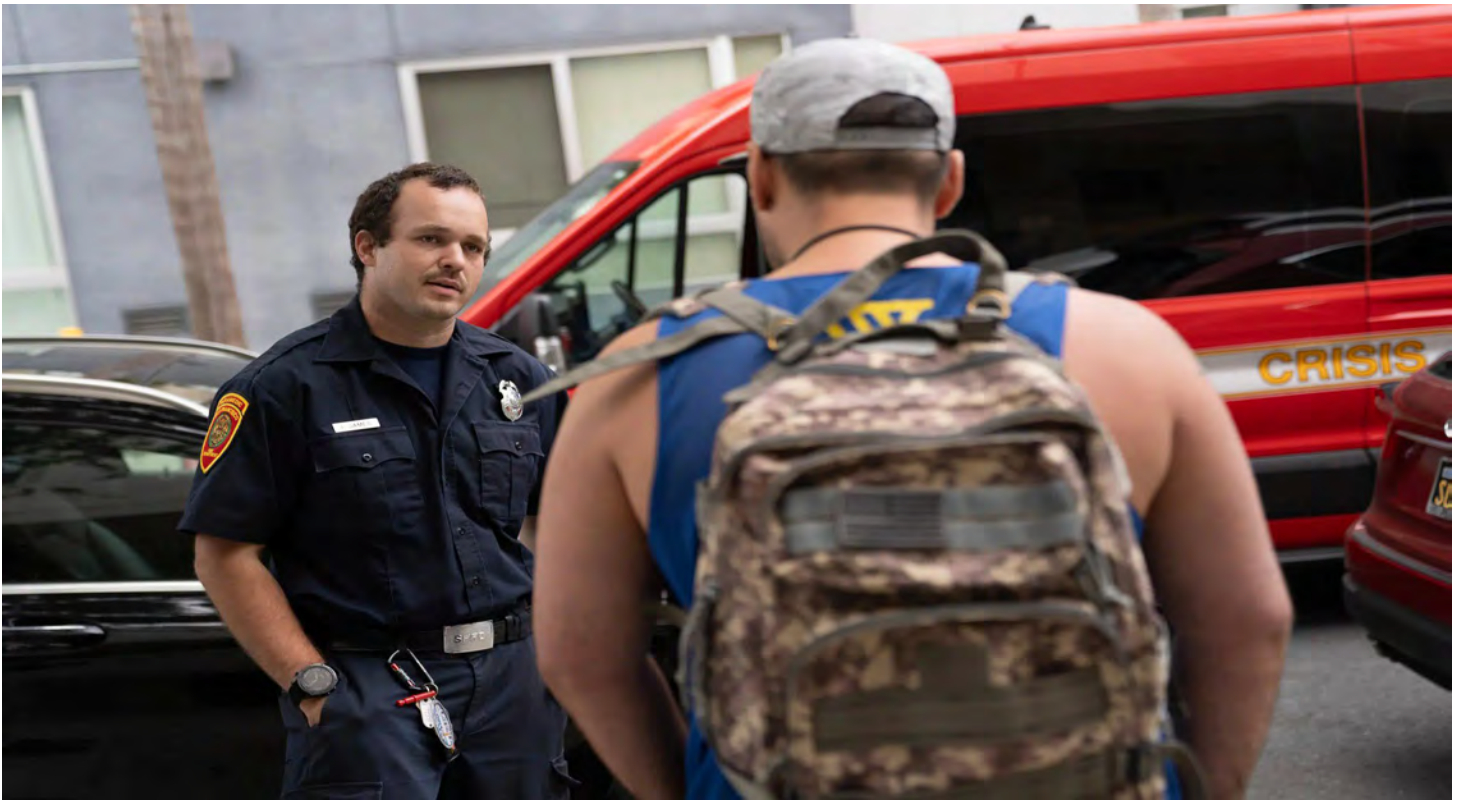
Mr. Lurie insists that sometimes simple solutions work the best for problems that seem intractable.

“For years, we’ve overcomplicated things in San Francisco,” Mr. Lurie said in an interview. “We want to meet people where they’re at, and if they’re ready to get treatment, we want them to have it quickly.”

London Breed, the former mayor who lost to Mr. Lurie last year, purchased the building that now contains the clinic in late 2021 for \$6.3 million. She said it would house the city’s first supervised consumption clinic, where drug users could smoke or inject under supervision.

The idea was to get drug use out of public view and to avert potential overdose deaths by having trained specialists on hand with Narcan. But the city attorney told Ms. Breed that the idea was legally dubious, and she never opened the clinic.

Her administration instead came up with the idea for an urgent care clinic for people having public breakdowns. But she did not open that version either, fearing it might anger neighbors and harm her re-election chances. So the building sat empty until April.



Isaac James, a paramedic, speaks with a person seeking help for addiction in San Francisco. Minh Connors for The New York Times



A person seeking help with addiction checks into 822 Geary Street. Minh Connors for The New York Times

Supervised consumption sites exist in New York City and Providence, R.I., and Burlington, Vt., is close to opening one. But they have not advanced elsewhere in the United States, and Mr. Lurie said San Francisco will not open one on his watch.

“It’s not legal,” he said. “It’s not happening.”

President Trump has pushed states to go in the opposite direction: opening involuntary treatment centers for homeless drug users. Utah is developing such a plan.

Mr. Lurie has tried to avoid antagonizing the president, and said last month that he and Attorney General Pam Bondi have agreed to form a partnership to “combat fentanyl and hold drug traffickers accountable.”

The refusal to consider a supervised consumption site and the commitment to a partnership with the Trump administration are part of the Lurie administration’s shift to more moderate drug policies. Mr. Lurie has also supported more arrests of dealers and users and has ceased the practice of handing out free fentanyl smoking supplies unless counseling is included. He has also stressed that recovery is the city’s top goal when it comes to drug policy.

Without the patients, 822 Geary Street could be mistaken for a nail salon. Two lines of blue lounge chairs sporting throw pillows and blankets face each other under exposed beams and high-end lighting. It sounds like a library, with people talking in hushed voices.

There are a couple of small bedrooms, medical exam rooms and a laundry area. Lockers up front store people’s belongings — no street drugs or other contraband are allowed inside.

On a recent day, two women slept in lounge chairs under blankets, both with the red, bloated hands and arms that are telltale signs of injection drug use. A man sprawled on a couch watching TV.

Isaac James, a paramedic who has assisted people having public breakdowns in San Francisco for several years, said that it helps to have a new place to take people in crisis.

“It’s not the hamster wheel just moving people from one place to the next,” Mr. James said on a recent afternoon, as he sat shotgun in a van that zipped from one street crisis to the next, answering 911 calls.

At 3:30 p.m., the team received a call: A man who suffered from schizophrenia and bipolar disorder said he was spiraling. He was trying to stay off drugs and feared that he was about to relapse. The paramedics took him to 822 Geary Street.

“Thank you, guys,” the man said. He and Mr. James fist-bumped their goodbyes. The man entered a treatment facility the next day.

Heather Knight is a reporter in San Francisco, leading The Times’s coverage of the Bay Area and Northern California.

A version of this article appears in print on , Section A, Page 13 of the New York edition with the headline: A Clinic for People Having Public Breakdowns

<https://www.tcbusinessnews.com/the-annual-tcfn-nonprofit-holiday-wish-list-seven-local-nonprofits-share-what-theyre-asking/>

The Nonprofit Holiday Wish List: Seven local nonprofits share their needs

By Craig Manning

December 2025

Year after year, nonprofit organizations lean on the the spirit of holiday giving, courting mission-sustaining philanthropic donations.

Amid funding cuts, inflation and a lingering hangover from the longest federal shutdown in American history, organizations are turning to every possible lifeline – from micro-donations to major gifts – to stay afloat.

In light of this challenging time, we asked seven local nonprofits to think about their needs in small (less than \$100), bigger (less than \$500) and biggest (sky’s the limit) categories, with the caveat that they can’t just wish for cash.

Food Rescue

A program of Goodwill Northern Michigan, Food Rescue works to rescue food that would otherwise go to waste, diverting it to food pantries and community meal sites throughout the five-county Grand Traverse region. According to its website, Food Rescue distributes 2.2 million pounds of food – worth \$3.7 million – each year.

Less than \$100: Compostable bags, food-safe gloves and Food Rescue hats for volunteer repackers. “These simple supplies keep thousands of pounds of rescued produce moving safely and efficiently to food pantries and community meal programs,” said Deb Lake, chief philanthropy officer for Goodwill Northern Michigan.

Less than \$500: “High-visibility winter coats to keep our Food Rescue drivers safe and warm,” Lake said. “Our drivers are out in every kind of weather, picking up and delivering food daily across a rural region twice the size of Rhode Island. Better cold-weather gear keeps the team protected and helps us move food quickly to where it’s needed most.”

Sky's the limit: New sprinter vans and box trucks to improve the safety, reliability, fuel economy and temperature control of Food Rescue's fleet. According to Food Rescue Director Taylor Moore, fleet improvements would increase Food Rescue's ability to deliver perishable foods like fresh produce, dairy and protein. "Every extra pound of food we can move right now matters, and these tools help us keep families fed when they need it most," Moore said.

Generations Ahead

Founded in 2019, Generations Ahead works to "help young parents overcome the obstacles of teen pregnancy by helping them complete their high school education, fostering independence and building trusting relationships so they may lead fulfilling lives with a stable family environment." Support services include social work, mentoring, family activities, parent education, career internships and a baby pantry.

Under \$100: Baby wipes; diapers (Sizes 4–7); pull-ups (sizes 2/3T, 3/4T, 4/5T and 5/6T); multiple Baby Trend Lil Snooze Deluxe II Nursery Center pack-n-play cribs; gift cards for groceries and essentials at stores like Walmart, Target, Meijer, Aldi and AutoZone.

Under \$500: According to Operations and Communications Manager Lauren Brandstatter, transportation is sneakily one of the biggest challenges young families face. "Reliable transportation means they can get their children to daycare, make it to work and continue their education, thereby building the foundation for a more secure and successful future," she said. Locals could help by covering the cost of driver's training for a teen parent or two, or by donating an Omni Plus Modular Travel System from Evenflo – a stroller that can double as a rear-facing infant car seat.

Sky's the limit: Brandstatter said Generations Ahead is always looking for people to donate things like new tires or car repairs – essential and often unexpected needs that can add up quickly in terms of expense.

Grand Traverse Industries

Grand Traverse Industries (GTI) offers "vocational training, employment, and habilitation services" to people with disabilities in seven counties. This year, budget cuts at the Northern Lakes Community Mental Health Authority – which contracts with GTI – has threatened the nonprofit's programming.

Less than \$100: Cover transportation for one week for a GTI participant to get to work or volunteer sites; provide canvases, brushes and adaptive tools for GTI's Art Able Connections program; fund a "Team Member of the Quarter" recognition prize and certificate.

Less than \$500: Fund a full-day community volunteer project for GTI participants.

Sky's the limit: “We envision a fully accessible community garden and greenhouse at our Mancelona location — a space where individuals of all abilities can grow, learn, and connect,” said GTI Executive Director Cindy Evans. “With support to fund the design, greenhouse, irrigation, and adaptive features, this project would not only transform our program but also benefit the greater community by providing shared space for learning, collaboration, and access to fresh, locally grown produce. It’s a vision that grows inclusion and community from the ground up.”

Inland Seas

Based in Suttons Bay, the Inland Seas Education Association (ISEA) works “to inspire a lifetime of Great Lakes curiosity, stewardship and passion in people of all ages” by providing learning experiences aboard tall ship schooners. In June, ISEA went public with an \$11.1 million fundraising effort, dubbed the Campaign for the Future of the Great Lakes. Among other things, the fundraiser will enable ISEA to accommodate growth by expanding its Suttons Bay campus.

Under \$100: According to ISEA Executive Director Fred Sitkins, more affordable items on ISEA’s wishlist this year include replacement student rain jackets, feather flags for campus and ISEA events, and gift cards for volunteer appreciation.

Under \$500: “We also need pallet forks for our utility tractor, replacement scientific sampling equipment, a microwave oven and coffee maker, and comfortable chairs for a volunteer respite nook,” Sitkins said.

Sky's the limit: One item on the pricier end that ISEA needs for its growing Suttons Bay campus? “Our own snowplow truck,” Sitkins said.

Jubilee House

Jubilee House is Traverse City's only day shelter for adults experiencing homelessness. The program, an outreach ministry of Grace Episcopal Church, is open Monday through Friday from 10am-5:30pm and offers basic services like showers, laundry, warm outdoor clothing, coffee, snacks, internet access and connections to other homelessness assistance.

Less than \$100: Snack foods and ground coffee. “Jubilee is bound by the laws of the health department, in that we can only serve individually packaged foods, and they must be store-bought or prepared in a ServSafe-certified kitchen,” said Director Hannah Wescott. “Snacks we serve include fresh fruit, granola bars, cheese/peanut butter crackers, trail mixes, chips, chunky soups, ramen and frozen entrées.”

Less than \$500: Winter outerwear. “Men's items are always our greatest need, because our population of men outnumbers our women three to one,” Wescott explained. Specific needs

include men's winter coats – large and extra-large sizes especially – that are heavy, warm, waterproof and hooded, as well as men's winter boots sized 10-12. Women's needs include large and extra-large winter coats and boots sized six to nine.

Sky's the limit: A new building. “Our current location, though conveniently placed between other ‘homelessness hubs’ like Safe Harbor and Central United Methodist Church, is poorly suited to meet our needs,” Wescott said. “It’s a crumbling 100-year-old house with three floors and very limited hangout space. With somewhere near 260 people experiencing homelessness in Traverse City at any given time, we would love to be able to shelter more than 45 people – our current maximum capacity – at a time.”

Leelanau Christian Neighbors

Founded in 1987, Leelanau Christian Neighbors (LCN) serves the citizens of Leelanau County through a variety of aid programs, including a food pantry, a baby pantry and financial assistance. Other key offerings include Blessings in a Backpack, which distributes backpacks full of nutritious food to more than 230 at-risk kids throughout Leelanau school districts; and Samaritans' Closet, a resale shop that raises money for other LCN programs and also “provides clothing and essential household items to neighbors in urgent need.”

Less than \$100: “Come visit us and see firsthand what we do,” said Mary Stanton, LCN’s executive director. “See how we can help you, and see how your dollars and food donations help others.”

Less than \$500: Currently, LCN is collecting donations for its Leelanau Holiday Program, a collaboration with Toys for Tots. Beyond toys, items on the wish list this year include gift cards for local grocery stores or clothing shops like Old Navy, movie tickets, flannel pants and shirts, leggings, electronics and more. The holiday program is collecting donations until December 15.

Sky's the limit: “We need a new truck for us to pick up food for our food and baby pantries, our Blessings in a Backpack program, and donations to the Samaritans' Closet store,” Stanton said. “We also would love a house that we could rent out as affordable housing under market rental rates.”

Single MOMM

Single MOMM helps single mothers in northern Michigan find hope, healing, confidence and “healthy independence.” Services include peer-to-peer mentorship, classes designed to give single moms “the tools they need to thrive,” and camp experiences. This summer, the organization took 30 single moms to Colorado to climb Pike’s Peak.

Less \$100: During classes and event nights, Single MOMM offers free child care. According to Chris Tredway, the nonprofit's marketing manager, donations of Amazon gift cards in any denomination can help Single MOMM "cover supplies for our child care programs."

Less than \$500: "We'd love someone to donate 30 copies of the 'You Are Something Spectacular: A Friendship Fill-In Gift Book' by Danielle Leduc McQueen," Tredway said. "That book is used in our office to help single moms express what they love about their children in a fun, meaningful way that encourages healthy relationship-building."

Sky's the Limit: A brand-new coffee system, including a brand-new Jura GIGA Espresso Machine. "At Single MOMM, we believe coffee, chocolate and connection changes everything," Tredway said. "When we offer a hot cup of coffee and listen to stories of devastation and loss, the conversation flows a little easier, the room feels a little warmer, and the message is clear: 'We see you, we care about you and you are loved.'"

https://www.cadillacnews.com/news/cadillac-woman-accepts-plea-for-embezzlement-from-club-cadillac/article_ba0c280d-c9c2-4bb3-8367-03f163d57341.html

Cadillac woman accepts plea for embezzlement from Club Cadillac

- [By Rick Charmoli Cadillac News](#)
- Nov 18, 2025

CADILLAC — A 59-year-old Cadillac woman accepted a plea for her part in an embezzlement case during a recent pretrial hearing in Wexford County’s 28th Circuit Court.

Sandra Gail Bottoms entered a no contest plea to embezzlement by an agent or trustee of \$20,000 or more but less than \$50,000 in connection with an incident that occurred between March 1 and Oct. 16, 2024, in Haring Township, according to court records. While a no contest plea is not an admission of guilt, it is treated as such during sentencing and allows the court to determine guilt based on the police report.

Bottoms is scheduled to be sentenced Dec. 15. She faces up to 10 years in prison and/or a fine of \$15,000 or three times the amount embezzled, whichever is greater.

According to court documents, Bottoms embezzled \$42,101.73 from Club Cadillac during that period.

In November 2024, discrepancies were found in the organization’s accounts, prompting a visit to the bank. It was discovered that unauthorized withdrawals dating back to March 2024 had drained the account.

Although Club Cadillac is part of Northern Lakes Community Mental Health, it has a board of directors that serves in an advisory capacity. The organization also holds 501©(3) nonprofit status, which helps provide items to club members that Medicaid dollars do not cover. These include expenses such as conference attendance, clothing for jobs or job interviews, college applications or courses, housing support, and outings such as the clubhouse’s annual trip to the Michigan Renaissance Festival in Holly.

To prevent future financial issues, the organization has implemented new financial safeguards.

Bottoms’ bond was continued.

rcharmoli@cadillacnews.com

GT Crisis Center offers help during holiday season

24/7 access to mental health resources

Center offers help during its first holiday season

MENTAL HEALTH

FROM STAFF REPORTS

TRAVERSE CITY – Residents in Northern Michigan who’ve been silently struggling with stress, loneliness, or loss this holiday season have a place to seek help: The Grand Traverse Mental Health Crisis and Access Center is open for people in need 24/7.

Research by two national organizations indicates that 89% of U.S. adults report feeling emotional stress during the holidays, with 66% saying they experience sadness or loneliness, according to the National Alliance on Mental Illness.

“Travel, social obligations, finances, and the pressure to create a ‘perfect’ holiday can create a lot of stress and anxiety for people,” said Terri Lacroix Kelty, Munson Healthcare executive director of behavioral health.

“Strained relationships or loss of a loved one are often felt more deeply this time of year, which is why we traditionally see an increase in mental health crisis.”

Some studies cite this to be even more prevalent in the week following a holiday, indicating a 10- to 15-percent increase in behavioral health related emergency room visits.

Many of the people who may have previously sought care in an ER, can now receive care at the Crisis Center, which is open 24/7 and also includes a Psychiatric

SEE CRISIS [PAGE 4A](#)

24/7 access to mental health resources

Center offers help during its first holiday season

CRISIS

FROM [PAGE 3A](#)

Urgent Care open Monday through Friday, 8 to 5 p.m.

“We’ve seen a steady increase in visits since opening 24/7 in July and that trend seems to be rising as the holidays approach,” said Michael Corby, Crisis Center behavioral health director. “We want to encourage anyone experiencing a mental health crisis to come to the center so we can either provide care directly or connect them with the level of care they need.”

While an emergency room is the most appropriate setting if there is an immediate risk to life due to disorientation, aggression, or serious medical concern, the Crisis Center can serve people with acute behavioral health needs that are not immediately life-threatening, Corby said.

2026 NLCMHA Board Annual Plan

TOPIC	TIME ON AGENDA	BOARD MTG	FREQUENCY	MONTH
Review and Approval of Board By-Laws	10 MIN	X	Annual	January
Needs Assessment	15 MIN	X	Annual	January
2025 Annual Review	30 MIN	X	Annual	February
Annual Recipient Rights Report to the Board Annual Report to the Board from prior FY as submitted to MDHHS	20 MIN	X	Annual	February
CEO Evaluation Distribute	5 MIN	X	Annual	February
FY 2025 Northern Lakes CMHA Quality Assurance and Improvement, Regulatory Compliance, and Customer Services Report Attachment 3, Enabling Agreement	10 MIN		Quarterly	January April July October
Dashboard Report Persons served, cost, efficiencies	10 MIN	X	Monthly	Every Month
Conflict of Interest Disclosure Statement	5 Min	X	Annual	May
Code of Conduct Declaration	5 MIN		Annual	May
CEO Evaluation	30 MIN		Annual	April
Financial, Single and Compliance Audit	30 MIN	X	Annual	Initiated in January Discuss at Board in June
Introducing Slate of Officers' Candidates	10 MIN	X	Annual	April - To be voted on in May, other candidates may be presented at that time.

Service Area Presentations by Staff “2025 was Services for People with an Intellectual/Developmental Disability”	10 MIN	X	Annual	April
Recipient Rights Training for the Board Members	3 hour time block		Annual	February
Election of Officers	10 MIN	X	Annual	May
CEO Compensation	10 MIN	X	Annual	May
Service Area Presentations by Staff “2025 was Club House and Drop-In Center Programs”	10 MIN	X	Annual	May
Service Area Presentations by Staff “2025 was Behavioral Health Home”	10 MIN	X	Annual	June
Recipient Rights Semi-Annual Report to the Board First 6 months of 2026	10 MIN	X	Semi Annual	June
FY 2026 Budget Amendment, Initial FY 2027 Budget and 2026 Capitalization Plan	20 MIN	X	Annual	July
Board Member Per Diem & Cost of Governance	10 MIN		Annual	July
Service Area Presentations by Staff “2025 was Services for Adults with Mental Illness and Substance Use Disorders”	10 MIN	X	Annual	August
Compliance, Quality and Customer Services Report?	10 MIN	X	Annual	August
Public Hearing	90 min - 2 Hours		Annual	September 10th

Annual Compliance Training For Board Members?	10 MIN	X	Annual	August
Service Area Presentations by Staff “2025 was Children with Serious Emotional Disturbance”	10 MIN	X	Annual	September
Human Resources?	10 MIN		Annual	December
Information and Technology Report & Security Report ?	10 MIN	X	Annual	October
Annual Planning Calendar	10 MIN			November
Board Meeting Schedule	10 MIN	X		November
Board Member Terms	5 MIN	X		November
Compliance & Quality Report FY End	10 MIN	X	Annual	December
Each meeting will also include:				
Report of Officers <ul style="list-style-type: none"> • ORR Director • CEO Report • CFO Report 	45 Min	X	Monthly	Monthly

Committee Reports (from the committee Chairs): <ul style="list-style-type: none"> • NMRE Update • RRAC Update after meeting • Executive • Finance • Policy • Community Engagement and Services • Personnel 	45 min	X	Monthly	Monthly
Celebrate Northern Lakes	10 Min	X	Monthly	Monthly
Celebrate Community	?	X		



Administrative Office, 105 Hall Street, Suite A, Traverse City, MI 49684

NORTHERN LAKES COMMUNITY MENTAL HEALTH AUTHORITY

2026 BOARD MEETING SCHEDULE

DATE	STARTING TIME	PLACE
January 15, 2026	1:00 p.m.	Northern Lakes Community Mental Health Authority 527 Cobb Street, Cadillac
February 19, 2026	1:00 p.m.	Northern Lakes Community Mental Health Authority 204 Meadows Drive, Grayling
March 19, 2026	1:00 p.m.	Northern Lakes Community Mental Health Authority 105 Hall Street, Traverse City
April 16, 2026	1:00 p.m.	Northern Lakes Community Mental Health Authority 105 Hall Street, Traverse City
May 21, 2026	1:00 p.m.	Northern Lakes Community Mental Health Authority 2715 South Townline Road, Houghton Lake
June 18, 2026	1:00 p.m.	Northern Lakes Community Mental Health Authority 527 Cobb Street, Cadillac
July 16, 2026	1:00 p.m.	Northern Lakes Community Mental Health Authority 204 Meadows Drive, Grayling
August 20, 2026	1:00 p.m.	Northern Lakes Community Mental Health Authority Leelanau County Governmental Center, Suttons Bay
September 10, 2026	10:00a.m.	Public Hearing Northern Lakes Community Mental Health Authority 105 Hall Street, Traverse City
September 17, 2026	1:00 p.m.	Northern Lakes Community Mental Health Authority 2715 South Townline Road, Houghton Lake
October 15, 2026	1:00 p.m.	Northern Lakes Community Mental Health Authority 105 Hall Street, Traverse City
November 19, 2026	1:00 p.m.	Northern Lakes Community Mental Health Authority 527 Cobb Street, Cadillac
December 17, 2026	1:00 p.m.	Northern Lakes Community Mental Health Authority 105 Hall Street, Traverse City

Meeting location may change due to location availability. Meetings are open to the Public. If any person with a disability needs accommodations, please call the CEO's Office three days prior to the posted meeting date at 231-935-3567.