Northern Lakes Community Mental Health Authority

Board of Directors Packet

November 20, 2025

The Northern Lakes Community Mental Health Authority Board will meet on November 20, 2025, at 527 Cobb St, Cadillac, MI 49601 & Virtually at: https://www.northernlakescmh.org/about-us/board-of-directors/ or via phone: +1 810-258-9588, 877 408 48#

AGENDA

Time	Item #	
1:00 p.m.	1	Opening: • Confirm Quorum and Pledge of Allegiance • Approval of Agenda • Conflict of Interest • Consent Agenda (Minutes)* • Appointment of Timekeeper
1:05 p.m.	2	Public Comment
1:10 p.m.	3	Celebrate Northern Lakes – Crisis and Access Specialists of Cadillac

1:15 p.m.	4	Report of Officers:
		• Recipient Rights Director Report
		  ○ Brian Newcomb, Director of the Office of Recipient Rights
		• Chief Executive Officer Report
		  ○ Lynda Zeller, Chief Executive Officer
		• Chief Financial Officer Report
		  ○ Melissa Bentgen, Interim Chief Financial Officer
		• Information, Technology & Security Report
		  ○ Dan Mauk, Chief Information Officer

2:00 p.m.	5	Committee Reports:
		• NMRE Update
		• Executive
		  ○ Greg McMorrow
		• Finance
		  ○ Al Cambridge
		• Policy
		  ○ Dave Freedman
		• Personnel
		  ○ Ruth Pilon

2:45 p.m.	6	Unfinished Business
2:50 p.m.	7	Public Comment
2:55 p.m.	8	Announcements/Board Comments/Presentations
3:00 p.m.	9	Adjourn, Next Meeting: December 18, 2025

NOTICE: If any person with a disability needs accommodation, please call 231-935-3567 three days prior to the posted meeting date.

Northern Lakes
COMMUNITY MENTAL HEALTH AUTHORITY

Administrative Office, 105 Hall Street, Suite A, Traverse City, MI 49684

Board of Directors Meeting Minutes

October 16, 2025 1:00 p.m.

Board Members Present: Shawn Kraycs, Kim Morley, Ruth Pilon, Dean Smallegan, Ben Townsend, Al Cambridge, Penny Morris, Vince Cornellier, Ty Wessell, Dave Freedman, Tony Lentych, Mary Marois, Greg McMorrow

Others Present: Kevin Hartley, Neil Rojas, Jeremiah Williams, Kim Silbor, Brian Newcomb, Mark Crane, Marsha Brown, April Weinrick, Cindy Evans

Virtual Attendees: Ann Ketchum, Victoria McDonald, Daniel Mauk, Lori Stendel, Erica Smith, Terri Henderson, Rob Ordiway, Trapper Merz, Lynn Pope, Tiffany Fewins, Heather Sleight, Rob Palmer, Lauren Van Hulle, Kaitlin Merritt, Bailey MacDonald, Lisa Jones, Ashley Cross, Lisa Woodcox, Joseph Barkman, Aly Kleidon, Erin Barbus, Teri Dougherty, Aimee Horton Johnson, Erica Longstreet, Sophorn Klingelsmith, Becky Brown, Jessica Williams, Kayla Sklener, Amanda Ritchie, Gina Schlegel, Justin Reed, Kellee Hoag, Melissa Bentgen, Karen Cass, Kari Barker, 3 unknown

Call to Order: 1:00 p.m.
Conflict of Interest: None
Timekeeper: None
Approval of Agenda: Yes, see changes below.

MOTION: Remove celebration from this agenda and add approval of special meeting minutes

RESULT: ADOPTED [UNANIMOUS]
MOVER: T. Lentych
SECONDER: G. McMorrow

MOTION: Approve the Consent Agenda

RESULT: ADOPTED [UNANIMOUS]
MOVER: T. Lentych
SECONDER: M.Marois

Public Comment:
Laurie Shnell, Mother of an adult son with developmental disabilities who receives services through CMH. Laurie expressed thanks and the importance of continuing to advocate for the services that our consumers depend on.

Welcome:
Mr. McMorrow extended an official welcome to the new CEO of Northern Lakes Community Mental Health Authority, Lynda Zeller.

Report of Officers:

Recipient Rights Report: Brian Newcomb, Director of the Office of Recipient Rights, prepared a report which is presented in the board packet. Mr. Newcomb welcomed new Recipient Rights Specialist Bailey MacDonald and informed the board of upcoming recipient rights training they will need to complete.

Chief Executive Officer's Report: Lynda Zeller, Chief Executive Officer of Northern Lakes, presented her and interim CEO Dr. Curtis Cummins' report to the Board. The full report is included in the packet. The report included the KPI report, upcoming meetings, agency updates, media, and more. Ms. Zeller spoke about the PIHP bid out and how it relates to the State, as well as the concern of how a shift like this may impact CMH services. Ms. Zeller spoke about a new grant, rural transformation fund, coming from the State that Northern Lakes may be able to apply for.

Chief Financial Officer's Report: Kevin Hartley, Chief Financial Officer of Northern Lakes, presented the financial report. His report included a summary of variances and fluctuations, which highlighted the operating revenues, such as the Medicaid capitations, Healthy Michigan capitation, and General Fund capitations. The report also reviewed the operating expenses, such as salaries and fringes, and CMH provider network contractual services. Mr. Hartley's report included a statement of net position and statement of revenue.

Chief Information Officer's Report: Dan Mauk, Chief Information Officer of Northern Lakes, presented the security report. Mr. Mauk shared that Northern Lakes received an excellent security safety score after the most recent assessment. Mr. Mauk spoke about how the team is focusing on response time and continual improvement. Mr. Mauk shared concern over changes made during cost containment that may present a vulnerability.

Committee Reports:

NMRE:

Ms. Pilon reviewed updates regarding NMRE and CMHA. The most recent meeting discussed the Northern Lakes look back and the update for that. The NMRE Board discussed whether they are going to allow the striking of the look back of years 2018/2019. Originally the NMRE Board wanted to complete the 5-7 years look back and did not want to strike the last two years. The NMRE Board voted to pay Northern Lakes Community Mental Health Authority the difference between the FY 2020 – 2022 amount owed, less the FY 2023-2024, because that was already settled, in the amount of $3,040,311.00, with the understanding that Northern Lakes will not pursue any review of FYs 2018-2022.

Executive:
Mr. Greg McMorrow, the Chairperson of the Northern Lakes Board, recognized the excellent work of the Interim CEO, Dr. Curtis Cummins, over the past few months. He noted that Dr. Cummins jumped right in, managed with the leadership team, rationalized employment and right sized the leadership team from 11 to 6. The leadership team and Dr. Cummins brought forward a balanced budget in less than 90 day; in parallel, the Board was able to hire a new CEO. Mr. McMorrow also noted that Ms. Zeller reduced her salary by 5% to align herself with those who had to take a salary reduction due to cost containment.

Finance: Mr. Cambridge provided a recap of financial related motions passed at the last Board meeting in September. The finance committee has met and discussed their next point of action.

MOTION: The Board acknowledges the cost settlement motion passed by the NMRE; However, we believe that it is in the best interest of all that we review fiscal years 2020, 2021, and 2022 by our auditor RPC as moved by our Board during our 2025 August meeting.

RESULT: ADOPTED [UNANIMOUS]
MOVER: A.Cambridge
SECONDER: T. Wessell

Policy: Mr. Freedman shared that the policy committee has not met recently and requests to meet with Ms. Zeller to determine the direction of the committee moving forward.

Personnel: Ms. Pilon shared that there is no new news from the Personnel Committee and their next meeting is near the end of October.

Unfinished Business: Ms. Marois requested an updated organization chart. It was brought up that the committee assignment chart needs to be updated.

Public Comment:
Marsha Brown, a home supervisor for NLCMHA, welcomed the new CEO and extended an invitation to visit the SRS unit so that Ms. Zeller may see what the staff are proud of and what they love to do.

Cindy Evans, Grand Traverse Industries, extended an invitation to Ms. Zeller to tour the facility. GTI recently underwent a site visit by the NMRE and passed with 100%. Cindy thanked the Board and CMH.

Jeremiah Williams, Information Technology Supervisor at NLCMHA, thanked the finance committee for pushing for the audit. Many feel betrayed by the NMRE for withholding funds.

Announcements/ Board Member Reports/ Board Association: Ms. Marois shared the need to appoint a delegate in order for Northern Lakes CMHA to be able to cast a vote at general assemblies. The Board Chair must nominate someone for this position.

Next Meeting: November 20, 2025 – Cadillac

Adjournment: 2:45 p.m.

Respectfully submitted,

Alexandra Coon, Interim Executive Administrator

____

Greg McMorrow, Board Chairperson   Lynn Pope, Secretary

_________________   ____________________

Office of Recipient Rights Director's Report
November 2025

Dates represented	10/01/23-11/04/23	10/1/24-11/04/24	10/1/25-11/04/25
Complaints	54	56	36
OJ, No Right Inv.	8	13	5
Interventions	7	6	4
Investigations	40	37	27
Investigations Comp	40	37	0
Investigations open	0	0	27
Inv > 90 days	0	0	0
Inv < 90 days	40/40(100%)	37/37(100%)	0/0(100%)
Summary Report Avg	43/43(100%)	37/37(100%)	0/0(100%)
NLCMHA staff alleg.	14	11	1
NLCMHA Staff W/I 1 yr	3	4	0

Complaint Source

Complaint Source	Count
Anonymous	1
Community/General Public	2
Guardian/Family	2
ORR	6
Recipient	6
Staff	19
Total	**36**

5 Year Trends

	Abuse I & II	Abuse III	Neglect I & II	Neglect III	Services Suited to Condition	Total
FY2022	44	46	25	152	151	**418**
FY2023	39	17	21	144	2	**223**
FY2024	29	26	4	98	0	**157**
FY2025	32	11	11	87	0	**141**

Complaints Per Provider:

October 1, 2025- November 4, 2025

See attached chart.

Notes:

-Substantiation Rate for FY25 was 58%

- Currently accepting applications for an ORR Advisor Position due to 1 current staff leaving the agency.

-FY25 Annual Report for the State has been submitted.

Respectfully submitted,

Brian Newcomb

Director of Recipient Rights

Provider Report October 1, 2025- November 4, 2025

Program	Substantiated	Pending	Not Substantiated	NA
Beacon Home at Trolley Center	0	1	0	0
Beacon Home at Woodland	0	2	0	0
Elmwood AFC	0	4	0	0
Grand Traverse Mental Health Crisis and Access Center	0	0	1	0
Great lakes Center for Autism	0	1	0	0
Heart and Soul Living LLC	0	1	0	0
Hope Network Neo Birdsong	0	1	0	0
Hope Network Neo Breton	0	1	0	0
Hope Network Neo Bristol	0	7	0	0
Hope Network Neo Grandville	0	1	0	0
IDD Adult Case Management	1	1	0	0
IDD Children's Case Management	0	1	0	0
Mama T's AFC	0	1	0	0
North Arrow ABA	0	2	0	0
Northern Lakes CMH Authority	0	1	0	1
Psychiatric Services	0	0	1	0
Real Life Living Services	0	1	0	0
Seneca Place Home	0	5	0	0
Spectrum Community Services SIP - Kentucky	0	1	0	0
TC Office/Grand Traverse County	0	3	0	0
Wright Street AFC Home	0	1	0	0

Chief Executive Officer's

Report to the Board
November 20, 2025

Dear NLCMHA Board Members.

I am writing this report exactly one month after hire. It has been a very fast-paced, eventful and fruitful four weeks. I have had fantastic support and welcome from across the entire region, and I am grateful.

I am using the same format for the CEO report for now. In a few months, and after I am better oriented to community and governance needs, I may make some format changes. One example I am considering is a "REPORTS SUBMISSIONS" heading under which we list reports recently completed and distributed. This would include but not be limited to documents listed in Section XVI of the August 2023 Enabling Agreement, "Transparency, Performance, and Quality Assurance". If you have other ideas to enhance this report format, I would appreciate your perspective.

NOVEMBER STANDING REPORT ITEMS:

Public Comment from October Meeting:

Laurie Shnell, Mother of an adult son with developmental disabilities who receives services through CMH. Laurie expressed thanks and the importance of continuing to advocate for the services that our consumers depend on.

Marsha Brown, a home supervisor for NLCMHA, welcomed the new CEO and extended an invitation to visit the SRS unit so that Ms. Zeller may see what the staff are proud of and what they love to do.

Cindy Evans, Grand Traverse Industries, extended an invitation to Ms. Zeller to tour the facility. GTI recently underwent a site visit by the NMRE and passed with 100%. Cindy thanked the Board and CMH.

Jeremiah Williams, Information Technology Supervisor at NLCMHA, thanked the finance committee for pushing for the audit. Many feel betrayed by the NMRE for withholding funds.

Grants of Significant Value: None.

Dashboard Report: See attachment.

Community Connections/Meetings:

Advocacy Organizations and Associations

- October 22, NAMI Leadership
- November 6, Michigan Mental Health Association Leadership
- November 12, CMH Association of MI

State Agencies and NMRE

- October 14, MDHHS Listening Session (Rural Transformation Grant)
- October 21, NMRE Operations Meeting
- October 22, NMRE Board Meeting
- November 11, NMRE Finance

Providers, NLCMH Service Locations and Community Partners

- October 21, Grayling Office Day
- November 3, Grand Traverse MH Crisis Access Center Leadership Team (GTMHCAC-LT)
- November 5, Traverse House Clubhouse
- November 5, Munson-Traverse City, Leadership

Media Coverage: See links and attachments below

https://www.cadillacnews.com/news/residents-recover-at-club-cadillac-but-changes-loom/arti
Copyright (c)2025 The Record-Eagle, Edition 10/28/2025

cle_6f7b02bb-0ae6-4ec3-94f4-6e99f7838d87.html

https://www.northernexpress.com/calendar/2025/11/05/league-of-women-voters-of-leelanau-county-public-forum/

https://www.record-eagle.com/news/arts_and_entertainment/art-of-recovery-returns-with-call-for-entries/article_4f056187-f48c-47a3-9379-0428fec95527.html

https://www.woodtv.com/news/michigan/critics-slam-state-plan-to-revamp-mental-health-care/amp/

Good Day Northern Michigan, Thursday, Oct. 16 – 910News.com

Respectfully submitted,

Lynda Zeller, CEO

Attachment CEO Report - November 2025

FY2025 Monthly Access Timeliness, Request to Assessment	October	November	December	January	February	March	April	May	June	July	August	September
Within 14 days	51	58	45	70	70	72	71	62	49	75	54	69
Outside 14 days	18	8	10	12	12	10	16	16	12	6	7	8
Consumer Cancelled/Rescheduled	9	10	5	10	9	10	10	11	6	11	10	4
Consumer Requested outside 14 days	9	3	6	0	1	9	9	4	5	3	4	3
Consumer No Showed	35	19	17	23	18	28	18	22	21	17	17	26
Consumer Chose to Not Pursue Svcs	0	0	0	0	0	0	0	0	0	0	0	0
Other (denial, no follow up)	15	11	24	15	13	12	23	17	11	9	9	13

FY2025 Monthly Access Timeliness, Assessment to Service	October	November	December	January	February	March	April	May	June	July	August	September
Within 14 days	55	45	42	53	55	52	68	60	48	63	41	60
Outside 14 days	3	3	3	3	3	3	7	0	2	2	3	2
Consumer Cancelled/Rescheduled	1	2	3	6	1	4	9	2	2	3	2	3
Consumer Requested outside 14 days	3	3	4	1	6	4	10	8	13	5	1	3
Consumer No Showed	13	17	9	11	16	11	11	9	13	10	10	11
Consumer Chose to Not Pursue Svcs	0	0	2	2	1	0	1	2	3	4	1	1
Other (denial, no follow up)	7	6	9	0	6	17	10	12	7	3	5	9
Monthly % seen in 14 Days	94.8%	93.8%	93.3%	94.6%	94.8%	94.5%	90.7%	100.0%	96.0%	96.9%	93.2%	96.8%

FY2025 Mobile Crisis Response Times, Monthly	October	November	December	January	Feburary	March	April	May	June	July	August	September
30 Minutes or Less	10	14	6	11	13	17	11	6	5	3	4	7
31 Minutes to 1 Hour	7	1	6	3	2	2	5	0	1	1	1	1
Over 1 Hour	8	3	3	6	2	2	2	4	0	0	0	0

Referrals for Denied Initial Clinical Assessments, FY25	October	November	December	January	February	March	April	May	June	July	August	September
External Mental Health Provider	7	2	6	3	2	1	1	4	3	1	1	4
External SUD Provider	3	1	2	6	0	0	0	0	0	0	0	0
No Referral	3	3	1	0	2	3	3	7	0	2	4	1
Other Community Services	4	5	3	5	6	4	1	1	1	5	5	5

FY2025 Inpatient Readmission Rate	Admissions	Readmits in 30 Days	% Readmitted
October	73	7	10%
November	60	5	8%
December	48	2	4%
January	62	7	11%
February	42	8	19%
March	51	11	22%
April	60	3	5%
May	44	0	0%
June	48	6	13%
July	44	4	9%
August	48	9	19%
September	49	5	10%
TOTAL			**11%**

FY2025 Monthly Team Efficiency													
	Expected	October	November	December	January	February	March	April	May	June	July	August	September
ACT	35%	17.71%	19.02%	17.74%	14.45%	19.34%	20.06%	18.03%	21.80%	17.42%	16.84%	16.29%	19.68%
CPSS	30%	20.76%	19.14%	18.59%	20.57%	19.95%	18.73%	21.46%	19.76%	23.62%	28.32%	28.54%	28.43%
ES	30%	5.37%	4.33%	4.70%	4.73%	3.81%	4.94%	3.75%	3.87%	3.58%	4.74%	4.58%	5.22%
IDD Adult	30%	10.99%	12.38%	13.73%	12.11%	13.66%	12.61%	12.67%	13.89%	15.92%	17.69%	14.76%	18.27%
IDD Child	30%	16.65%	26.22%	15.00%	22.57%	26.65%	23.63%	23.55%	27.63%	22.02%	19.84%	20.03%	16.55%
MIA CSM	30%	19.30%	21.98%	22.95%	24.96%	25.08%	24.69%	24.35%	25.10%	24.22%	24.28%	28.52%	29.72%
MIA OP	50%	38.64%	41.43%	35.68%	37.52%	43.86%	46.16%	43.97%	42.62%	40.50%	43.66%	46.00%	46.83%
SED HB	30%	19.22%	18.66%	18.30%	19.97%	16.53%	16.17%	20.24%	21.48%	25.04%	22.32%	20.40%	21.41%
SED OP CSM	35%	28.11%	29.48%	23.12%	25.87%	29.42%	26.27%	29.11%	28.70%	27.18%	27.14%	22.93%	23.97%
SED PSP	30%	20.76%	20.33%	17.32%	19.48%	17.63%	21.64%	23.33%	17.74%	21.48%	28.10%	28.19%	33.45%

FY2025 Service Information For Grand Traverse County

Area of Service	October	November	December	January	February	March	April	May	June	July	August	September
Additional Supports (Homebased, Respite, Residential, Clubhouse and Nursing	$ 142,538.83	$ 132,193.35	$ 126,612.25	$ 176,647.89	$ 144,982.65	$ 171,175.96	$ 181,862.82	$ 176,413.40	$ 177,483.71	$ 217,327.29	$ 191,417.40	$ 140,210.33
Autism Services	$ 147,433.75	$ 141,304.64	$ 147,770.67	$ 175,935.66	$ 136,598.30	$ 159,651.04	$ 171,791.76	$ 156,045.92	$ 136,468.59	$ 159,333.35	$ 125,106.96	$ 104,585.96
Case Management, ACT and Treatment Planning	$ 224,190.15	$ 203,765.79	$ 186,712.54	$ 246,925.13	$ 233,840.40	$ 246,053.98	$ 274,550.16	$ 262,931.78	$ 252,430.00	$ 368,183.41	$ 322,558.15	$ 315,110.11
Community Living Supports	$ 1,356,540.86	$ 1,261,550.98	$ 1,294,086.70	$ 1,389,204.91	$ 1,231,167.88	$ 1,443,864.21	$ 1,383,753.24	$ 1,407,510.64	$ 1,418,743.89	$ 1,544,473.25	$1,560,966.05	$ 935,678.10
Crisis Services, Assessments and Testing	$ 120,799.00	$ 118,088.40	$ 95,997.90	$ 145,495.26	$ 113,891.24	$ 137,205.38	$ 146,171.60	$ 133,419.96	$ 122,763.83	$ 275,635.97	$ 292,332.42	$ 285,016.06
Evaluation and Management Physician Level	$ 90,963.54	$ 92,165.52	$ 87,081.15	$ 102,744.18	$ 97,883.99	$ 96,862.17	$ 108,139.89	$ 101,856.36	$ 101,067.43	$ 111,987.96	$ 90,068.02	$ 80,635.36
Psychiatric Inpatient	$ 278,034.33	$ 264,549.73	$ 137,901.69	$ 255,878.70	$ 186,791.11	$ 174,074.56	$ 241,430.93	$ 208,626.58	$ 296,037.91	$ 174,215.63	$ 151,413.87	$ 66,152.00
Psychotherapy and Outpatient Services	$ 148,479.55	$ 122,378.93	$ 107,725.70	$ 131,789.89	$ 119,965.05	$ 137,158.70	$ 143,683.24	$ 139,757.73	$ 139,022.25	$ 413,566.94	$ 344,401.74	$ 337,672.42
Vocational & Skills Building, Family and Health Services	$ 67,030.81	$ 57,307.51	$ 50,039.84	$ 69,722.09	$ 62,145.45	$ 62,337.76	$ 61,805.93	$ 65,776.45	$ 66,087.42	$ 70,301.82	$ 54,964.54	$ 22,943.29
Other	$ 12,561.68	$ 9,081.16	$ 8,669.05	$ 9,058.44	$ 10,290.00	$ 9,059.76	$ 15,047.40	$ 12,614.06	$ 12,047.49	$ 13,682.34	$ 12,584.33	$ 12,141.56
Total	$ 2,588,572.50	$ 2,402,386.01	$ 2,242,597.49	$ 2,703,402.15	$ 2,337,556.07	$ 2,637,443.52	$ 2,728,236.97	$ 2,664,952.88	$ 2,722,152.52	$ 3,348,707.96	$3,145,813.48	$ 2,300,145.19
Number of Registered People Receiving Services	939	953	898	1,000	958	988	1,030	1,032	1,029	1,053	1,024	967
Average Cost per Registered Person Served	$ 2,756.73	$ 2,520.87	$ 2,497.32	$ 2,703.40	$ 2,440.04	$ 2,669.48	$ 2,648.77	$ 2,582.32	$ 2,645.43	$ 3,180.16	$ 3,072.08	$ 2,378.64
Service Transactions Provided	113,030	102,093	99,978	110,891	98,763	110,366	105,950	106,153	104,684	112,513	103,591	45,274
Average Cost per Transaction	$ 23	$ 24	$ 22	$ 24	$ 24	$ 24	$ 26	$ 25	$ 26	$ 30	$ 30	$ 51
Count of Adult IDD	259	270	259	274	265	272	283	282	281	280	274	263
Count of Child IDD	64	70	66	65	75	75	70	82	83	73	79	70
Count of Adult SMI	512	506	472	541	498	523	545	534	534	575	543	510
Count of Child SED	104	107	101	120	120	118	132	134	131	125	128	124
Total	939	953	898	1,000	958	988	1,030	1,032	1,029	1,053	1,024	967
IDD Adult Cost	$ 1,216,586.11	$ 1,128,977.74	$ 1,127,929.59	$ 1,244,403.62	$ 1,094,533.14	$ 1,267,892.73	$ 1,217,367.23	$ 1,248,408.90	$ 1,270,834.13	$ 1,458,089.06	$1,459,016.34	$ 833,915.49
IDD Child Cost	$ 238,733.36	$ 228,568.23	$ 240,300.70	$ 272,191.54	$ 234,649.97	$ 269,503.52	$ 283,471.99	$ 277,340.03	$ 255,527.41	$ 299,898.20	$ 257,451.85	$ 216,242.55
Adult SMI Cost	$ 950,275.07	$ 891,257.13	$ 730,333.99	$ 999,929.64	$ 847,389.77	$ 934,655.65	$ 1,019,385.47	$ 950,123.46	$ 997,558.49	$ 1,325,771.83	$1,212,437.83	$ 1,028,694.87
Child SED Cost	$ 182,977.96	$ 153,582.91	$ 144,033.21	$ 186,877.35	$ 160,983.19	$ 165,391.62	$ 208,012.28	$ 189,080.49	$ 198,232.49	$ 264,948.87	$ 216,907.46	$ 221,292.28
Total	$ 2,588,572.50	$ 2,402,386.01	$ 2,242,597.49	$ 2,703,402.15	$ 2,337,556.07	$ 2,637,443.52	$ 2,728,236.97	$ 2,664,952.88	$ 2,722,152.52	$ 3,348,707.96	$3,145,813.48	$ 2,300,145.19
Adult IDD Cost per consumer	$ 4,697.24	$ 4,181.40	$ 4,354.94	$ 4,541.62	$ 4,130.31	$ 4,661.37	$ 4,301.65	$ 4,426.98	$ 4,522.54	$ 5,207.46	$ 5,324.88	$ 3,170.78
Child IDD Cost per consumer	$ 3,730.21	$ 3,265.26	$ 3,640.92	$ 4,187.56	$ 3,128.67	$ 3,593.38	$ 4,049.60	$ 3,382.20	$ 3,078.64	$ 4,108.19	$ 3,258.88	$ 3,089.18
Adult SMI Cost per consumer	$ 1,856.01	$ 1,761.38	$ 1,547.32	$ 1,848.30	$ 1,701.59	$ 1,787.10	$ 1,870.43	$ 1,779.26	$ 1,868.09	$ 2,305.69	$ 2,232.85	$ 2,017.05
Child SED Cost per consumer	$ 1,759.40	$ 1,435.35	$ 1,426.07	$ 1,557.31	$ 1,341.53	$ 1,401.62	$ 1,575.85	$ 1,411.05	$ 1,513.23	$ 2,119.59	$ 1,694.59	$ 1,784.62
Total	$ 2,756.73	$ 2,520.87	$ 2,497.32	$ 2,703.40	$ 2,440.04	$ 2,669.48	$ 2,648.77	$ 2,582.32	$ 2,645.43	$ 3,180.16	$ 3,072.08	$ 2,378.64

FY2025 Service Information For Leelanau County

Area of Service	October	November	December	January	February	March	April	May	June	July	August	September
Additional Supports (Homebased, Respite, Residential, Clubhouse and Nursing	$ 13,103.72	$ 14,706.07	$ 11,046.73	$ 18,001.76	$ 16,987.41	$ 20,175.20	$ 22,586.82	$ 16,791.13	$ 17,780.61	$ 16,831.07	$ 17,807.57	$ 14,964.94
Autism Services	$ 5,093.32	$ 5,503.00	$ 5,959.00	$ 8,554.75	$ 9,542.50	$ 11,539.79	$ 11,346.00	$ 12,270.00	$ 12,541.75	$ 10,417.83	$ 11,376.52	$ 3,564.25
Case Management, ACT and Treatment Planning	$ 22,856.42	$ 21,511.25	$ 18,732.00	$ 17,367.68	$ 18,915.95	$ 19,465.47	$ 21,277.29	$ 17,536.22	$ 14,274.29	$ 29,270.79	$ 20,851.17	$ 23,130.83
Community Living Supports	$ 167,145.77	$ 157,792.30	$ 158,902.24	$ 169,351.80	$ 147,824.12	$ 170,850.34	$ 157,247.67	$ 166,165.43	$ 153,901.73	$ 172,963.93	$ 168,531.19	$ 113,149.80
Crisis Services, Assessments and Testing	$ 14,409.00	$ 14,236.00	$ 5,373.00	$ 4,163.00	$ 6,796.00	$ 7,101.00	$ 12,338.00	$ 12,107.00	$ 6,794.00	$ 9,177.92	$ 11,091.27	$ 10,734.15
Evaluation and Management Physician Level	$ 5,857.39	$ 8,511.11	$ 5,922.14	$ 6,871.14	$ 7,691.52	$ 6,993.34	$ 11,171.56	$ 8,690.91	$ 5,441.79	$ 9,013.22	$ 8,694.06	$ 6,122.31
Psychiatric Inpatient	$ 7,496.40	$ 38,742.72	$ 14,110.32	$ 11,519.66	$ 20,903.28	$ -	$ 3,527.58	$ 23,749.46	$ 24,693.06	$ 8,883.00	$ 15,228.00	0
Psychotherapy and Outpatient Services	$ 10,801.96	$ 6,786.74	$ 9,301.18	$ 10,099.18	$ 9,606.28	$ 8,070.56	$ 12,865.23	$ 9,766.38	$ 17,775.39	$ 34,235.34	$ 22,424.92	$ 14,509.96
Vocational & Skills Building, Family and Health Services	$ 7,943.79	$ 5,873.15	$ 4,915.89	$ 9,023.47	$ 8,364.57	$ 7,984.43	$ 7,151.92	$ 8,843.68	$ 8,013.49	$ 7,878.60	$ 6,144.28	$ 2,829.27
Other		$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ 512.58	$ -
Total	$ 254,707.77	$ 273,662.34	$ 234,262.50	$ 254,952.44	$ 246,631.63	$ 252,180.13	$ 259,512.07	$ 275,920.21	$ 261,216.11	$ 298,671.70	$ 282,661.56	$ 189,005.51
Number of Registered People Receiving Services	91	98	93	88	91	94	97	95	84	98	87	86
Average Cost per Registered Person Served	$ 2,798.99	$ 2,792.47	$ 2,518.95	$ 2,897.19	$ 2,710.24	$ 2,682.77	$ 2,675.38	$ 2,904.42	$ 3,109.72	$ 3,047.67	$ 3,248.98	$ 2,197.74
Service Transactions Provided	11,960	10,315	10,449	12,112	11,542	12,518	12,305	11,625	11,745	11,960	10,892	4,786
Average Cost per Transaction	$ 21	$ 27	$ 22	$ 21	$ 21	$ 20	$ 21	$ 24	$ 22	$ 25	$ 26	$ 39
Count of Adult IDD	40	37	37	38	37	39	40	40	41	40	36	35
Count of Child IDD	3	4	4	4	4	5	4	3	4	5	3	3
Count of Adult SMI	37	44	42	37	41	41	43	41	31	41	38	40
Count of Child SED	11	13	10	9	9	9	10	11	8	12	10	8
Total	91	98	93	88	91	94	97	95	84	98	87	86
IDD Adult Cost	$ 183,840.28	$ 170,595.09	$ 167,462.58	$ 182,693.91	$ 163,462.65	$ 187,418.07	$ 175,822.97	$ 185,233.01	$ 173,356.59	$ 191,289.51	$ 188,642.63	$ 121,984.59
IDD Child Cost	$ 7,729.32	$ 24,184.00	$ 7,363.00	$ 9,989.56	$ 11,646.50	$ 15,500.79	$ 15,098.00	$ 13,996.00	$ 13,247.75	$ 13,914.87	$ 13,132.36	$ 5,351.93
Adult SMI Cost	$ 50,942.23	$ 68,332.53	$ 49,150.74	$ 38,863.89	$ 58,963.48	$ 37,068.27	$ 52,460.10	$ 53,548.20	$ 64,967.09	$ 74,095.13	$ 67,774.65	$ 48,585.94
Child SED Cost	$ 12,195.94	$ 10,550.72	$ 10,286.18	$ 23,405.08	$ 12,559.00	$ 12,193.00	$ 16,131.00	$ 23,143.00	$ 9,644.68	$ 19,372.19	$ 13,111.92	$ 13,083.05
Total	$ 254,707.77	$ 273,662.34	$ 234,262.50	$ 254,952.44	$ 246,631.63	$ 252,180.13	$ 259,512.07	$ 275,920.21	$ 261,216.11	$ 298,671.70	$ 282,661.56	$ 189,005.51
Adult IDD Cost per consumer	$ 4,596.01	$ 4,610.68	$ 4,526.02	$ 4,807.73	$ 4,417.91	$ 4,805.59	$ 4,395.57	$ 4,630.83	$ 4,228.21	$ 4,782.24	$ 5,240.07	$ 3,485.27
Child IDD Cost per consumer	$ 2,576.44	$ 6,046.00	$ 1,840.75	$ 2,497.39	$ 2,911.63	$ 3,100.16	$ 3,774.50	$ 4,665.33	$ 3,311.94	$ 2,782.97	$ 4,377.45	$ 1,783.98
Adult SMI Cost per consumer	$ 1,376.82	$ 1,553.01	$ 1,170.26	$ 1,050.38	$ 1,438.13	$ 904.10	$ 1,220.00	$ 1,306.05	$ 2,095.71	$ 1,807.20	$ 1,783.54	$ 1,214.65
Child SED Cost per consumer	$ 1,108.72	$ 811.59	$ 1,028.62	$ 2,600.56	$ 1,395.44	$ 1,354.78	$ 1,613.10	$ 2,103.91	$ 1,205.59	$ 1,614.35	$ 1,311.19	$ 1,635.38
Total	$ 2,798.99	$ 2,792.47	$ 2,518.95	$ 2,897.19	$ 2,710.24	$ 2,682.77	$ 2,675.38	$ 2,904.42	$ 3,109.72	$ 3,047.67	$ 3,248.98	$ 2,197.74

FY2025 Service Information For Missaukee County

Area of Service	October	November	December	January	February	March	April	May	June	July	August	September
Additional Supports (Homebased, Respite, Residential, Clubhouse and Nursing	$ 23,179.01	$ 20,895.68	$ 18,217.61	$ 26,085.43	$ 20,931.92	$ 29,330.26	$ 31,041.85	$ 28,561.86	$ 29,668.21	$ 26,355.37	$ 21,097.16	$ 18,347.87
Autism Services	$ 15,587.10	$ 11,418.77	$ 11,111.75	$ 22,011.50	$ 22,744.01	$ 25,254.46	$ 21,866.49	$ 26,064.85	$ 24,741.25	$ 25,715.83	$ 23,286.75	$ 14,907.25
Case Management, ACT and Treatment Planning	$ 26,583.67	$ 20,549.63	$ 21,207.03	$ 22,186.02	$ 22,587.14	$ 26,554.30	$ 28,351.06	$ 35,378.38	$ 37,522.93	$ 56,923.78	$ 47,566.98	$ 44,806.11
Community Living Supports	$ 422,946.32	$ 402,977.41	$ 409,528.67	$ 419,866.47	$ 379,893.96	$ 413,987.92	$ 398,937.56	$ 406,726.17	$ 401,249.01	$ 424,520.29	$ 431,670.70	$ 315,317.97
Crisis Services, Assessments and Testing	$ 11,419.00	$ 10,984.00	$ 14,725.20	$ 3,775.00	$ 11,591.75	$ 11,324.00	$ 17,768.48	$ 9,162.00	$ 9,611.00	$ 19,568.88	$ 15,520.82	$ 18,420.30
Evaluation and Management Physician Level	$ 12,741.30	$ 12,531.43	$ 12,509.81	$ 13,552.60	$ 15,206.98	$ 15,214.85	$ 15,121.82	$ 16,197.16	$ 15,962.13	$ 17,809.16	$ 14,164.43	$ 13,601.06
Psychiatric Inpatient	$ 10,455.40	$ 39,778.33	$ 23,110.32	$ 13,745.35	$ -	$ 43,163.77	$ 144,062.39	$ 8,883.00	$ 18,109.00	$ 51,991.44	$ 25,389.50	0
Psychotherapy and Outpatient Services	$ 17,868.90	$ 11,207.68	$ 10,984.28	$ 16,721.21	$ 12,310.00	$ 14,106.00	$ 15,770.12	$ 29,036.83	$ 22,426.12	$ 43,867.66	$ 40,103.32	$ 34,264.02
Vocational & Skills Building, Family and Health Services	$ 17,968.16	$ 16,115.51	$ 13,025.94	$ 17,938.48	$ 14,058.04	$ 14,698.25	$ 11,347.05	$ 10,083.63	$ 13,224.57	$ 11,955.49	$ 8,782.23	$ 5,962.11
Other	$ 3,567.33	$ 2,141.64	$ 1,950.00	$ 2,853.11	$ 1,985.64	$ 825.11	$ 2,229.11	$ 2,003.14	$ 4,008.88	$ 1,560.51	$ 1,508.53	$ 1,935.08
Total	$ 562,316.19	$ 548,600.08	$ 536,370.61	$ 558,735.17	$ 501,309.44	$ 594,458.92	$ 686,495.93	$ 572,097.02	$ 576,523.10	$ 680,268.41	$ 629,090.42	$ 467,561.77
Number of Registered People Receiving Services	127	129	125	116	127	134	132	138	132	140	133	128
Average Cost per Registered Person Served	$ 4,427.69	$ 4,252.71	$ 4,290.96	$ 4,816.68	$ 3,947.32	$ 4,436.26	$ 5,200.73	$ 4,145.63	$ 4,367.60	$ 4,859.06	$ 4,730.00	$ 3,652.83
Service Transactions Provided	27,280	24,307	24,026	25,960	23,990	28,065	20,880	20,523	18,025	17,667	16,808	8,957
Average Cost per Transaction	$ 21	$ 23	$ 22	$ 22	$ 21	$ 21	$ 33	$ 28	$ 32	$ 39	$ 37	$ 52
Count of Adult IDD	45	44	43	43	46	46	45	45	44	44	44	42
Count of Child IDD	15	11	10	11	10	10	11	14	9	8	8	8
Count of Adult SMI	49	58	60	46	53	59	52	54	53	64	57	51
Count of Child SED	18	16	12	16	18	19	24	25	26	24	24	27
Total	127	129	125	116	127	134	132	138	132	140	133	128
IDD Adult Cost	$ 394,449.03	$ 367,979.92	$ 368,587.39	$ 388,264.41	$ 353,723.30	$ 392,900.24	$ 381,696.23	$ 384,604.51	$ 396,340.00	$ 409,158.11	$ 394,807.96	$ 318,574.61
IDD Child Cost	$ 30,328.64	$ 19,500.30	$ 18,977.49	$ 29,723.50	$ 28,678.58	$ 33,436.66	$ 62,507.67	$ 35,173.34	$ 32,204.21	$ 34,685.59	$ 32,373.10	$ 17,597.61
Adult SMI Cost	$ 116,342.52	$ 140,362.36	$ 135,386.73	$ 119,408.26	$ 95,860.56	$ 138,784.77	$ 189,325.28	$ 115,273.17	$ 113,343.89	$ 196,116.04	$ 150,427.52	$ 87,911.40
Child SED Cost	$ 21,196.00	$ 20,757.50	$ 13,419.00	$ 21,339.00	$ 23,047.00	$ 29,337.25	$ 52,966.75	$ 37,046.00	$ 34,635.00	$ 40,308.67	$ 51,481.84	$ 43,478.15
Total	$ 562,316.19	$ 548,600.08	$ 536,370.61	$ 558,735.17	$ 501,309.44	$ 594,458.92	$ 686,495.93	$ 572,097.02	$ 576,523.10	$ 680,268.41	$ 629,090.42	$ 467,561.77
Adult IDD Cost per consumer	$ 8,765.53	$ 8,363.18	$ 8,571.80	$ 9,029.40	$ 7,689.64	$ 8,541.31	$ 8,482.14	$ 8,546.77	$ 9,007.73	$ 9,299.05	$ 8,972.91	$ 7,585.11
Child IDD Cost per consumer	$ 2,021.91	$ 1,772.75	$ 1,897.75	$ 2,702.14	$ 2,867.86	$ 3,343.67	$ 5,682.52	$ 2,512.38	$ 3,578.25	$ 4,335.70	$ 4,046.64	$ 2,199.70
Adult SMI Cost per consumer	$ 2,374.34	$ 2,420.04	$ 2,256.45	$ 2,595.83	$ 1,808.69	$ 2,352.28	$ 3,640.87	$ 2,134.69	$ 2,138.56	$ 3,064.31	$ 2,639.08	$ 1,723.75
Child SED Cost per consumer	$ 1,177.56	$ 1,297.34	$ 1,118.25	$ 1,333.69	$ 1,280.39	$ 1,544.07	$ 2,206.95	$ 1,481.84	$ 1,332.12	$ 1,679.53	$ 2,145.08	$ 1,610.30
Total	$ 4,427.69	$ 4,252.71	$ 4,290.96	$ 4,816.68	$ 3,947.32	$ 4,436.26	$ 5,200.73	$ 4,145.63	$ 4,367.60	$ 4,859.06	$ 4,730.00	$ 3,652.83

FY2025 Service Information for Roscommon County

Area of Service	October	November	December	January	February	March	April	May	June	July	August	September
Additional Supports (Homebased, Respite, Residential, Clubhouse and Nursing	$ 40,150.08	$ 38,283.68	$ 42,613.50	$ 56,659.37	$ 28,657.81	$ 44,518.45	$ 43,223.74	$ 44,602.38	$ 40,698.72	$ 48,280.04	$ 39,152.35	**$40,717.09**
Autism Services	$ 6,402.63	$ 12,182.44	$ 23,061.13	$ 25,491.84	$ 29,722.65	$ 34,926.67	$ 35,670.82	$ 33,342.10	$ 35,943.20	$ 46,559.96	$ 46,713.66	$ 45,313.33
Case Management, ACT and Treatment Planning	$ 69,978.41	$ 68,717.09	$ 58,985.52	$ 71,312.52	$ 73,637.88	$ 80,763.22	$ 95,197.81	$ 96,409.34	$ 75,427.40	$ 135,563.48	$ 122,854.95	$ 114,737.02
Community Living Supports	$ 455,029.46	$ 459,308.40	$ 459,977.64	$ 499,852.74	$ 492,121.09	$ 527,188.56	$ 533,095.49	$ 544,635.31	$ 523,969.67	$ 559,863.33	$ 530,787.37	$ 345,480.88
Crisis Services, Assessments and Testing	$ 33,226.44	$ 21,118.20	$ 18,900.00	$ 9,897.00	$ 13,968.00	$ 19,756.00	$ 21,743.00	$ 23,284.88	$ 14,083.88	$ 15,721.72	$ 21,228.74	$ 32,786.45
Evaluation and Management Physician Level	$ 41,079.65	$ 38,539.57	$ 33,706.28	$ 43,659.85	$ 39,773.27	$ 36,405.81	$ 38,601.69	$ 38,108.29	$ 34,347.71	$ 42,150.59	$ 41,019.30	$ 29,615.35
Psychiatric Inpatient	$ 163,299.57	$ 67,176.28	$ 39,337.28	$ 37,090.50	$ 47,968.15	$ 30,255.64	$ 12,797.79	$ 58,830.58	$ 33,818.21	$ 48,227.78	$ 6,345.00	$ 8,656.00
Psychotherapy and Outpatient Services	$ 62,292.22	$ 63,030.22	$ 51,921.72	$ 67,623.40	$ 67,652.08	$ 57,797.30	$ 55,347.14	$ 69,298.49	$ 55,631.74	$ 98,773.40	$ 89,165.14	$ 82,417.66
Vocational & Skills Building, Family and Health Services	$ 12,406.31	$ 10,296.30	$ 7,278.28	$ 12,130.10	$ 10,863.10	$ 7,546.30	$ 12,096.05	$ 12,400.88	$ 11,543.51	$ 11,463.40	$ 10,031.60	$ 6,310.00
Other	$ 1,301.10	$ 1,875.30	$ 1,146.99	$ 3,496.68	$ 2,123.72	$ 1,872.00	$ 2,555.60	$ 3,043.67	$ 3,144.44	$ 2,506.51	$ 551.07	$ 910.72
Total	$ 885,165.87	$ 780,527.48	$ 736,928.34	$ 827,214.00	$ 806,487.75	$ 841,029.95	$ 850,329.13	$ 923,955.92	$ 828,608.48	$ 1,009,110.21	$ 907,849.18	$ 706,944.50
Number of Registered People Receiving Services	303	305	304	299	295	294	293	307	303	294	300	268
Average Cost per Registered Person Served	$ 2,921.34	$ 2,559.11	$ 2,424.11	$ 2,766.60	$ 2,733.86	$ 2,860.65	$ 2,902.15	$ 3,009.63	$ 2,734.68	$ 3,432.35	$ 3,026.16	$ 2,637.85
Service Transactions Provided	23,728	22,018	21,197	25,611	25,300	27,435	26,406	26,013	25,346	25,782	26,314	10,224
Average Cost per Transaction	$ 37	$ 35	$ 35	$ 32	$ 32	$ 31	$ 32	$ 36	$ 33	$ 39	$ 35	$ 69
Count of Adult IDD	66	67	67	61	62	61	63	62	65	64	63	62
Count of Child IDD	22	24	19	19	21	21	19	22	19	19	22	24
Count of Adult SMI	163	160	173	165	163	162	161	169	164	166	166	127
Count of Child SED	52	54	45	54	49	50	50	54	55	45	49	55
Total	303	305	304	299	295	294	293	307	303	294	300	268
IDD Adult Cost	$ 376,318.71	$ 355,501.74	$ 347,014.03	$ 391,962.95	$ 364,783.31	$ 382,097.71	$ 398,760.60	$ 419,988.17	$ 387,160.59	$ 429,862.26	$ 403,445.99	$ 263,822.33
IDD Child Cost	$ 55,693.35	$ 31,982.66	$ 39,560.97	$ 47,198.46	$ 49,278.41	$ 58,150.23	$ 57,100.67	$ 69,082.51	$ 56,184.77	$ 78,614.01	$ 82,038.80	$ 83,983.87
Adult SMI Cost	$ 370,280.93	$ 295,158.44	$ 298,704.64	$ 319,944.03	$ 329,073.04	$ 322,016.51	$ 314,137.61	$ 365,380.54	$ 320,423.31	$ 413,163.91	$ 347,219.90	$ 261,062.64
Child SED Cost	$ 82,872.88	$ 97,884.64	$ 51,648.70	$ 68,108.56	$ 63,352.99	$ 78,765.50	$ 80,330.25	$ 69,504.70	$ 64,839.81	$ 87,470.03	$ 75,144.49	$ 98,075.66
Total	$ 885,165.87	$ 780,527.48	$ 736,928.34	$ 827,214.00	$ 806,487.75	$ 841,029.95	$ 850,329.13	$ 923,955.92	$ 828,608.48	$ 1,009,110.21	$ 907,849.18	$ 706,944.50
Adult IDD Cost per consumer	$ 5,701.80	$ 5,306.00	$ 5,179.31	$ 6,425.62	$ 5,883.60	$ 6,263.90	$ 6,329.53	$ 6,774.00	$ 5,956.32	$ 6,716.60	$ 6,403.90	$ 4,255.20
Child IDD Cost per consumer	$ 2,531.52	$ 1,332.61	$ 2,082.16	$ 2,484.13	$ 2,346.59	$ 2,769.06	$ 3,005.30	$ 3,140.11	$ 2,957.09	$ 4,137.58	$ 3,729.04	$ 3,499.33
Adult SMI Cost per consumer	$ 2,271.66	$ 1,844.74	$ 1,726.62	$ 1,939.05	$ 2,018.85	$ 1,987.76	$ 1,951.17	$ 2,162.02	$ 1,953.80	$ 2,488.94	$ 2,091.69	$ 2,055.61
Child SED Cost per consumer	$ 1,593.71	$ 1,812.68	$ 1,147.75	$ 1,261.27	$ 1,292.92	$ 1,575.31	$ 1,606.61	$ 1,287.12	$ 1,178.91	$ 1,943.78	$ 1,533.56	$ 1,783.19
Total	$ 2,921.34	$ 2,559.11	$ 2,424.11	$ 2,766.60	$ 2,733.86	$ 2,860.65	$ 2,902.15	$ 3,009.63	$ 2,734.68	$ 3,432.35	$ 3,026.16	$ 2,637.85

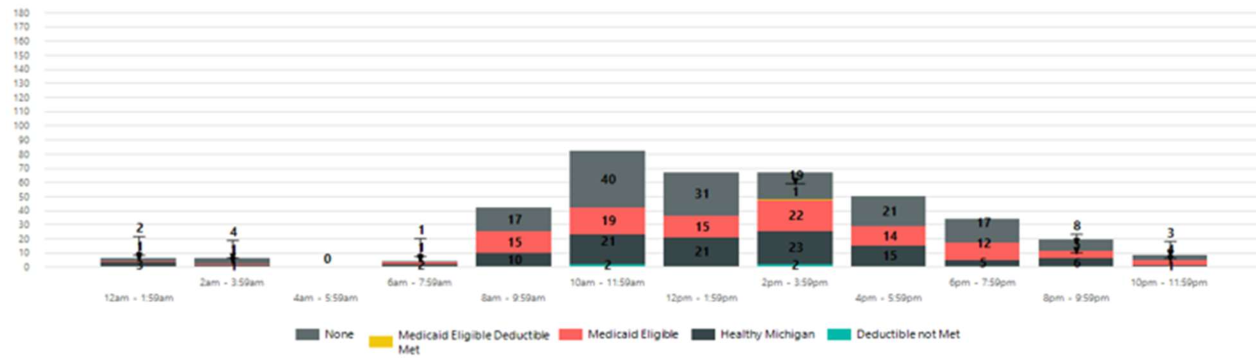
FY2025 Service Information for Wexford County

Area of Service	October	November	December	January	February	March	April	May	June	July	August	September
Additional Supports (Homebased, Respite, Residential, Clubhouse and Nursing	$ 138,522.89	$ 120,468.45	$ 97,535.82	$ 110,383.02	$ 106,813.66	$ 132,151.67	$ 134,984.94	$ 133,180.31	$ 124,372.81	$ 172,740.50	$ 152,797.43	$ 135,709.56
Autism Services	$ 79,658.42	$ 84,127.70	$ 68,418.85	$ 82,952.29	$ 73,293.01	$ 89,412.00	$ 98,899.52	$ 99,043.80	$ 89,182.81	$ 98,489.79	$ 93,800.58	$ 82,307.00
Case Management, ACT and Treatment Planning	$ 132,697.17	$ 118,022.32	$ 104,506.21	$ 125,600.46	$ 116,258.56	$ 124,316.26	$ 138,858.32	$ 144,651.49	$ 126,155.84	$ 211,959.50	$ 191,898.16	$ 193,656.37
Community Living Supports	$ 820,165.42	$ 783,990.73	$ 810,395.28	$ 800,342.19	$ 769,514.50	$ 860,176.11	$ 852,618.03	$ 858,084.81	$ 831,586.24	$ 893,048.74	$ 877,834.38	$ 673,052.34
Crisis Services, Assessments and Testing	$ 40,404.57	$ 54,620.20	$ 38,509.00	$ 46,071.42	$ 44,227.12	$ 48,562.32	$ 38,429.00	$ 42,206.00	$ 48,295.48	$ 63,502.62	$ 59,607.84	$ 68,766.97
Evaluation and Management Physician Level	$ 75,070.68	$ 59,875.95	$ 52,446.95	$ 65,307.94	$ 67,471.91	$ 67,878.51	$ 80,216.89	$ 60,175.05	$ 57,131.25	$ 70,588.68	$ 55,231.86	$ 58,407.18
Psychiatric Inpatient	$ 154,568.67	$ 253,032.78	$ 110,235.22	$ 121,542.41	$ 71,833.46	$ 78,386.68	$ 164,984.04	$ 64,339.01	$ 54,178.67	$ 63,951.10	$ 102,740.30	$ 36,407.60
Psychotherapy and Outpatient Services	$ 97,327.88	$ 76,171.47	$ 63,291.06	$ 107,089.30	$ 110,916.17	$ 97,316.45	$ 130,211.56	$ 118,184.21	$ 124,913.42	$ 238,653.27	$ 190,099.46	$ 210,778.02
Vocational & Skills Building, Family and Health Services	$ 63,163.20	$ 53,676.43	$ 48,048.71	$ 65,355.67	$ 61,541.46	$ 53,193.68	$ 53,347.43	$ 50,252.93	$ 52,570.54	$ 53,639.67	$ 46,105.40	$ 28,895.15
Other	$ 10,239.60	$ 8,257.93	$ 6,156.61	$ 7,609.29	$ 7,419.89	$ 7,073.27	$ 10,254.06	$ 8,958.00	$ 9,168.07	$ 7,510.99	$ 7,723.83	$ 6,389.35
Total	$ 1,611,818.50	$ 1,612,243.96	$ 1,399,543.71	$ 1,532,253.99	$ 1,429,289.74	$ 1,558,466.95	$ 1,702,803.79	$ 1,579,075.61	$ 1,517,555.13	$ 1,874,084.86	$ 1,777,839.24	$ 1,494,369.54
Number of Registered People Receiving Services	558	551	501	541	530	543	583	557	545	545	513	514
Average Cost per Registered Person Served	$ 2,888.56	$ 2,926.03	$ 2,793.50	$ 2,832.26	$ 2,696.77	$ 2,870.10	$ 2,920.76	$ 2,834.97	$ 2,784.50	$ 3,438.69	$ 3,465.57	$ 2,907.33
Service Transactions Provided	58,733	51,648	50,763	56,199	54,005	61,121	58,637	57,718	58,219	60,871	56,732	36,201
Average Cost per Transaction	$ 27	$ 31	$ 28	$ 27	$ 26	$ 25	$ 29	$ 27	$ 26	$ 31	$ 31	$ 41
Count of Adult IDD	124	124	119	123	118	124	131	123	123	126	123	122
Count of Child IDD	55	59	53	56	54	56	57	59	60	51	64	51
Count of Adult SMI	282	264	239	264	262	262	278	262	254	267	220	228
Count of Child SED	97	104	90	98	96	101	117	113	108	101	106	113
Total	558	551	501	541	530	543	583	557	545	545	513	514
IDD Adult Cost	$ 762,628.55	$ 810,202.60	$ 735,918.68	$ 751,147.64	$ 716,053.26	$ 767,572.14	$ 752,062.70	$ 743,298.80	$ 741,767.44	$ 803,618.17	$ 785,787.97	$ 609,881.20
IDD Child Cost	$ 121,410.56	$ 158,460.61	$ 108,631.79	$ 129,034.58	$ 117,966.26	$ 132,299.15	$ 142,686.70	$ 153,208.72	$ 146,986.45	$ 167,094.63	$ 164,252.07	$ 134,977.51
Adult SMI Cost	$ 582,126.66	$ 533,562.21	$ 487,868.26	$ 504,840.73	$ 490,111.72	$ 519,486.76	$ 621,903.45	$ 562,309.90	$ 513,769.79	$ 720,923.51	$ 650,505.66	$ 551,158.30
Child SED Cost	$ 145,652.73	$ 110,018.54	$ 67,124.98	$ 147,231.04	$ 105,158.50	$ 139,108.90	$ 186,150.94	$ 124,052.16	$ 128,261.62	$ 182,448.55	$ 177,293.54	$ 198,352.53
Total	$ 1,611,818.50	$ 1,612,243.96	$ 1,399,543.71	$ 1,532,253.99	$ 1,429,289.74	$ 1,558,466.95	$ 1,702,803.79	$ 1,582,869.58	$ 1,530,785.30	$ 1,874,084.86	$ 1,777,839.24	$ 1,494,369.54
Adult IDD Cost per consumer	$ 6,150.23	$ 6,533.89	$ 6,184.19	$ 6,106.89	$ 6,068.25	$ 6,190.10	$ 5,740.94	$ 6,043.08	$ 6,030.63	$ 6,377.92	$ 6,388.52	$ 4,999.03
Child IDD Cost per consumer	$ 2,207.46	$ 2,685.77	$ 2,049.66	$ 2,304.19	$ 2,184.56	$ 2,362.48	$ 2,503.28	$ 2,596.76	$ 2,449.77	$ 3,276.37	$ 2,566.44	$ 2,646.62
Adult SMI Cost per consumer	$ 2,064.28	$ 2,021.07	$ 2,041.29	$ 1,912.28	$ 1,870.66	$ 1,982.77	$ 2,237.06	$ 2,146.22	$ 2,022.72	$ 2,700.09	$ 2,956.84	$ 2,417.36
Child SED Cost per consumer	$ 1,501.57	$ 1,057.87	$ 745.83	$ 1,502.36	$ 1,095.40	$ 1,377.32	$ 1,591.03	$ 1,097.81	$ 1,187.61	$ 1,806.42	$ 1,672.58	$ 1,755.33
Total	$ 2,888.56	$ 2,926.03	$ 2,793.50	$ 2,832.26	$ 2,696.77	$ 2,870.10	$ 2,920.76	$ 2,841.78	$ 2,808.78	$ 3,438.69	$ 3,465.57	$ 2,907.33

FY2025 Monthly Service Information for Crawford County												
Area of Service	October	November	December	January	February	March	April	May	June	July	August	September
Additional Supports (Homebased, Respite, Residential, Clubhouse and Nursing	$ 21,277.25	$ 20,778.19	$ 22,469.55	$ 27,757.25	$ 22,618.15	$ 29,706.13	$ 38,540.06	$ 34,495.29	$ 36,752.75	$ 32,168.25	$ 30,952.21	$ 30,790.85
Autism Services	$ 34,638.86	$ 29,203.67	$ 25,683.47	$ 24,501.77	$ 23,010.98	$ 22,365.20	$ 18,789.53	$ 22,589.52	$ 31,709.31	$ 32,688.42	$ 32,550.18	$ 33,066.82
Case Management, ACT and Treatment Planning	$ 51,339.48	$ 45,393.55	$ 37,104.14	$ 48,628.52	$ 37,613.76	$ 51,992.93	$ 48,725.63	$ 53,970.75	$ 48,132.89	$ 82,890.23	$ 64,277.16	$ 79,187.21
Community Living Supports	$ 340,000.93	$ 335,303.82	$ 337,538.57	$ 368,818.78	$ 348,682.87	$371,896.84	$ 347,576.59	$ 363,828.86	$385,163.52	$403,890.40	$ 409,582.27	$ 186,455.19
Crisis Services, Assessments and Testing	$ 16,524.00	$ 18,663.00	$ 14,965.00	$ 19,952.20	$ 11,570.00	$ 23,479.00	$ 17,271.00	$ 16,813.26	$ 12,991.00	$ 13,714.17	$ 33,316.62	$ 23,046.56
Evaluation and Management Physician Level	$ 23,783.55	$ 22,600.14	$ 19,529.58	$ 23,456.03	$ 22,946.15	$ 24,457.93	$ 22,826.16	$ 29,199.89	$ 23,003.10	$ 23,846.52	$ 27,556.14	$ 26,206.40
Psychiatric Inpatient	$ 36,687.34	$ 45,282.24	$ 70,589.82	$ 65,509.37	$ 10,989.11	$ 36,020.66	$ 45,094.47	$ 10,119.58	$ -	$ -	$ 41,582.02	$ 9,965.25
Psychotherapy and Outpatient Services	$ 23,542.00	$ 20,281.40	$ 14,407.36	$ 21,069.54	$ 20,452.72	$ 18,432.00	$ 25,769.74	$ 24,150.26	$ 21,149.38	$ 37,229.06	$ 22,808.28	$ 23,787.04
Vocational & Skills Building, Family and Health Services	$ 3,036.69	$ 2,454.29	$ 1,972.52	$ 4,221.29	$ 3,657.02	$ 2,813.52	$ 3,175.25	$ 2,969.09	$ 3,134.31	$ 1,771.81	$ 1,131.92	$ 800.47
Other	$ 1,248.00	$ 1,404.00	$ 936.00	$ 624.00	$ 936.00	$ 1,404.00	$ 2,184.00	$ 2,964.00	$ 2,028.00	$ 3,075.48	$ 2,477.47	$ 341.72
Total	$ 552,078.10	$ 541,364.30	$ 545,196.01	$ 604,538.75	$ 502,476.76	$582,568.21	$ 569,952.43	$ 561,100.50	$564,064.26	$631,274.34	$ 666,234.27	$ 413,647.51
Number of Registered People Receiving Services	173	190	176	181	175	192	195	196	177	182	189	174
Average Cost per Registered Person Served	$ 3,191.20	$ 2,849.29	$ 3,097.70	$ 3,339.99	$ 2,871.30	$ 3,034.21	$ 2,922.83	$ 2,862.76	$ 3,186.80	$ 3,468.54	$ 3,525.05	$ 2,377.28
Service Transactions Provided	27,152	25,693	23,655	26,213	22,933	25,170	24,358	25,771	25,119	26,713	27,141	8,059
Average Cost per Transaction	$ 20	$ 21	$ 23	$ 23	$ 22	$ 23	$ 23	$ 22	$ 22	$ 24	$ 25	$ 51
Count of Adult IDD	41	41	42	41	40	39	38	39	38	36	39	34
Count of Child IDD	9	9	10	11	12	11	16	9	9	13	16	9
Count of Adult SMI	102	114	100	105	95	114	112	120	103	108	106	98
Count of Child SED	21	26	24	24	28	28	29	28	27	25	28	33
Total	173	190	176	181	175	192	195	196	177	182	189	174
IDD Adult Cost	$ 285,652.48	$ 266,819.42	$ 256,121.10	$ 279,945.85	$ 260,749.39	$268,822.36	$ 255,580.46	$ 268,125.88	$258,145.20	$262,247.55	$ 274,576.93	$ 123,639.91
IDD Child Cost	$ 68,864.60	$ 59,659.81	$ 63,791.69	$ 70,269.21	$ 62,269.04	$ 62,921.90	$ 62,682.83	$ 63,765.48	$ 69,967.93	$ 79,294.53	$ 86,638.14	$ 39,367.83
Adult SMI Cost	$ 167,825.02	$ 188,154.07	$ 193,848.22	$ 221,689.69	$ 153,527.33	$214,651.95	$ 213,748.14	$ 190,746.14	$197,049.13	$250,510.54	$ 273,235.14	$ 194,569.04
Child SED Cost	$ 29,736.00	$ 26,731.00	$ 31,435.00	$ 32,634.00	$ 25,931.00	$ 36,172.00	$ 37,941.00	$ 38,463.00	$ 38,902.00	$ 39,221.72	$ 31,784.06	$ 56,070.73
Total	$ 552,078.10	$ 541,364.30	$ 545,196.01	$ 604,538.75	$ 502,476.76	$582,568.21	$ 569,952.43	$ 561,100.50	$564,064.26	$631,274.34	$ 666,234.27	$ 413,647.51
Adult IDD Cost per consumer	$ 6,967.13	$ 6,507.79	$ 6,098.12	$ 6,827.95	$ 6,518.73	$ 6,892.88	$ 6,725.80	$ 6,875.02	$ 6,793.29	$ 7,284.65	$ 7,040.43	$ 3,636.47
Child IDD Cost per consumer	$ 7,651.62	$ 6,628.87	$ 6,379.17	$ 6,388.11	$ 5,189.09	$ 5,720.17	$ 3,917.68	$ 7,085.05	$ 7,774.21	$ 6,099.58	$ 5,414.88	$ 4,374.20
Adult SMI Cost per consumer	$ 1,645.34	$ 1,650.47	$ 1,938.48	$ 2,111.33	$ 1,616.08	$ 1,882.91	$ 1,908.47	$ 1,589.55	$ 1,913.10	$ 2,319.54	$ 2,577.69	$ 1,985.40
Child SED Cost per consumer	$ 1,416.00	$ 1,028.12	$ 1,309.79	$ 1,359.75	$ 926.11	$ 1,291.86	$ 1,308.31	$ 1,373.68	$ 1,440.81	$ 1,568.87	$ 1,135.15	$ 1,699.11
Total	$ 3,191.20	$ 2,849.29	$ 3,097.70	$ 3,339.99	$ 2,871.30	$ 3,034.21	$ 2,922.83	$ 2,862.76	$ 3,186.80	$ 3,468.54	$ 3,525.05	$ 2,377.28

GTMHCAC Contacts by Time of the Day

- Dates: 8/1/2025 - 10/31/2025



Eligibility Type	12am - 1:59am	2am - 3:59am	4am - 5:59am	6am - 7:59am	8am - 9:59am	10am - 11:59am	12pm - 1:59pm	2pm - 3:59pm	4pm - 5:59pm	6pm - 7:59pm	8pm - 9:59pm	10pm - 11:59pm	Total
Deductible not Met	0	0	0	0	0	2	0	2	0	0	0	0	**4**
Healthy Michigan	3	1	0	2	10	21	21	23	15	5	6	1	**108**
Medicaid Eligible	1	1	0	1	15	19	15	22	14	12	5	4	**109**
Medicaid Eligible Deductible	0	0	0	0	0	0	0	1	0	0	0	0	**1**
None	2	4	0	1	17	40	31	19	21	17	8	3	**163**
Total	**6**	**6**	**0**	**4**	**42**	**82**	**67**	**67**	**50**	**34**	**19**	**8**	**385**

Outlook

Re: Insurance Premium Story for the Board.

From: [redacted]
Sent: Monday, November 10, 2025 12:32 PM
To: Lynda Zeller [redacted]
Subject: Insurance Premium Story for the Board.

Hi Lynda,

I wanted to share my frustration in real time with how our insurance premiums have changed DRASTICLY since I hired on here 7 years ago.

I was hired at NLCMHA in September of 2018. I chose the HSA for my family. At that time, it was free, and the agency contributed $6,000 to the fund annually which met the family deductible!!!! It was quite generous! It was one of the reasons I felt I could change jobs at the time. Over time the amount that the agency contributed has gone down. Two years ago, it was Drastic. This upcoming year the $1,440 agency contribution annually for a family on the plan went to Zero, and we are now having to PAY for the HSA at $144 a month. I currently try to maximize my contributions and have been putting in $200 a paycheck the last two years. It literally is gone with the regular health care costs of glasses, medications, acute visits etc.

That is like a $ 7,728 pay cut over the last 7 years. I know that insurance premiums are not something that the agency can control, but to be hit with all of this after no cola or step increase is really hard to swallow. I am making less now than I did 7 years ago when adding in the cost of benefits.

Feel free to share my story with the board. I feel like I am in a better place than a lot of folks who work for us, and yet I too am going to really have to budget and cut personal costs to be able to cover my family's health care next year.

I SO appreciate you advocating for us,

[redacted]

https://www.cadillacnews.com/news/residents-recover-at-club-cadillac-but-changes-loom/article_6f7b02bb-0ae6-4ec3-94f4-6e99f7838d87.html

Residents recover at Club Cadillac, but changes loom

- By Daniel Schoenherr Cadillac News
- Oct 20, 2025

CADILLAC — Leaving isolation isn't easy, but for many in northern Michigan, community-based recovery centers like Club Cadillac offer a path toward purpose.

The clubhouse model, where members share in daily responsibilities to build structure and confidence, has become a pillar of psychosocial rehabilitation across the state.

Many prospective members are referred by Northern Lakes Community Mental Health Authority-affiliated case managers, said Club Cadillac Director Amy Kotulski.

2.5-year member Marleen Cassidy had isolated herself for years due to post-traumatic stress. Her anxiety made daily tasks and talking to people feel insurmountable, until she was introduced to Club Cadillac.

"My case manager said she was taking me to lunch and brought me here instead," she said. "She tricked me, but it was the best thing that ever happened to me."

Like other members, Cassidy began coming in part-time to work in the kitchen and complete clerical work in the office. The facility also has a greenhouse and common areas for members to relax and socialize.

Clubhouse participation is one of many tools for recovery, and members are also often involved in other types of clinical and psychiatric care.

Outside of the clubhouse, Cassidy said she also participates in dialectical behavioral therapy, which aims to help people accept the reality of their lives and change their unhelpful behaviors. She also uses deep breathing, walks and placing ice on her face to ground herself when she experiences intense emotion.

For many, Kotulski said, the end goal of psychosocial rehabilitation is to begin building a life — like making meaningful social connections and finding employment outside the clubhouse. Club Cadillac helps members find transitional housing, write resumes and more.

Nikki Bardon, a 10-year member, used to be in and out of psychiatric hospitals due to severe mental illness. She now works a part-time job at Munson Hospital and works out at the Cadillac Area YMCA.

"I've really gained self-confidence because of it," she said.

Club Cadillac does a lot of work behind the scenes to ensure they can help as many people as possible, Kotulski said. The center can support 80 people in a three-month period.

Transportation is made possible with the help of WexExpress, she said, allowing Club Cadillac to serve Wexford and Missaukee county residents. Administrators also help members navigate Medicaid, providing financial assistance to those who aren't eligible.

Still, Kotulski said there are "way more" people that Club Cadillac could help with more funding.

In Michigan, an estimated 22% of adults experience a mental illness each year and potentially face challenges like anxiety, depression or other disorders, according to a 2022 report from the Michigan Health Endowment Fund. Nearly half of those individuals do not receive any treatment due to cost, provider availability, stigma or other barriers.

"If we were able to support members with different insurances, we would be able to have a larger space in the sense that we could incorporate more people," she said. "There's one in four adults that live with mental illness, and we don't have a quarter of the population of Wexford and Missaukee coming here."

Right now, Club Cadillac isn't getting more funding — it's getting less.

Some operational costs for the clubhouse, including staffing, are provided by NLCMHA. In September, the organization cut one staff member from the Cadillac and Traverse City clubhouses as part of a cost containment plan.

Reasons for the cuts included "insufficient revenue funding from the Department of Health and Human Services, rising service demands and high-cost contract providers on the expense side," interim Chief Executive Officer Dr. Curtis Cummins told the Cadillac News in July. NLCMHA is not the only agency of its kind navigating a challenging financial landscape, he added.

The looming potential of state and federal budget and contract procurement changes are also creating uncertainty for Club Cadillac, Kotulski said.

"If the Medicaid cuts go through ... then the way clubhouses operate are going to change completely," she said. "That is really scary right now because we do have a lot of stability."

The current cuts are unfortunate because clubhouses like Club Cadillac already have few support staff, said Clubhouse International Senior Program Officer Lee Kellogg. But he remains optimistic.

"It's a huge loss when you have a total of five staff," said Kellogg, who is based in Traverse City. "As Northern Lakes gets more solvent, however they're going to do that, I hope they'll be able to restore that one position."

Daniel Schoenherr's position is funded through Report for America and local fund-raising. To help continue local reporting please consider contributing to the Cadillac Area Community Foundation's Local Journalism Fund at www.justgiving.com/cadillacareacommunityfoundation.

Advocating for psychiatric beds in the region

AT ISSUE: MENTAL ILLNESS

BY KATE DAHLSTROM

At National Alliance on Mental Illness (NAMI) Grand Traverse, we continue to advocate for stronger, more comprehensive mental health services across our region.

Most recently, we testified to House legislators in Lansing to highlight the critical shortage of inpatient and longer-term (3-, 6- and 9-month) residential beds in Northern Michigan for individuals who have serious mental health challenges. (Learn more about our proposal for a Northern MI Mental Health Campus at the NAMI-GT website, https:// namigt.org.)

What we heard in Lansing: The House subcommittee we testified before held six hearings on Michigan's psychiatric bed shortage. Not a single person testified that our state has enough beds (according to the clerk).

The takeaway is clear: Michigan urgently needs more psychiatric beds and a better mental health care continuum. This leads to the next crucial question: Where will new beds be located?

What happens next: We will continue to follow the subcommittee's work and urge that their findings be reviewed by the full Michigan House of Representatives. We also will push for parallel action in the state Senate. At the regional level, we are calling on Northern Michigan legislators and key stakeholders to support our plan so that new beds are prioritized here, where the need is greatest.

Clarifying misconceptions about psychiatric hospital beds: Some people in our community believe that the Crisis Center and forthcoming crisis residential beds are sufficient. This is a dangerous misunderstanding. To be clear – the Crisis Center is a voluntary emergency service center. People walk in for help, and they can walk out. In contrast, psychiatric inpatient hospital beds are secure medical units or facilities providing the highest level of mental health care — including for those who are brought in involuntarily, often by law enforcement.

Crisis Center services are critical, but they are not enough. Hospital beds are necessary for a high level of care, safety, and longer- term recovery – particularly for those unable to recognize the severity of their illness.

I want to respond directly to a recent Record-Eagle Forum entitled: "More beds does not mean fewer tragedies." While we respect the work of Disability Rights Michigan (DRM) and the author of that article, it is widely recognized that DRM opposes court-ordered mental health care – particularly involuntary inpatient hospitalization. However, this position is out of sync with what we hear from families — those who know, firsthand, the devastation that untreated serious mental illness can cause.

Many serious mental illnesses

are accompanied by anosognosia, a condition in which individuals cannot recognize they are ill. Absent court intervention, the very part of the body making decisions about care is the part that desperately needs care – the brain. In such cases, voluntary treatment is often impossible. Without access to treatment, the outcomes are sadly predictable: family alienation, homelessness, incarceration or death.

The debate should not be about whether hospitalization is necessary – it should be about ensuring hospital care is delivered with compassion, dignity, and clinical excellence. We urge DRM to focus its efforts on ensuring all Michigan psychiatric hospitals meet high standards of care.

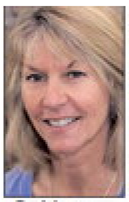
Setting the record straight on utilization rates: DRM also cited Michigan's inpatient utilization rate as evidence that the state over-relies on hospitalization. This is misleading, at best. It depends on which data you look at. In one case, the utilization rate is determined by number of beds as the denominator, which, in Michigan, is a very low number, resulting in a large utilization rate.

In closing, quality inpatient psychiatric beds should not be a luxury; they are a critical part of the mental health care system. They do not replace community-based services. They complement them.

Michigan must act, and Northern Michigan should be first in line for additional beds and expanded services.

Let’s give individuals and families the options they deserve — not just in times of crisis, but throughout their journey to recovery.

About the author: Kate Dahlstrom is president of the National Alliance on Mental Illness — Grand Traverse board.



Dahlstrom

https://www.record-eagle.com/news/arts_and_entertainment/art-of-recovery-returns-with-call-for-entries/article_4f056187-f48c-47a3-9379-0428fec95527.html

Art of Recovery returns with call for entries

- From Staff Reports

Oct 10, 2025

TRAVERSE CITY — Highlighting local artists while combating negative stigma is the canvas on which “Art of Recovery” is wrought.

The exhibit, now in its 18th year, seeks artists who live in the six counties served by Northern Lakes Community Mental Health: Crawford, Grand Traverse, Leelanau, Missaukee, Roscommon and Wexford.

Called “The Human Journey” show, it is open to “anyone who is recovering from anything,” according to a statement from the organization.

Artist need not be professionals or to have displayed their work before, according to previous reporting. Personal triumphs are what’s important, and the act of sharing this work falls squarely in that category, according to NLCMH Director of Customer Relations Kari Barker.

“We have heard over and over how important the show is to people who submit art and feel empowered by the doing of it and sharing their stories, and for the people who come to view the art who realize that others have gone through challenges and come out the other side. It’s been really inspirational for us as organizers, too,” Barker said.

Work can be entered through Oct. 24 at https://tinyurl.com/3v6advr8

The Art of Recovery show will be displayed Nov. 3-26 in the McGuire Room of the Traverse Area District Library. A free, public reception is 2:30 to 5:30 p.m. Nov. 18.

Barker points out the show is not a fundraiser for the organization, and artists who wish to sell their work will take home 100 percent of the proceeds.

There is no charge for entering art and viewing the show is also free.

“We have organized this show for the last 18 years as a way to convene community to celebrate the healing power and resilience of people, to combat stigma, and demonstrate that we are all in this human journey together,” Barker said.

If You Go

The Art of Recovery show will be displayed in the McGuire Room of the Traverse Area District Library Nov. 3-26. A free, public reception will be held on Tuesday, Nov. 18, from 2:30 to 5:30 p.m.

Carolyn Trnka's "Unity" photograph displayed in a previous show as part of "Art of Recovery: The Human Journey".

Betsy Zeeryp's "Dragon's Fruit" from a previous Art of Recovery show.

https://www.woodtv.com/news/michigan/critics-slam-state-plan-to-revamp-mental-health-care/amp/

Critics slam state plan to revamp mental health care

Ken Kolker, 10-5-25

GRAND RAPIDS, Mich. (WOOD) — The state is waiting on a judge to decide whether it can move forward with a controversial plan to revamp Michigan's mental health system.

Supporters, including the former director of the state's mental health system, say it could help close gaps like those uncovered in the recent Target 8 investigation, **"Tormented Minds, Broken System."**

Critics call it a plan to privatize the system and argue it could widen those gaps and remove local control.

It's all about who will manage the $4 billion a year system that treats 300,000 people, including those suffering with mental illness. Some community mental health agencies have sued to block the move.

"It's an existential threat to the safety net that's already got a hole in it," Ottawa County Community Mental Health CEO Dr. Michael Brashears said.

Holes like those uncovered by Target 8 in two high-profile cases: the **November 2024 death of Hank Wymer**, who was shot by Grand Rapids police, and the mass **stabbing at a Walmart near Traverse City**. **Bradford Gille** is charged in that case. Both men had **long histories of mental illness**.

"This problem that you're investigating, which by the way I appreciate you doing, is absolutely going to be compounded times 10," Brashears said.

The plan would open up bidding to manage federal Medicaid dollars that flow into community mental health. That's about 90% of the budget.

"This plan goes through, this time next year, we'll be handing over all of that coordination of services to some huge either insurance company or other bidder that's going to manage all of the CMH (community mental health) services," Brashears said.

The state's 46 community mental health programs, he says, would be just providers, no longer coordinating care in a loss of local control.

Robert Sheeran, CEO of the **Community Mental Health Association of Michigan**, fears nonprofit insurance companies will take over. The bidders must be nonprofits, state agencies or public universities.

"When people say nonprofit, they think it's mom and dad's nonprofit down the street," he said. "No, no, it's large corporations, the Blues, HAP, Priority."

He said those big nonprofit insurance companies are more interested in the bottom line than patient care.

"Most states that have privatized the managed-care function have seen terrible results," he said. "The results they've seen are low rates paid to providers and people who can't get access to care."

He said the move would also cost the state millions. Overhead costs could jump from the existing 2% to 15%, depending on who wins the bids, he said.

"So already you lose in Michigan, that would be a half a billion immediately," he said.

But former director of the state **Department of Community Mental Health** Jim Haveman said he believes the plan will be better for patients.

"We know the mental health system has problems," Haveman said. "I think what the state's trying to do is to fix some of that."

Right now, the Medicaid money flows through **10 regions**, known as prepaid inpatient health plans, that were created by the same Community Mental Health agencies that get that money. Members of county CMH boards are often also members of the boards for the regions that control the money. In fact, seven of the 14 board members of the Lakeshore Regional Entity, which covers West Michigan, are also members of local CMH boards.

"So it's kind of like the fox and the hen house kind of working together, and I think it's time to change that," Haveman said.

In August, the state issued a request for proposals, or RFPs, to open the bidding. It plans to make the change in October 2026. The state would be divided into three regions. The existing 10 regions aren't allowed to bid.

Haveman said he believes it could close the kinds of gaps in treatment uncovered by Target 8 in the cases of Wymer, who was shot and killed by Grand Rapids Police, and Gille, who is accused of stabbing 11 people at the Walmart in Traverse City. The system lost track of both men as they moved from one county to another.

"What the changes will do is fix some of the gaps," Haveman said. "The RPF says they don't want to have waitlists, they want to give priority to the most high-risk children and adults, they want to be able to trace people between larger regions. As you've pointed out, there's many times where somebody goes from one county to another and the data doesn't follow them or people drop their case and I think that will prevent a lot of that."

Haveman said he believes CMHs are afraid of competition.

"If I was a CMH, I'd say, bring it on. Bring it on, we will compete with anybody else. And I think a little competition in the CMH world is a good deal right now," he said.

He said he also believes it will make mental health agencies more accountable.

"They're going to listen to families more, I think, and what parents are saying," he said. "And there'll be more accessibility to go to a board and talk to somebody about it, because right now if somebody goes to the Lakeshore Regional Entity, they're talking to the CMH boards that are denying them services because they're the ones who sit on the board."

State Department of Health and Human Services spokeswoman Lynn Sutfin refused to be interviewed, citing pending litigation, but in an email said the proposal "reflects significant structural changes designed to improve service quality, increase accountability and enhance administrative efficiency across the system."

The proposal, she wrote, "was developed following extensive feedback collected from Medicaid beneficiaries, family members, advocacy organizations, community-based groups and other stakeholders. Respondents cited fragmentation, service inconsistency, and lack of accountability as persistent issues within the existing 10-region PIHP structure."

"The competitive bidding process is designed to address these concerns by creating a more unified, transparent and balanced behavioral health system," she wrote.

Former U.S. Sen. Debbie Stabenow, a Democrat, has issued a statement opposing the move, saying it will increase costs and decrease "access to critically needed services."

"Even more frightening is the fact that this privatization proposal comes at the same time that the Trump administration and Republicans in Congress have passed devastating cuts to Medicaid and the tax subsidies provided to persons who purchase their insurance from the health care exchanges, including their mental health coverage," Stabenow said.

"In light of the devastating federal cuts, the MHHS (Michigan Health and Human Services) proposal makes even less sense. Now is the time to pause and evaluate the impact of the federal cuts before proceeding with any new dramatic changes that will surely increase costs and cut services," her statement continued.

State Court of Claims Judge Christopher Yates is scheduled to hold a hearing on the state's proposal on Dec. 8.

https://www.northernexpress.com/calendar/2025/11/05/league-of-women-voters-of-leelanau-county-public-forum/

League of Women Voters of Leelanau County Public Forum

Wednesday **November** 5

Wednesday, November 5
12PM
Leelanau County Government Center, Suttons Bay
Education

"Federal Dollars & Rural Healthcare: What's Ahead for Our Region?" Find out how budget cuts in the One Big Beautiful Bill (OBBB) will impact the region's healthcare services, including rural hospitals, mental health services, the Indian Health Service & more. Panelists include Ed Dolan, an economist with the Niskanen Center; Gabe Schneider, director of Governmental Relations for Munson Healthcare; Greg McMorrow, a board member of Northern Lakes Community Mental Health; & Mari Rafael, an RN from Tribal Health Services.

#

Northern Lakes CMH

September 2025

Preliminary Board Report

Northern Lakes CMH

Summary of Variances and Fluctuations

October 1, 2024 through September 30, 2025

I. **Assets**

- Due from other govenmental units:

From NMRE past Fiscal Years	$	14,993,908
From NMRE Current Fiscal Year	$	5,964,071
Grants	$	304,500

II. **Liabilities**

- Accounts payable

Contract residential/day programs	$	5,410,136
Internal operations		3,493,899
SIP Homes		305,000

III. **Operating revenue**

- **Medicaid Capitation** - Estimated Medicaid expenses are approximately **$2.5M MORE** than the capitated payments received from NMRE resulting in a current **OVERSPEND.** .

- **Healthy Michigan Capitation** - Estimated Healthy Michigan expenses are approximately **$3.4M GREATER** than the capitated payments received from NMRE resulting in an **OVERSPEND**.

- **General Fund Capitation** - Estimated expenses are approximately **$3.5M MORE** than the capitated payments received resulting in an **OVERSPEND**. Approx. $1.9 million due to missed iSPA enrollments. Remainder due to spend-downs and consumers losing Medicaid coverage.

- **Grant Revenues** -Grant revenues and expenses are tracking as expected.

IV. **Operating expenses**

- **Salaries, wages and fringes** - Salaries and fringes are close to budget. Total directly operated expenses are about $200k over budget through September. Influenced by PTO payout for eliminated positions.

- **CMH Provider Network Contractual Services** - are about $6.7 M over budget through September. Mostly driven by residential contracts and CLS providers.

Northern Lakes CMH

Statement of Net Position
September 30, 2025

ASSETS & DEFERRED OUTFLOWS	(Unaudited) 9/30 2025	(Unaudited) 9/30 2024	Favorable (Unfavorable)
Current:			
Cash and cash equivalents	$ 7,042,271	$ 3,830,413	$ 3,211,858
Investments	-	8,461,079	(8,461,079)
Due from other govenmental units	16,612,836	15,439,260	1,173,576
Prepaid items	831,947	1,019,683	(187,736)
Total current	24,487,053	28,750,436	(4,263,383)
Noncurrent:			
Capital assets not being depreciated	1,786,125	1,786,125	-
Capital assets being depreciated, net	3,837,824	4,526,114	(688,290)
Deferred outflows - Pension	1,416,119	1,416,119	-
Total noncurrent	7,040,068	7,728,358	(688,290)
Total assets and deferred outflows	31,527,121	36,478,794	(4,951,673)
LIABILITIES & DEFERRED INFLOWS			
Current			
Accounts payable	9,209,035	6,903,941	(2,305,094)
Accrued wages and related liabilities	466,925	1,459,096	992,171
Due to other governmental units	576,441	1,742,135	1,165,694
Unearned revenue	26,362	19,984	(6,378)
Other current liabilites	10,013	11,619	1,606
Compensated absences, due within one year	202,381	202,381	-
Lease liability, due within one year	587,091	598,724	11,633
Total current liabilities	11,078,247	10,937,880	(140,367)
Noncurrent			
Compensated absences, due beyond one year	1,146,847	1,146,847	-
Lease liability, due within one year	5,886	102,850	96,964
Net pension liability	4,639,396	4,639,399	3
Deferred inflows - Pension	(683,732)	(683,732)	-
Total noncurrent liabilities	5,108,397	5,205,364	96,967
Total liabilities and deferred inflows	16,186,644	16,143,244	(43,400)
NET POSITION			
Net investment in capital assets	6,375,206	6,375,206	-
Internal Service Fund Balance	654,322	(4,022,033)	(4,676,355)
Current Year to date Change in Net Position	(4,742,100)	986,724	5,728,824
Unrestricted	12,697,876	12,898,700	200,824
Total net position	$ 14,985,304	$ 16,238,597	$ (1,253,293)

This financial report is for internal use only. It has not been audited, and no assurance is provided.

Northern Lakes CMH

Statement of Revenues, Expenses compared to Budget
October 1, 2024 through September 30, 2025

	(Unaudited) 9/30 2025	(Unaudited) 9/30 2024	YTD Budget 9/30 2025	Favorable (Unfavorable)
Revenues				
Medicaid Sources				
Medicaid	$ 68,049,634	$ 63,644,978	$ 64,774,941	$ 3,274,693
Medicaid - Settlement	2,509,495	4,991,233	-	2,509,495
	70,559,129	68,636,211	64,774,941	5,784,188
Healthy Michigan	5,460,020	4,899,354	4,107,083	1,352,937
Healthy Michigan - Settlement	3,454,576	3,778,797	-	3,454,576
	8,914,596	8,678,151	4,107,083	4,807,513
State General Fund	2,905,487	2,980,487	2,905,487	-
Grants	1,036,818	1,590,335	2,246,656	(1,209,838)
County appropriations	1,026,740	1,026,740	1,026,740	(0)
Northern Healthcare Management	40,891	10,313,829	-	40,891
Other revenue	2,906,714	3,642,197	3,225,443	(318,729)
Total operating revenue	87,390,375	96,867,950	78,286,350	9,104,025
Employed Workforce and Agency Expenditures				
Personnel	30,042,595	29,462,152	29,995,007	47,588
Admin Contracts	1,898,852	1,183,443	1,572,159	326,693
Direct Operations	2,220,492	3,541,297	3,213,739	(993,247)
Contractual Servcies	1,963,400	2,444,544	957,694	1,005,706
Transportation	657,842	630,949	1,041,654	(383,812)
Occupied Space	1,627,628	1,440,196	1,417,505	210,123
Total Directly Provided & Agency Oversight	38,410,808	38,702,582	38,197,758	213,050
Contracted Provider Expenditures				
Autism Services Providers	4,633,627	4,075,774	4,058,253	575,374
Clinical Contract Providers	315,433	695,198	2,302,438	(1,987,005)
Daytime Activities Contract Providers	7,556,470	7,213,468	5,993,573	1,562,897
FI Provided Self Determination	2,087,220	1,839,872	1,965,276	121,944
Inpatient Services	6,549,116	8,361,445	7,155,999	(606,883)
Theraputic Contract Providers	319,107	504,890	429,266	(110,159)
Residential Contracts	26,580,138	22,933,677	21,097,968	5,482,170
CLS Providers	5,197,769	3,695,903	3,247,291	1,950,478
Northern Health Care Mgt Services	(23,769)	6,883,300	33,905	(57,674)
Northern Health Care Mgt Respite	-	(63)	-	-
Client Transportation Providers	506,556	975,182	641,026	(134,470)
Total Contracted Provider Expenditure	53,721,667	57,178,645	46,924,995	6,796,672
Total operating expenses	92,132,475	95,881,226	85,122,753	7,009,722
Change in net position	**(4,742,100)**	**986,724**	(6,836,403)	2,094,303
YTD NMRE Cost Settlement	5,964,071	8,770,030		
	(10,706,171)	(7,783,306)	(6,836,403)	(3,869,768)

This financial report is for internal use only. It has not been audited, and no assurance is provided.

Northern Lakes CMH

Summary of Provider Network Contract Activity

October 1, 2024 through September 30, 2025

Provider Network Category	YTD Budget 9/30/2025	YTD 9/30/2025	Budget to Actual Inc/(Dec)	YTD 9/30/2024	Variance from PY Inc/(Dec)	% Change
Houghton Lake Drop In - Drop In Centers		$ -		$ -	$ -	#DIV/0!
Kandu Island - Drop In Centers		$ 168,358		$ -	$ 168,358	#DIV/0!
Contracted Clinical Services - OBRA Screening		$ -		$ 156,973	$ (156,973)	(100.00)%
Contracted Clinical Services - Behavior Treatment		$ 230,747		$ 205,707	$ 25,040	12.17 %
Client Specific Contract - Partial Day		$ 87,263		$ 247,512	$ (160,249)	(64.74)%
Client Specific Contract - Residential		$ 79,624		$ 315,271	$ (235,647)	(74.74)%
Client Specific Contract - MCTT & ACT Teams		$ 58,184		$ 47,540	$ 10,645	22.39 %
Client Specific Contract - Emgcy Serv/Outpatient		$ -		$ 19,313	$ (19,313)	(100.00)%
Client Specific Contract - DD CSM Team		$ -		$ 13,288	$ (13,288)	(100.00)%
Client Specific Contract - Managed Care		$ -		$ 88	$ (88)	100.00 %
Client Specific Contract - Club Cadillac		$ -		$ 35,591	$ (35,591)	100.00 %
Contr Psych's - Med Clinic	$ 2,302,438	$ 1,064,576		$ 1,127,872	$ (63,297)	(5.61)%
Client Transportation - Partial Day	$ 641,026	$ 326,753		$ 459,823	$ (133,071)	(28.94)%
Total Clinical Contract Providers (less grant activity)	**$ 2,943,464**	**$ 2,015,505**	**$ (927,959)**	**$ 2,628,978**	**$ (613,473)**	(23.34)%
Autism Services - Partial Day		$ 4,223,241		$ 3,699,467	$ 523,774	14.16 %
Autism Services - Residential		$ 384,300		$ 313,797	$ 70,502	22.47 %
Autism Services - Emgcy Serv/Outpatient		$ 1,459		$ 7,956	$ (6,497)	(81.67)%
Autism Services - DD CSM Team		$ 24,627		$ 54,427	$ (29,800)	(54.75)%
Total Autism Providers	**$ 4,058,253**	**$ 4,633,627**	**$ 575,374**	**$ 4,075,647**	**$ 557,980**	**(99.79)%**
Hope Network - Partial Day		$ 955,792		$ 993,123	$ (37,331)	(3.76)%
Hope Network - Residential		$ 2,955,360		$ 3,076,522	$ (121,161)	(3.94)%
Hope Network - MCTT & ACT Teams		$ 11,110		$ 15,406	$ (4,296)	(27.89)%
Hope Network - Emgcy Serv/Outpatient		$ 4,973		$ 5,850	$ (877)	(14.99)%
Hope Network - DD CSM Team		$ 2,844		$ 2,464	$ 380	100.00 %
Hope Network - PT/OT/ST Only		$ 838		$ 322	$ 516	100.00 %
R.O.O.C. Inc - Partial Day		$ 44,186		$ 65,745	$ (21,559)	(32.79)%
R.O.O.C. Inc - Residential		$ 806,379		$ 581,575	$ 224,805	38.65 %
Grand Traverse Industries - Partial Day		$ 820,615		$ 864,022	$ (43,407)	(5.02)%
Grand Traverse Industries - Residential		$ 1,954,371		$ 1,608,208	$ 346,163	21.52 %
Total Daytime Providers	**$ 5,993,573**	**$ 7,556,470**	**$ 1,562,897**	**$ 7,213,237**	**$ 343,232**	**22.36 %**
Community Inpatient Hospital - Inpatient		$ 5,888,533		$ 6,810,231	$ (921,698)	(13.53)%
Crisis Residential - Residential		$ 243,131		$ 146,370	$ 96,761	66.11 %
County - State Fac - Inpatient - State		$ 276,424		$ -	$ 276,424	#DIV/0!
County - Forensic Ctr - Inpatient - State		$ 141,029		$ -	$ 141,029	#DIV/0!
Total Inpatient Providers / State Hospital Inpatient	**$ 7,155,999**	**$ 6,549,116**	**$ (606,883)**	**$ 6,956,601**	**$ (407,485)**	**#DIV/0!**
Self Determination - Residential		$ 2,024,463		$ 1,836,606	$ 187,857	10.23 %
Self Determination - DD CSM Team		$ 62,757		$ (0)	$ 62,757	###########
Total Fiscal Intermediary Providers	**$ 1,965,276**	**$ 2,087,220**	**$ 121,944**	**$ 1,836,606**	**$ 250,614**	**#DIV/0!**
Child and Family Services - MIC Client Support Service		$ 157,519		$ 245,557	$ (88,038)	(35.85)%
Child and Family Services - Residential		$ 4,736		$ 3,700	$ 1,036	100.00 %
Child and Family Services - Mobile Crisis		$ 156,852		$ 237,096	$ (80,244)	(33.84)%
Total Fiscal Intermediary Providers	**$ 429,266**	**$ 319,107**	**$ (110,159)**	**$ 486,353**	**$ (167,246)**	**30.30 %**
M.I. Residential Contracts - Residential		$ 1,414,241		$ 1,457,663	$ (43,423)	(2.98)%
Residential Contracts - Residential		$ 16,132,771		$ 19,392,099	$ (3,259,328)	(16.81)%
Beacon Specialized Living Center - Residential		$ 4,129,978		$ 3,748,259	$ 381,719	10.18 %
Beacon Specialized Living Center - MCTT & ACT Teams		$ -		$ 5,232	$ (5,232)	(100.00)%
Beacon Specialized Living Center - Emgcy Serv/Outpatient		$ 950		$ 1,685	$ (735)	(43.62)%
Beacon Specialized Living Center - Behavior Treatment		$ -		$ 630	$ (630)	(100.00)%
Lake Shore - Residential		$ 642,888		$ 652,119	$ (9,230)	(1.42)%
Summerfield - Residential		$ 585,674		$ 525,011	$ 60,663	11.55 %
East Bay - Residential		$ 468,770		$ 437,106	$ 31,665	7.24 %
Lincoln House - Residential		$ 436,108		$ 420,531	$ 15,578	3.70 %
Fort Road - Residential		$ 354,747		$ 344,842	$ 9,905	2.87 %
New Horizons - Residential		$ 408,667		$ 566,022	$ (157,356)	(27.80)%
Elmwood - Residential		$ 444,011		$ 425,883	$ 18,128	4.26 %
Cedar Valley Home - Residential		$ 322,748		$ 420,058	$ (97,310)	(23.17)%
Hab Waiver Supports - Residential		$ 716,076		$ 1,084,206	$ (368,130)	(33.95)%
Hab Waiver Supports - SIP Homes		$ 127,020		$ 116,928	$ 10,092	8.63 %
Total Residential Providers	**$ 21,097,968**	**$ 26,184,649**	**$ 5,086,681**	**$ 29,598,273**	**$ (3,413,625)**	**(11.53)%**
Community Living Supports - Partial Day		$ 54,632		$ 74,311	$ (19,679)	(26.48)%
Community Living Supports - Residential		$ 2,752,800		$ 1,902,053	$ 850,746	44.73 %
Community Living Supports - MCTT & ACT Teams		$ -		$ 1,316	$ (1,316)	(100.00)%
MI Independent SIP - SIP Homes		$ 132,288		$ 101,950	$ 30,338	29.76 %
MI Independent SIP - SIP Homes		$ 94,435		$ 165,894	$ (71,459)	(43.08)%
MI Independent SIP - SIP Homes		$ 141,454		$ 102,452	$ 39,002	38.07 %
Spectrum SIP - SIP Homes		$ 225,706		$ 181,148	$ 44,559	24.60 %
Spectrum SIP - SIP Homes		$ 272,698		$ 250,903	$ 21,795	8.69 %
Spectrum SIP - SIP Homes		$ 117,890		$ 183,794	$ (65,904)	(35.86)%
Woodland TC Home - SIP Homes		$ 127,020		$ 125,106	$ 1,914	1.53 %
Brickways - Residential		$ -		$ 49,289	$ (49,289)	(100.00)%
Total CLS Providers	**$ 3,247,291**	**$ 3,918,922**	**$ 671,631**	**$ 3,138,215**	**$ (49,044)**	**(1.56)%**
	$ 46,891,090	$ 53,264,615	$ 6,373,525	$ 55,933,911	$ (3,499,047)	(6.26)%

This financial report is for internal use only. It has not been audited, and no assurance is provided.

Northern Lakes CMH

Unrestricted Revenue

FY20	FY21	FY22	FY23	FY24
$ 7,938,090	$ 8,638,081	$ 12,200,786	$ 13,533,805	$ 13,565,759