

Board of Directors Meeting Minutes

April 17, 2025

1:00 p.m.

Board Members Present: Ruth Pilon, Penny Morris, Tom Bratton, Dave Freedman, Mary Marois, Ty Wessell, Dean Smallegan, Al Cambridge, Kim Morley, Mark Nyman, Greg McMorrow, Lynn Pope, Vince Cornellier

Absent: Christal Frost Anderson, Shawn Kraycs

Others Present: Brian Martinus, Stacy Maiville, Mark Crane, Kim Silbor, Brian Newcomb, Darryl Washington, Erica Longstreet, Curt Cummins, Dan Mauk, Cindy Petersen, Mark Crane, Carrie Hubbell, Jeremiah Williams, Justin Reed, Karin Killan, Kevin Tyler, Kari Barker, Neil Rojas, Kris Rigling, Jessica Willams

Virtual: Victoria McDonald, Ann Ketchum, Aimee Horton Johnson, Dan Mauk, Mark Drager, April Weinrick, Heather Sleight, Joe Barkman, Dean Baldwin, Terri Henderson, Erica Smith, Erin Brotherton, Carrie Hubbell, Kaitlin Merritt, Lori Stendel, Steve Andrews, Jennifer Edwards, Suzanne Hamel, Katharene, Laura Argyle, Caleb Gomez, Lisa Woodcox, L.H., Kevin Hartley, Erika Solomonson, Jordan Byington, Rob Palmer, Tiffany Fewins, Kellee Hoag, Manda Clements, Tina Bruning, Cassie Garland, Janet Graham, Jessica Showalter, Martha Falk, Melissa Bentgen, Jennifer Huffman, Anna Burns, Linnzi, Rachel Harrell, Angie Schroder, Kristen Page, Twelve unknown guests.

Call to Order: 1:00 p.m.

Conflict of Interest: None.

Timekeeper: Dave Freedman

Approval of Agenda:

MOTION: Approve the Consent Agenda (Minutes)

RESULT: ADOPTED [UNANIMOUS]

MOVER: P. Morris

SECONDER: K. Morley

The consent agenda included the March 20, 2025, minutes, which were approved.

The Board Chairperson, Greg McMorrow, reminded the Board members of Robert's Rules of Order and asked that they please respect that process. He reminded the Board that any Board member can call a point of order at any time

Mr. McMorrow also reminded the Board members of the upcoming orientation.

Public Comment: Dave Simpson – Spoke about the agency's homes, their staffing rate. He mentioned his dislike of the management at NLCMHA and the recent staffing. Expressed that there is a history of dysfunction.

Celebrate Northern Lakes: The Board recognized Jessica Williams in Compliance and Kris Rigling in Human Resources. Kari Barker spoke about Jessica's work ability, stating that she is creative, innovative, intuitive, organized, uplifting to her team, and a great problem solver. Chief Human Resources Officer, Neil Rojas, praised his employee, Kris Rigling, for her hard work with her many responsibilities. He complemented her work ethic, what a great support she has been to their team, and how she handles situations and all the projects.

Mr. McMorrow introduced new Board member, Vince Cornellier of Grand Traverse County.

Report of Officers:

Recipient Rights Report: Brian Newcomb, Director of the Office of Recipient Rights, gave his report to the Board. Current open investigations are at 26. The agency remains 100% in compliance. Most of the reports come from midnight staff sleeping on the job. Mr. Newcomb answered questions from the Board.

Interim Chief Executive Officer's Report: Brian Martinus, Interim Chief Executive Officer, presented the CEO Report to the Board. Mr. Martinus' report included dates of note, NMRE Financial Oversight, email blast, media coverage, and the dashboard report. Mr. Martinus highlighted Dr. Curt Cummins' AOT three-part series, a project with Wayne State University to reduce recidivism. The CEO Report also spoke about the process of developing an 18-month Cost Containment Plan, which the Board members briefly discussed. Mr. Martinus mentioned that the cost containment plan may include identifying efficiencies, bringing people out of catchment back into our community, changes or non-renewal with certain contracts, reorganizing certain items and potential staff layoffs. The Leadership team is working on a detailed plan which will be presented to the Board. He stated that the consumer services will continue and the staff that may be laid off will not impact services.

Mr. Al Cambridge stated that the 2023 audit will most likely be reviewed in June 2025; the FY 24 audit is in process and may be reviewed in July. The FY25 auditing firm will be selected by the NLCMHA board; NMRE will facilitate sending the RFPs.

Chief Financial Officer's Report: Kevin Hartley, Chief Financial Officer, gave the CFO Report. His report included a summary of variances and fluctuations, and statement of net position. He also spoke about the deficit, an overspend of \$1.7 million Medicaid and Healthy MI, the Internal Service Fund of the NMRE, and cost reduction plan to reduce the deficit as much as possible by September 30 and beyond to 18 months. Mr. Hartley reviewed the statement of revenues, expenses compared to budget. Total operating revenue

was just under \$35 million as of February 2025. The topic of grants was discussed. Mr. Cambridge also touched on a few items. It was requested to have more clarity regarding the end of the Rehmann contract.

Services for People with Intellectual/Developmental Disability (IDD): Erica Longstreet and Kiley Fields gave an overview regarding the IDD population. Ms. Longstreet reviewed the staff involved in the IDD services and who that population is. It was stated that most of the consumers are dual eligible for both Medicaid and Medicare. There was discussion about homes and the situations that may bring a consumer to a home.

Grand Traverse Mental Health Crisis and Access Center (GTMHCAC) Michael Corby, the Director of the GTMHCAC, gave an overview of the recent developments and statistics of the Center. The Center opened January 2025 and provides crisis, access and other services. Since opening, the center has had 190 contacts with those in need. Most of those who come in are from Grand Traverse County. The majority of clients have Medicaid. Soon, NLCMHA will be in the building 24/7. Munson will open a Psychiatric Urgent Care. Munson was recently approved to open their pediatric crisis unit in the basement. At the end of 2025 they hope to have all the services open. Mike praised the staff and their hard work within the center.

Committee Reports:

NMRE: Ms. Ruth Pilon gave an update of the recent NMRE meeting.

CEO Search Committee:

Mr. Tom Bratton gave an update on the CEO Search. Mr. Bratton introduced the Meyers Group. He spoke about the job description that the Board had regarding the CEO and mentioned that the job description will be completed by April 25. At the May meeting we will speak about the search process.

Executive Committee: Mr. McMorrow: No current action item to discuss.

Finance Committee: The Finance Committee recently met. Mr. Cambridge mentioned that the Finance Committee has been meeting and next month they will send out their minutes.

Policy Committee: Mr. Dave Freedman gave an update on the Policy Committee. Mr. Freedman stated that certain policies need to go to certain committees.

Mr. McMorrow reminded the board that they are not operational and to be careful not to cross over into the gray area.

Community Engagement and Services Committee: Anticipated a meeting in May. They hope to have a large turnout for the Public Hearing in July.

Personnel Committee: No updates. Ms. Ruth Pilon praised Darryl Washington and the work he has done for a survey. She commented that she would like to look into trends for the exit interview.

Unfinished Business:

- Accommodation: Nothing new, this will be a standing item.
- New Board Member Orientation: May 1, 2025.

- Slate of Officers' Process: Ms. Mary Marois nominated the current Executive Committee: Greg McMorrow as Chairperson, Penny Morris as Vice Chairperson, and Lynn Pope as Secretary. Mr. Wessell seconded this motion.

MOTION: Reappoint the current Executive Committee of the Board

RESULT: ADOPTED [UNANIMOUS]

MOVER Ms. Marois

SECONDER: Mr. Wessell

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Public Comment:

Justin Reed, Grand Traverse County – Mentioned that the Director of Clubhouse has sent an email out to the board to tour. Mr. Reed commented about the CEO Search and expressed concern regarding the process. He stated that it is a red flag to him that there is no salary attached to the job at this time. Mr. Reed has praised the Clubhouse and the work they do to help consumers find work.

Karin Killian - Complained of the staff at NLCMHA. She expressed disappointment with the staff and urged them to learn more about Dialectical Behavior Therapy.

Kevin Tyler, Executive of the Myers Group, thanked the staff and Board for their recent hospitality.

Announcements/Board Member Reports/Board Association:

Mr. Freedman – Stated that there is a possibility of more federal cuts and there may be more Medicaid cuts on the way.

Next Meeting: May 15, 2025 – Houghton Lake

Adjournment:

Respectfully submitted,

Stacy Maiville, Executive Administrator

Greg McMorrow, Board Chairperson

Lynn Pope, Secretary
