



Administrative Office, 105 Hall Street, Suite A, Traverse City, MI 49684

Committee of the Whole Meeting Minutes

January 18, 2024

12:30 PM

Board Members Present: Ben Townsend, Greg McMorrow, Mary Marois, Al Cambridge, Kate Dahlstrom, Ruth Pilon, Tom Bratton, Ty Wessell, Dean Smallegan, Penny Morris, Sherry Powers, Dave Freedman, Pam Babcock, Eric Ostergren, Tony Lentych, Carol Blake

Virtual:

Absent:

Others Present: Brian Martinus, Interim Chief Executive Officer; Stacy Maiville, Executive Secretary; Dean Baldwin, Network Administrator; Darryl Washington, Chief Operations Officer for Northern Health Care Management; Jeremiah Williams; IT Supervisor, Kim Silbor; Operations Manager; Nancy Stevenson, Chief Operations Officer, Mark Crane, Contracts Manager; Kari Barker Director of Quality and Compliance; Brian Newcomb, Director of the Office of Recipient Rights; Vickie McDonald, Administrative Specialist

Virtual –Jessica Williams, Curt Cummins, Aimee Horton Johnson, Terri Henderson, Lisa Holmes, Chris Biggar, Amanda Ritchie, Alyssa Heider, Hilary Rappuhn, Melanie Schopieray, Tiffany Fewins, Lynn Pope, Mark Draeger, Melissa Bentgen, Kasie Morse, Rob Palmer, Deb Freed, Erica Smith, Kellee Hoag, Pamella Petroelje, Abby Schonfeld, Becky Brown, Ann Ketchum, Teresa Cooper, Robert Sheehan, Neil Rojas, Amanda Taylor, Lisa Jones, Rob Veale, Laura Argyle, Nancy Stevenson, Melissa Trout, Jennifer Wisnieski, Travis Merz, Jan Pytlowany

Greg McMorrow called the meeting to order at 12:30 p.m.

Public Comment: None.

Office of Recipient Rights Director's Report:

Brian Newcomb, Director of the Office of Recipient Rights, gave his monthly ORR report. There are currently 77 open investigations. In-person training started this month. The department is 100% in compliance. The substantiation rate is at 51%. Mr. Newcomb commented that ORR training is available and open to anyone who would like it.

Redbook Training: Chip Johnson, Executive Director of Centra Wellness, presented the Redbook Training to the Board.

The Redbook gives insight into the Board's responsibility and the Mental Health Code. The Redbook also provides information regarding administrative rules and highlights the areas of the Constitution regarding the rights of people receiving services, among other guidance for boards involved in the mental health industry.

Annual Review: The Annual Review was included in the packet and reviewed by the Board. Brian Martinus, the Interim Chief Executive Officer, presented some highlights of 2023. The highlights included the Enabling Agreement being signed and agreed upon by the six counties, the productive meetings resulting from the feedback provided in the Public Hearings, and the emphasis placed on community collaboration. He also noted the success in repairing the relationship with law enforcement and strengthening the relationships between the counties.

Ms. Pilon commented that she recently ran into her county's jail administrator, and they mentioned that they are pleased with the crisis services provided by NLCMHA.

Mr. Martinus was asked what his main objectives are for the new year. He responded that some of his objectives are to get the financial house in order, which will help identify services that can be expanded; additionally, to develop and follow a Dashboard Report that would look at areas that need improvement and a focus on efficiency improvement.

Ms. Morris suggested the board have a staff listening session. The Vice Chair endorsed the idea. Mr. Cambridge mentioned that it was good all 16 members showed up for today's meeting.

Agenda Planning February 15, 2024 – Grayling

- Agency Performance Assessment
- Annual Recipient Rights Review

Meeting Evaluation/Comments:

- #1 – We spent our time on the most important governance topics – excellent
- #2 – We encouraged diversity of viewpoints – excellent
- #3 – Our decisions were made collectively – fair
- #4 – The Board used its time effectively – excellent

Other/Adjourn: Meeting adjourned at 2:05 p.m.

Respectfully Submitted,

Stacy Maiville

Executive Secretary