



Administrative Office, 105 Hall Street, Suite A, Traverse City, MI 49684

Committee of the Whole Meeting Minutes

December 21, 2023

12:30 PM

Board Members Present: Ben Townsend, Greg McMorrow, Mary Marois, Al Cambridge, Kate Dahlstrom, Ruth Pilon, Tom Bratton, Ty Wessell, Dean Smallegan, Penny Morris, Sherry Powers, Dave Freedman,

Virtual: Pam Babcock, Eric Ostergren - advance notice

Absent: Tony Lentych - advance notice

Others Present: Brian Martinus, Interim Chief Executive Officer; Stacy Maiville, Executive Secretary; Dean Baldwin, Network Administrator; Darryl Washington, Chief Operations Officer for Northern Health Care Management; Jeremiah Williams; IT Supervisor, Kim Silbor; Operations Manager; Nancy Stevenson, Chief Operations Officer, Mark Crane; Contracts Manager, Kari Barker Director of Quality and Compliance, Brian Newcomb Director of the Office of Recipient Rights, Curt Cummins, Medical Director

Virtual –Jessica Williams, Aimee Horton Johnson, Terri Henderson, Lisa Holmes, Chris Biggar, Amanda Ritchie, Alyssa Heider, Hilary Rappuhn, Melanie Schopieray, Tiffany Fewins, Lynn Pope, Mark Draeger, Melissa Bentgen, Kasie Morse, Rob Palmer, Deb Freed, Erica Smith, Kellee Hoag, Pamella Petroelje, Abby Schonfeld, Becky Brown, Deb Freed, Ann Ketchum, Teresa Cooper, Robert Sheehan, Neil Rojas, Amanda Taylor, Lisa Jones, Rob Veale, Laura Argyle, Nancy Stevensen, Melissa Trout, Jennifer Wisnieski, Travis Merz, Jan Pytlowany

Greg McMorrow called the meeting to order at 12:30 p.m.

Public Comment: None.

Office of Recipient Rights Director's Report:

Brian Newcomb, Director of the Office of Recipient Rights gave his monthly ORR report. The report was included in the packet. Additionally, Mr. Newcomb gave an explanation as to how the numbers of substantiations are found. He also clarified that the general public could submit a complaint and gave an example of a recent event where this occurred.

CCBHC:

Robert Sheehan, Chief Executive Officer of CMHA of Michigan presented to the Board about CCBHC. Mr. Sheehan gave an overview of what a CCBHC is (Certified Community Behavioral Health Clinic). Mr. Sheehan's presentation reported on the definition of CCBHC and how they work, along with the two different types of CCBHC. He also gave information about the dispersion of CCBHC, and the overview of the support provided by CMHA and the National Council related to CCBHC. Mr.

Sheehan's report described the work that MDHHS, CMHA, the National Council, and Senator Stabenow's office are doing to revise CCBHC to better meet the needs of rural communities. He remarked that CCBHC does not serve the IDD population, and if the Board would like to take the agency in that direction, they would need to make a strategic decision, as there are risks.

Compliance, Quality, and Customer Service Report:

Kari Barker, Director of Quality and Compliance presented the most recent information regarding compliance, quality, and customer service for the fourth quarter. Critical incidents are up (of natural causes), one sentinel event, and there are no issues of OIG reports or exclusionary reporting. The agency scored very well on the annual review with the NMRE. Staff continue to stay on top of their professional credentialing, and Medicaid encounter verification was recently completed. The customer service report was given, which included grievances, appeals, inquiries, fair hearing requests, and mediation.

Board members were given a list identifying term expiration for 2024.

Agenda Planning January 18, 2024: No remarkable items.

Other/Adjourn: Meeting adjourned at 2:05 p.m.

Respectfully Submitted,

Stacy Maiville, Executive Secretary