



Administrative Office, 105 Hall Street, Suite A, Traverse City, MI 49684

**Committee of the Whole Meeting  
Minutes**

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**September 21, 2023**

**12:30 PM**

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Ben Townsend called the meeting to order at 12:30 p.m.

**Board Members Present:** Ben Townsend, Greg McMorro, Mary Marois, Al Cambridge, Pam Babcock, Kate Dahlstrom, Ruth Pilon, Tom Bratton, Carol Blake, Ty Wessell, David Freedman, Dean Smallegan, Penny Morris, Tony Lentych

**Absent:** Sherry Powers, Eric Ostergren – all advance notice given

**Others Present:** Brian Martinus, Interim Chief Executive Officer; Stacy Maiville, Executive Secretary; Dean Baldwin, Network Administrator; Darryl Washington, Northern Health Care Management Director; Nancy Stevenson, Chief Operations Officer; Dan Mauk, Chief Information Officer; Chris Biggar, Finance Manager Andy, Jeremiah Williams, Information Technology Supervisor, Neil Rojas, Human Resource Manager; Eric Kurtz, CEO NMRE; Richard Carpenter, Brad Neuder, Sara Bush, Robin Walter, Sheryl Dey

**Virtual** –Curtis Cummins, Medical Director; Jessica Williams, Performance Improvement Specialist; Aimee Horton Johnson, Office Administrator; Terri Henderson, Service Information Specialist; Lisa Holmes, Clinical Review Manager; Amanda Ritchie, Improvements Coordinator, Deb Freed, Public Relations; Alyssa Heider, Recipient Rights Specialist; Hilary Rappuhn, Project Coordinator; Melanie Schopieray, Customer Service Specialist - Quality Improvement & Compliance; Tiffany Fewins, Administrative Assistant; Kari Barker, QI Compliance Director; Andrew Waite, Dave Simpson, Marsha Brown, Teresa Cooper, Kareen Conley, Laura Argle, Guest, Judi Crane, Kerreen Conley, Christina Hasty, Heather Sleight, Melissa Bentgen, Kellee Hoag, Kaitlyn Reinink, Angela Griffis, April Weinrick, Lauren Franklin, Andrew Waite, Lori Stendel, Jordan Byington, Aaron Fader, Stacey Kaminski, Cindy Evans, Carlton Ketchum, Kiley Fields, Deb Freed, Jennifer Hemmes, Joanie Blamer, Lori Barnard, Misty Wright, Erika Solomonson, Candace Kauska-Dietrich

**Public Comment:** None.

**Office of Recipient Rights Director's Report:**

The ORR report was included in the packet and referenced.

**Services for Adult with Mental Illness and Substance Use Disorders:**

Brad Neuder gave a presentation about his experience as Community Liaison for those in crisis.

To receive these services, one must live within the Traverse City limits, and meet two of the three criteria: substance abuse, mental health, or homelessness.

Sarah Bush explained the Mobile Med Clinic, what it does, who can call, and the services it offers. The goal of Mobile Crisis is to divert from the emergency room and get individuals connected to services in the community.

The team also explained the process they use while providing services to those living in the Pines. Robin Walter spoke about the jail diversion program with a focus on pre and post diversion. The program works with sixty-four different organizations within the community, including the courts, probation officers, and law enforcement.

**Audit Discussion:** Richard Carpenter spoke about the upcoming audit that will be done by the Rehmann Group. The goal of the Rehmann Group is to identify that things are on the right path and help make any necessary corrections. The group is not there to say “I gotcha” but is there to help make recommendations and improvements if needed.

The group will focus on finance, human resources, contracts, procurement policies, and produce an employee engagement survey. The audit will start sometime over the next couple of weeks, will go until the end of October, and will collaborate with staff.

**Agenda Planning:**

Next meeting is October 19, 2023, Traverse City

**Meeting Evaluations/Comments:**

- #1 – We spent our time on the most important governance topics – Excellent
- #2 – We encouraged diversity of viewpoints –Excellent
- #3 – Our decisions were made collectively - Excellent
- #4 – The Board used it’s time effectively – Excellent

**Other/Adjourn:**

Meeting adjourned at 2:00 p.m.

Respectfully Submitted,

Stacy Maiville

Executive Secretary