



Administrative Office, 105 Hall Street, Suite A, Traverse City, MI 49684

Committee of the Whole Meeting Minutes

April 20, 2023

12:30 PM

Tony Lentych called the meeting to order at 12:30

Board Members Present: Tony Lentych, Dan Dekorse, Penny Morris, Ben Townsend, Greg McMorrow, Mary Marois, Tom Bratton, Al Cambridge, Sherry Powers, Pam Babcock, Ty Wessell, Kate Dahlstrom, Angela Griffis, Ruth Pilon, Carol Blake, Dean Smallegan

Absent:

Virtual:

Others Present: Brian Martinus, Interim Chief Executive Officer; Lauri Fischer, Chief Financial Officer; Tracy Andrews, Director of Integrated and Managed Health Services; Heather Sleight, Administrative Specialist; Brian Newcomb, Recipient Rights Director; Stacy Maiville, Executive Secretary; Daniel Mauk, Chief Information Officer; Dean Baldwin, Network Administrator; Joanie Blamer, Chief Population Officer

Virtual –Ann Ketchum, Programmer Analyst II; Kari Barker, QI Compliance Director; Aimee Horton Johnson, Office Administrator; Curtis Cummins, Medical Director; Darryl Washington; Northern Health Care Management Director, Terri Henderson; Account Clerk Specialist, Treasa Cooper; Reimbursement Coordinator

Public Comment:

None

Recipient Rights Monthly Report - Currently have 52 open investigations. Substantiation rate is higher for FY23 than previous years. Added complaint source to report to show where complaints are coming from. We are continuing site visits and staff trainings. We remain at 100% compliance.

Financial Audit- Christina Schaub and Derek Miller, Auditors for Roslund, Prestage, and Company, the auditing firm used by Northern Lakes Community Mental Health gave an overview of their findings and opinions concerning the Financial, Single and Compliance Audits that were completed in FY22. They also discussed Summary of Auditor's Results. A copy of the financial audit/report was included in the packet.

Phone Survey - Deb Freed introduced Katherine Somerfield – Principal of CS Research and Consulting. Katherine gave an overview of the survey that was conducted in February/March of this year to measure community awareness and attitudes about mental health and disability issues. This survey was conducted via phone but switched over to SMS text about halfway through. Results of the survey were discussed in depth. Katherine also discussed how the survey works on the backend, as well as some of the questions asked on the survey. We had 388 completed surveys. The results of the survey are used for future marketing for the agency.

Nominee Discussion: Dan opened the floor for discussion of the two Chair nominees, Tony Lentych and Ben Townsend. Al pointed out that holding an election for the Chair today would be a violation of the by-laws. He

stated the same thing last month, but a special election never took place. A discussion ensued as to whether or not this would be considered a special election or meeting and regarding the rules/requirements surrounding both of these. A vote could be held to suspend the by-law rules, then an election could be held today. Members commented on their thoughts/feelings about voting to suspend the rules in order to hold the election today. Tony and Ben spoke about their background, experience, and candidacy and then took questions from the board members.

Agenda Planning:

Next meeting is May 18th, 2023, at the Houghton Lake office.

Meeting Evaluations/Comments:

- #1 – We spent our time on the most important governance topics – excellent
- #2 – We encouraged diversity of viewpoints – excellent
- #3 – Our decisions were made collectively – excellent
- #4 – The Board used it's time effectively – excellent
- #5 – What is the most important thing the Board could do to improve our function as a Board? Ben liked the more relaxed atmosphere of today's meeting.

Other/Adjourn:

Meeting adjourned at 2:03 p.m.

Respectfully Submitted,

Heather Sleight,

Administrative Specialist