



Administrative Office, 105 Hall Street, Suite A, Traverse City, MI 49684

**Committee of the Whole Meeting
Minutes**

February 16, 2023

12:30 PM

Attendance:

Rose Denny called the meeting to order at 12:34 p.m.

Board Members Present: Tony Lentych, Dan Dekorse, Penny Morris, Ben Townsend, Rose Denny, Barb Selesky, Greg McMorrow, Mary Marois, Tom Bratton, Kate Dahlstrom, Ty Wessell, Lynn Pope,

Absent: Al Cambridge, Sherry Powers

Virtual: Pam Babcock

Others Present: Brian Martinus, Interim Chief Executive Officer; Lauri Fischer, Chief Financial Officer; Tracy Andrews, Director of Integrated and Managed Health Services; Heather Sleight, Administrative Specialist; Brian Newcomb, Recipient Rights Director; Stacy Maiville, Executive Secretary; Jeremiah Williams, Information Technology Supervisor; Daniel Mauk, Chief Information Officer; Dean Baldwin, Network Administrator;

Virtual –Ann Ketchum, Programmer Analyst II; Jessica Williams, Performance Improvement Specialist; Kari Barker, QI Compliance Director; Aimee Horton Johnson, Office Administrator; Kellee Hoag, Administrative Specialist – Finance; Michelle Dosch, Compliance Secretary; Curtis Cummins, Medical Director; Matt Leiter, Director of Human Resources; Dave Simpson, Residential Services Administrator; Joanie Blamer, Chief Population Officer;

Public Comment: No public comment

Recipient Rights Monthly Report - Complaints at 127. Open Investigations at 67 as of this morning. Still maintaining 100% compliance rating. Interviews scheduled for next Friday for open positions. Did have someone hired that ended up declining the position due to personal reasons. Trainings (half of them) will be moving back to in person. Site visits are on schedule. All tracking is now digital. February has been productive month for us.

Recipient Rights Annual Report - NLCMHA served a total of 5,644 consumers. Brian briefly reviewed Complaint Data Summary with 683 complaints, 609 allegations, 26 out of 29 Interventions substantiated, and 303 out of 578 investigations substantiated. Brian reviewed the detailed summary portion of the report in the areas such as abuse, neglect, and disclosure of confidential information, and how many substantiated investigations occurred in each of those categories. Also covered was Intervention and Investigation Remediation Data for those same categories as well as others. Annual Training activity for the ORR was covered. Annual conference will be in September this year in Thompsonville.

2022 Annual Performance Assessment: Brian Martinus discussed the key takeaways for the assessment. The assessment included the following categories:

- Finance
- Clinical Staff Efficiency/Staff Productivity by Population
- Service Provision
- Consumer Satisfaction
- Stakeholder Satisfaction
- Provider Satisfaction
- Staff Satisfaction
- Regulatory Compliance
- Board Policy Compliance
- Quality
- Accreditation/Certification
- Human Resources

Cross Sector Advisory Team Proposal – Kate - For families and consumers not feeling heard, Kate is proposing a group to evaluate these needs/concerns. She suggested to have an advisory board in each NLCMH location to discuss these ideas which would then be brought back to the board and CEO for discussion/resolution. It was suggested that the CEO, possibly 3 board members, one staff member from each population, law enforcement and possibly hospital staff members be present. Proposing to meet twice a month for an hour and half or once a month for 3 hours. Discussion ensued as to the reason for this idea as well as the issues/concerns with it. It was suggested to take this idea to the Nominating Leadership Development (NLD) Committee for discussion.

Agenda Planning: March 16th, 2023 – Traverse City

Meeting Evaluations/Comments:

- #1 – We spent our time on the most important governance topics –
- #2 – We encouraged diversity of viewpoints –
- #3 – Our decisions were made collectively –
- #4 – The Board used it's time effectively –
- #5 – What is the most important thing the Board could do to improve our function as a Board?

Other/Adjourn:

Meeting adjourned at 2:06 p.m.

Respectfully Submitted,

Heather Sleight,

Administrative Specialist