

Recipient Rights Refresher Quiz
Direct Care Professionals (DCP)
2022

1. People who receive public mental health services must give up certain constitutional rights to be eligible for those services.
 - a. True
 - b. False

2. The Office of Recipient Rights has the responsibility to:
 - a. Prevent
 - b. Monitor
 - c. Educate
 - d. Complaint Resolution
 - e. All of the above

3. Staff are voluntary reporters of recipient rights violations.
 - a. True
 - b. False

4. The Criteria for reporting is if you:
 - a. Suspect a recipient has been abused or neglected.
 - b. "Hear about" allegations of abuse or neglect, or receive allegation made by a recipient.
 - c. Directly witness abuse/neglect.
 - d. Conduct abuse/or neglect.
 - e. All of the above

5. Which of these is NOT a penalty for not reporting?
 - a. Disciplinary Action
 - b. Criminal Misdemeanor
 - c. A fine of \$500
 - d. A night in jail

6. Yelling or swearing in front of a recipient is?
 - a. A failure to show dignity and respect
 - b. Abuse
 - c. Treatment environment
 - d. Freedom of movement

7. Disclosing Confidential Information is ONLY permitted if:
 - a. With Consent
 - b. If there is a compelling reason to disclose based upon a substantial probability of harm to the recipient or others, but only to health or mental health providers, law enforcement, or other public agencies.
 - c. Court order signed by a judge
 - d. Child/Vulnerable Adult Abuse/Neglect to DHS
 - e. All of the above

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8. A non-accidental act or provocation of another to act by an employee, volunteer, or agent of a provider that caused or contributed to the death, or sexual abuse of, or serious physical harm to a recipient is:
 - a. Abuse Class I
 - b. Abuse Class II
 - c. Abuse Class III

9. Acts of commission or omission by an employee, volunteer, or agent of a provider that result from noncompliance with a standard of care or treatment required by law and/or rules, policies, guidelines, written directives, procedures, or individual plan of service that either placed or could have placed a recipient at risk of physical harm or sexual abuse. (i.e. sleeping on shift)
 - a. Neglect I
 - b. Neglect II
 - c. Neglect III

10. The Office of Recipient Rights has unimpeded (not obstructed) Access to:
 - a. All staff
 - b. All service sites
 - c. All recipients
 - d. All information necessary to conduct a thorough investigation
 - e. All of the above