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<b>Title 1</b>	<b>Northern Lakes Policies</b>
<b>Part 103</b>	<b>Managed Health Division</b>
<b>Subpart A</b>	<b>Network Administration</b>
<b>Policy No.</b>	<b>103.124</b>
<b>Subject</b>	<b>Provider Training</b>

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### **Applicability**

Policy applies to all Managed Health Division employees, Northern Lakes CMHA employees, and contract and network providers.

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### **Policy**

The Managed Health Division shall establish standard training requirements for all network providers. This training will encompass that which is required by the contract with the Michigan Department of Health and Human Services as well as that which is deemed necessary by the Managed Health Division to ensure quality of care and compliance with the provisions of the Provider Contract.

- A. The Managed Health Division (MHD) establishes a standard list of training requirements for network providers.
  - B. The Provider Contract stipulates compliance with this standard training.
  - C. Compliance with the training requirement will be monitored by the Managed Health Division and will be considered a component of provider vetting and contract compliance.
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### **Procedures**

None.

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**Adoption Date:** June 4, 2006

**Review Dates:** June 5, 2009  
March 28, 2012  
April 26, 2018

**Revision Dates:** April 30, 2018  
September 17, 2021 TA