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| <b>Title 1</b>    | <b>Northern Lakes Policies</b>      |
| <b>Part 103</b>   | <b>Managed Health Division</b>      |
| <b>Subpart A</b>  | <b>Network Administration</b>       |
| <b>Policy No.</b> | <b>103.112</b>                      |
| <b>Subject</b>    | <b>Rights of the Persons Served</b> |

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### **Applicability**

Policy applies to all Managed Health Division employees, Northern Lakes CMHA employees, and contract and network providers.

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### **Policy**

Network providers are expected to honor the rights guaranteed to recipients of mental health services and to protect recipients from rights violations pursuant to the Michigan Mental Health Code (Act 258 of 1974, as amended), and other federal and state laws and regulations applicable to services delivered by the provider, and under the standards established by the terms of the provider's contract with Northern Lakes CMHA.

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### **Procedures**

None.

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**Adoption Date:** June 4, 2006

**Review Dates:**

June 5, 2009  
March 28, 2012  
April 24, 2018  
January 29, 2020 – JB  
October 11, 2021 TA

**Revision Dates:**

April 30, 2018  
May 1, 2020 JW