
Title 1	Northern Lakes Policies
Part 103	Managed Health Division
Subpart A	Network Administration
Policy No.	103.103
Subject	Continuous Quality Improvement

Applicability

Policy applies to all Managed Health Division (MHD) employees, Northern Lakes CMHA employees, and contract and network providers.

Policy

The Northern Lakes CMHA Managed Health Division will monitor provider network members to ensure that they have an appropriate quality improvement system and that supporting documentation is available (as requested) to MHD personnel. Examples of supporting documentation include having a quality improvement policy(ies), an annual quality improvement plan, and an annual review of the same plan.

The Quality Improvement standards required by the Michigan Department of Health and Human Services will be used to monitor and evaluate providers.

Procedures

None.

Adoption Date: June 4, 2006

Review Dates: June 5, 2009
March 28, 2012
April 23, 2018

Revision Dates: April 30, 2018
September 16, 2021 TA