



Administrative Office, 105 Hall Street, Suite A, Traverse City, MI 49684

Board of Directors Meeting Minutes

June 17, 2021

2:15 p.m.

Northern Lakes Community Mental Health Authority 527 Cobb Street Cadillac, MI 49601 and Microsoft Teams Meeting (Virtual)

Called to order at 3:09 p.m. by Randy Kamps. This meeting is being held remotely due to the State of Emergency being called in the City of Cadillac which would have been the location of the meeting.

Board Members Present: Rose Denny, Randy Kamps, Al Cambridge, Ben Townsend, Mary Marois, Penny Morris, Ty Wessell, Pam Babcock, Dean Vivian, Barb Selesky, Sherry Powers
Virtual – Nina Zamora, Greg McMorrow

Board Members Absent: Nicole Miller (advance notice) and Angie Griffis (advance notice)

Others Present: Virtual –Joanie Blamer, Chief Population Officer for Mental Health Services; Lauri Fischer, Chief Financial Officer; Matt Leiter, Director of Human Resources; Aaron Fader, Executive Administrative Specialist; Andy Babcock

Virtual - Deb Lavender, Executive Secretary; Tracy Andrews, Director of Integrated and Managed Health Services; Kari Barker, Director of Quality and Compliance; Darryl Washington, Director of Long Term Care and Support Services; Dan Mauk, Chief Information Officer; Brie Molaison, Customer Services Specialist; Dave Simpson, Residential Services Administrator; Jessica Williams, Performance Improvement Specialist; Kate Dahlstrom; Sarah Benson; Samantha Garcia

Confirmation of a Quorum-yes

Timekeeper – none

1. CALL TO ORDER:

2. AGENDA:

MOTION:	Approve the Agenda for June 17, 2021 as written
RESULT:	ADOPTED [UNANIMOUS]
MOVER:	Sherry Powers
SECONDER:	Rose Denny

3. CONFLICT OF INTEREST DECLARATION:

No conflict of interest was declared.

4. CONSENT AGENDA:

Consideration of the Consent Agenda

MOTION:	Accept the Consent Agenda for June 17, 2021
RESULT:	ADOPTED [UNANIMOUS]
MOVER:	AI Cambridge
SECONDER:	Ty Wessell

5. OWNERSHIP LINKAGE:

- A. *Citizen Comment* – Kate Dahlstrom informed the group that on Tuesday of this week, an elderly couple contacted Kate about their 27-year-old grandson who lives in their garage. The grandson suffers from mental illness and has not been compliant with his medications and counseling. The couple reports that they are afraid of him, and he has been acting out in violent manners. On Tuesday he was throwing items out of the garage. The couple called the NLCMHA Crisis line for guidance. The couple said that the crisis worker deemed the situation not life threatening and advised them to come to NLCMHA the next day to fill out a pickup order to take to the judge. Kate questioned why the crisis was not met with the mobile unit. When the couple came to NLCMHA, they were told that the pickup order may not be deemed worthy by the judge. The couple are still afraid of their grandson and are still seeking help. Kate listed common aspects of a crisis and feels that the response of NLCMHA was not adequate. She asked that someone from the agency reach out and help come up with a solution.

Samantha Garcia informed the board of a recipient rights complaint she filed that is still outstanding. She said that the updates she received were not adequate and the consumer still suffers today because no remedial action was taken. She said that NLCMHA has an obligation to those with developmental disabilities and that she felt that those with these disabilities are being discriminated against.

- B. *Ownership Communication* – Randy moved the item regarding Interim CEO Compensation for approval up on the agenda because a Board Member needed to leave early. During the Committee of the Whole Meeting the Board discussed the matter of Joanie's compensation during her time as interim CEO.

MOTION:	To pay Joanie Blamer 1,100 Dollars per week which would be prorated to the date Karl Kovacs began leave. Running through July 25th, 2021.
RESULT:	ROLL CALL VOTE - ADOPTED [UNANIMOUS]
MOVER:	AI Cambridge
SECONDER:	Dean Vivian

6. CHIEF EXECUTIVE OFFICER'S REPORT:

Joanie informed The Board that Dan Lathrop has resigned from The Board and the position is now vacant. Nina Zamora is on extended time until her role can be filled. Joanie is currently speaking with two interested people from Grand Traverse County. Dean Vivian will be retiring from The Board as well and Missaukee County is looking to appoint a replacement July 13th. Barb Selesky is now representing Crawford County as a Board Member with Lorelei King's resignation. Joanie would like to add a presentation by Alan Bolter from CMHAM to the July or August agenda so that he may speak to The Board about the budget and the Senate and House bills regarding the system redesign. The Whiteford Bill was discussed at the appropriations committee and Bob Sheehan and Christine Gebhard testified on our behalf regarding access to care. NLCMHA is pushing to serve all mild to moderate individuals as well as continue with the expansion of the Behavioral Health Home. On June 11th, Joanie met with Representative Daire Rendon who agreed to pull together the northern caucus and discuss the changes that the bills are proposing.

Joanie scheduled two community meetings on June 21, 2021 and June 28, 2021 from 3:00 PM to 4:30 PM regarding the development of a community crisis center and the related grants. There were 17 total people invited to these meetings from 13 organizations and community bodies of persons served. Board Members who are interested in joining are welcome to. The Virtual Annual Public Meeting will be held on July 21, 2021 from 1:00 PM to 3:00 PM. Joanie included a save the date in the Board Packet. Joanie also informed The Board that an employee of a contract provider has alleged that they were terminated from employment by the contract provider as a result of the employee's activities working with the Office of Recipient Rights. Policy requires that the contract manager review this allegation and work with the CEO to determine if a contract management meeting should be called. The Policy also required that the Recipient Rights Advisory Council be notified which Joanie will do at the next scheduled meeting. Al asked how many people are in the legislation commission involved with the northern caucus. This is comprised of all northern representatives from The House and the Senate.

7. NORTHERN MICHIGAN REGIONAL ENTITY REPORT:

No comments.

8. ASSURANCE OF ORGANIZATIONAL PERFORMANCE:

A. *Receipt of CEO Response to Monitoring Report – 2.9 Investments (Internal Inspection)*

MOTION:	The Board finds the organization 100% in compliance with Policy 2.9 Investments (Internal Inspection)
RESULT:	ADOPTED [UNANIMOUS]
MOVER:	Dean Vivian
SECONDER:	Ben Townsend

B. *New Operational Worries* – Ty mentioned two occasions since the last Board Meeting where there were articles in The Record Eagle that caught him by surprise. He asked that in the future there is communication from the CEO to The Board about articles. Joanie mentioned that the contract article was published before her report went out to The Board, but she will work to be more clear in the future.

C. *April Monitoring Assignment*

2.7 Continuity of Executive Functions (Internal Inspection). Please complete and turn in.

9. BOARD MEANS SELF-ASSESSMENT

A. *Receipt of CEO Response to Monitoring Report – 3.8 Cost of Governance – Budget (Direct Inspection)*

MOTION:	The Board finds the organization 100% in compliance with Policy 3.8 Cost of Governance – Budget (Direct Inspection)
RESULT:	ADOPTED [UNANIMOUS]
MOVER:	Dean Vivian
SECONDER:	Ben Townsend

Receipt of CEO Response to Monitoring Report – 3.8 Cost of Governance – Policy (Direct Inspection)

MOTION:	The Board finds the organization 100% in compliance with Policy 3.8 Cost of Governance – Policy (Direct Inspection)
RESULT:	ADOPTED [UNANIMOUS]
MOVER:	Rose Denny
SECONDER:	Nina Zamora

Comments – Noted comments are to be directed to the chair as required.

B. April Monitoring Assignment

4.3 Delegation of Management Powers to the CEO (Direct Inspection) Please complete and turn in.

10. GOVERNANCE POLICIES DISCUSSION AND ASSESSMENT:

A. *Ends* – None.

B. *Executive Limitations* – None.

C. *Governance Process/Ownership Linkages*

RRAC Minutes – April 6, 2021 – good thoughtful work and appreciates what the committee does.

MOTION:	Approve RRAC Minutes – June 1, 2021
RESULT:	ADOPTED [UNANIMOUS]
MOVER:	Sherry Powers
SECONDER:	Rose Denny

Appoint/Elect Board Secretary – Randy asked interested Board Members to step forward if they would like to apply for this. All members interested should report to Pam Babcock so that it may be discussed at the next Nominating Leadership and Development (NLD) Meeting.

Committee Assignments – Randy asked that Barb join the NLD and noted that this group will greatly help with her onboarding and provide deeper understanding of the Board's Governance Policies. Lauri asked that the Audit Committee convene in July as the audit is due July 16 – this committee will consist of Dean Vivian, Ben Townsend, Al Cambridge, Ty Wessell, Penny Morris, and Sherry Powers.

D. *Board/CEO Linkage* – None.

11. OWNERSHIP LINKAGE: None.

12. ANNOUNCEMENTS/BOARD MEMBER REPORTS:

- Penny shared with The Board that she requested to be on this Board because of personal experiences. In 2004 her husband came home from Iraq with PTSD and a disabling injury. In August of the same year her 17-year-old daughter was killed in a car crash by a man with rage issues and multiple driving misdemeanors. She feels that maybe if he were able to get help that he might not have been in the position that he was in when he intersected with her daughter. She said that she is new to this world and asked that The Board be patient when she asks questions. She wants to be an advocate for mental health services and invites everyone to educate her and instruct her on what they would like shared with The Traverse City Board of Commissioners. Randy made it very clear that Penny is truly welcome here and asked that she share whatever she learns here with the commissioners. Randy noted the importance of public trust and utilization of public dollars to this Board. Randy also spoke on the complexity of The Carver Model of Governance and also the advantages of using this particular model in a public organization.
- Randy shared that The Board Association continues to education legislators on the system.

13. July 15, 2021 AGENDA PLANNING:

Reviewed agenda items: NLD Minutes – July 1, 2021, Single and Compliance Audit.

14. MEETING EVALUATION:

Comments – none.

15. ADJOURNMENT:

The meeting adjourned at 3:56 p.m.

Respectfully Submitted,

Randy Kamps, Chairperson

Aaron Fader, Recording Secretary

DRAFT