

Northern Lakes Community Mental Health Authority

2020 Recipient Rights New Hire Test

Test-taking instructions

1. Please use Internet Explorer if taking the test from our NLCMH website. For some reason, the form fields are not saving in Chrome unless you download the test first.
2. After filling out the test, click the save icon in the upper-left corner paying close attention to where you save it to.



3. Send completed test to beth.burke@nlcmh.org. If you need technical assistance, please call 231-876-3232 or email ann.faulkner@nlcmh.org.

First Code:

Second Code:

Third Code:

Name:

(First)

(MI)

(Last)

Email address:

DOB:

Last 4 of SS#:

Hire Date:

Worksite Name:

Supervisor:

(Name)

(Phone Number)

Northern Lakes Community Mental Health Authority

2020 Recipient Rights New Hire Test

Today's Date: _____ Student Name (Print): _____

1. Everyone taking this training is obligated to safeguard the rights of all people receiving public mental health services:
 - a) True
 - b) False

2. The NLCMHA Office of Recipient Rights has responsibility and legal authority to act to:
 - a) Prevent rights violations
 - b) Monitor all services to ensure rights are protected
 - c) Investigate reports and complaints of rights violations
 - d) Enforce the Michigan Mental Health Code
 - e) All of the above

3. A right is something guaranteed to an individual by law that can be freely exercised and legally enforced:
 - a) True
 - b) False

4. People who receive public mental health services have to give up certain constitutional rights in order to be eligible for those services.
 - a) True
 - b) False

5. If a recipient isn't given the correct dose of one of his or her prescribed medications this is a potential recipient rights violation:
 - a) True
 - b) False

6. An example of a treatment and support right is:
 - a) The right to be treated with dignity and respect
 - b) The right to consent or refuse to consent to treatment
 - c) The right to a person-centered planning process
 - d) The right to a written individual plan of service
 - e) All of the above

7. Recipients must be formally notified of their legal rights:
 - a) In writing
 - b) Orally by way of an understandable explanation
 - c) When services are initiated
 - d) At minimum once every year services are provided
 - e) All of the above

8. Another way of thinking of a right is like that of a gift or privilege; staff providing services can either give them or take them away, depending on the clinical circumstances.
 - a) True
 - b) False

9. A process that supports the person, honors their abilities and focuses on strengths, needs, abilities and preferences is:
 - a) Respect
 - b) Informed consent
 - c) Confidentiality
 - d) Competency
 - e) Person-centered planning

10. Characteristics of the kind of treatment environment all people have a right to include each of the following except:
- a) Safe
 - b) Least restrictive
 - c) Efficient
 - d) Humane
 - e) Sanitary
11. A person with a guardian cannot make any decisions about issues in her or her life.
- a) True
 - b) False
12. The individual plan of service must only be updated annually.
- a) True
 - b) False
13. The clinical record is the exclusive property of NLCMHA and, therefore, a person's access to his or her record should be discouraged and avoided.
- a) True
 - b) False
14. Staff members are voluntary reporters of rights violations and must only contact the Office of Recipient Rights when there is definitive proof of a rights violation, and only after contacting the customer services department.
- a) True
 - b) False
15. Health and safety issues are not rights issues.
- a) True
 - b) False