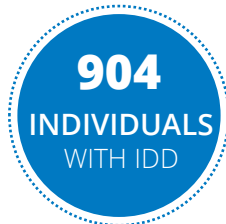
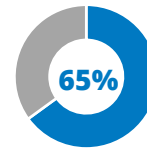


Our mission is to improve the overall health, wellness and quality of life of the individuals, families and communities we serve. We also strive to be good stewards of public funds and provide safety net services, education and other community benefits for the citizens of six Northern Michigan Counties.

Our highest priority are **adults** with serious mental illness (SMI), **children** with serious emotional disturbance (SED), and **individuals with intellectual / developmental disabilities** (IDD).



**Recovery** from a mental illness **is possible.**



Do not seek  
treatment, often  
due to stigma

NLCMHA **access** to care and **follow up** are key.



\* NLCMHA FY19 Data

## Solving community problems.

- 1** FAST (Family Assessment & Safety Team) program provides an **extra layer of care** for families and children/youth aged 0-20 in crisis
- 2** Mental health specialists resolved over 10,000 calls in **new after-hours crisis system** last year
- 3** Provided **law enforcement training** in crisis intervention and iPads for direct connection to mental health professionals
- 4** Wide variety of **evidence-based practices** used according to individual need
- 5** Extensive network of **specialized residential homes** and providers to help people with disabilities live in their home communities
- 6** **Efficient operations** with administration costs of only 6.5%
- 7** Ongoing investment in technology and infrastructure allowed **quick pivot to telehealth** and remote service during COVID-19



People have expressed gratitude for innovative treatment and support options during COVID-19.

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