

EXHIBIT 4

PROVIDER OBLIGATIONS TO RECIPIENT RIGHTS PROTECTION COUNTY OF FINANCIAL RESPONSIBILITY (COFR) AGREEMENTS

Serving Community Mental Health Services Provider (CMHSP) shall assure that recipients of the COFR CMHSP are protected from rights violations while receiving services from the Serving CMHSP or its agents. The COFR CMHSP delegates to the Serving CMHSP's Office of Recipient Rights the authority to provide rights protection services to recipients of the COFR CMHSP through the mechanisms established by that office pursuant to Section 755 and 752 of the Michigan Mental Health Code and in compliance with standards established by the MDCH Office of Recipient Rights, with the following additional provisions:

- a. The Serving CMHSP agrees to immediately notify the Serving CMHSP's Office of Recipient Rights of this agreement and of the names of the recipient(s) served under its authority as well as the names of any providers of services to the recipient(s) under contract with the Serving CMHSP.
- b. The Serving CMHSP's Office of Recipient Rights agrees to submit to the COFR's Office of Recipient Rights a copy of the results of the most recent Recipient Rights System Assessment conducted by the Michigan Department of Health and Human Services (MDHHS) Office of Recipient Rights as evidence that the Rights Protection System of the Serving CMHSP is in compliance with the Michigan Mental Health Code and is of the uniformly high standard expected by the COFR CMHSP.
- c. The Serving CMHSP's Office of Recipient Rights shall accept immediate jurisdiction of any and all recipient rights complaints made by, or on behalf of recipients of the COFR CMHSP covered by this Agreement and agrees to process these complaints pursuant to Sections 776, 778 and 780 of the Michigan Mental Health Code. The Executive Director of the Serving CMHSP shall issue a Summary Report consistent with the requirements of Section 782 of the Michigan Mental Health Code. Copies of all complaint documentation shall be submitted to the COFR's Office of Recipient Rights upon completion.
- d. The Serving CMHSP agrees that the COFR's Office of Recipient Rights shall retain jurisdiction of all appeals of such complaints and will forward any appeal requests made to the Serving CMHSP's Office of Recipient Rights upon receipt.
- e. The Serving CMHSP's Office of Recipient Rights shall annually submit to the COFR CMHSP's Office of Recipient Rights documentation of all Recipient Rights site visits and other relevant monitoring assessments of the providers of service to recipients of the COFR CMHSP. The documentation shall include proof that the providers have been monitored for compliance with, at a minimum, the Required Standards for Site Reviews established by MDHHS Office of Recipient Rights. The COFR CMHSP's Office of Recipient Rights retains the right to require corrective action for any deficiencies identified, but not corrected as a result of monitoring activity by the Serving CMHSP's Office of Recipient Rights.