

## Northern Lakes CMH - RECIPIENT RIGHTS TRAINING TEST

Today's Date: \_\_\_\_\_

Student Name (Print): \_\_\_\_\_

Provider Name/Address: \_\_\_\_\_

1. Everyone taking this training is obligated to safeguard the rights of all people receiving public mental health services.
  - a) True
  - b) False
  
2. The NLCMH Office of Recipient Rights has responsibility and legal authority to act to:
  - a) Prevent right violations
  - b) Monitor all services to ensure rights are protected
  - c) Investigate reports and complaints of rights violations
  - d) Enforce the Michigan Mental Health Code
  - e) All of the above
  
3. A right is something guaranteed to an individual by law that can be freely exercised and legally enforced.
  - a) True
  - b) False
  
4. People who receive public mental health services have to give up certain constitutional rights in order to be eligible for those services.
  - a) True
  - b) False
  
5. Which of the following establish the rights of persons receiving public mental health services?
  - a) Constitutional rights
  - b) Various Federal and State Laws
  - c) Michigan Mental Health Code
  - d) Federal and State Rules and Regulations
  - e) Northern Lakes CMH policies and procedures
  - f) All of the above
  
6. If a recipient isn't given the correct dose of one of his or her prescribed medications this is a recipient rights violation.
  - a) True
  - b) False

7. An example of a treatment and support right is:
  - a) The right to be treated with dignity and respect
  - b) The right to consent or refuse to consent to treatment
  - c) The right to person-centered planning processes
  - d) The right to a written individual plan of service
  - e) All of the above and others
  
8. Generally speaking, a recipient's limited rights may only be restricted or limited when specifically authorized by the person's written individual plan of service or in a rare emergency safety situation when there is immediate risk of harm to the recipient or others.
  - a) True
  - b) False
  
9. Recipients must be formally notified of their legal rights:
  - a) In writing
  - b) Orally by way of an understandable explanation
  - c) When services are initiated
  - d) At minimum once every year services are provided
  - e) All of the above
  
10. Another way of thinking of a right is like that of a gift or privilege; staff providing services can either give them or take them away depending on the clinical circumstances.
  - a) True
  - b) False
  
11. A process that supports the person, honors abilities and focuses on strengths, needs, abilities and preferences is.
  - a) Respect
  - b) Informed Consent
  - c) Confidentiality
  - d) Competency
  - e) Person-Centered Planning
  
12. Characteristics of the kind of treatment environment all people have a right to include each of the following except:
  - a) Safe
  - b) Least restrictive
  - c) Efficient
  - d) Humane
  - e) Sanitary

13. A person with a guardian cannot make any decisions about issues in his or her life.
  - a) True
  - b) False
  
14. The clinical record is the exclusive property of NLCMH and, therefore, a person's access to his or her record should be discouraged and avoided.
  - a) True
  - b) False
  
15. A minor is always prohibited from receiving services without the consent of a parent or legal guardian.
  - a) True
  - b) False
  
16. The individual plan of service must only be updated annually
  - a) True
  - b) False
  
17. Staff are voluntary reporters and must only contact the Office of Recipient Rights when required to do so under directive of an active rights investigation, when there is definitive proof of a rights violation, only after following the chain of command, and only after contacting the customer services department and compliance officer.
  - a) True
  - b) False
  
18. The standard of care for a recipient is determined by a physician or other licensed mental health professional.
  - a) True
  - b) False
  
19. Recipient rights complaint forms are available in every service location.
  - a) True
  - b) False
  
20. Health and safety issues are not rights issues.
  - a) True
  - b) False