
Title 1	Northern Lakes Policies
Part 103	Managed Health Division
Subpart A	Network Administration
Policy No.	103.122
Subject	Member Evaluation and Review

Applicability

Policy applies to all Managed Health Division workforce members, Northern Lakes CMHA workforce members, and contract and network providers.

Policy

Northern Lakes CMHA Managed Health Division shall measure and monitor all providers in the network. A variety of measurement tools will be utilized including consumer satisfaction surveys, site visits and record reviews.

Procedures

None.

Adoption Date: June 4, 2006

Review Dates: June 5, 2009
March 28, 2012
April 26, 2018

Revision Dates: April 30, 2018